# 2024 Capital Improvement Budget Information Technology Department

(in thousands)

| Projects                               |       | Bonds | State | Federal | Other | Total |
|--|-------|-------|-------|---------|-------|-------|
| Application Service Life Cycle         |       | -     | -     | -       | 100   | 100   |
| Desktop Lifecycle Management           |       | -     | -     | -       | 60    | 60    |
| Infrastructural Life Cycle Replacement |       | -     | -     | -       | 600   | 600   |
| SAP Migration to S/4 HANA              |       | -     | -     | -       | 3,000 | 3,000 |
|  | Total | -     | -     | -       | 3,760 | 3,760 |

| rojects                                | Year  | Bonds | State | Federal | Other | Tota  |
|--|-------|-------|-------|---------|-------|-------|
| Management Information Systems         |       |       |       |         |       |       |
| Application Service Life Cycle         | 2024  | -     | -     | -       | 100   | 100   |
|  | 2025  | -     | -     | -       | 100   | 100   |
|  | 2026  | -     | -     | -       | 100   | 100   |
|  | 2027  | -     | -     | -       | 100   | 100   |
|  | 2028  | -     | -     | -       | 100   | 100   |
|  | 2029  | -     | -     | -       | 100   | 100   |
|  | _     | -     | -     | -       | 600   | 600   |
| Desktop Lifecycle Management           | 2024  | -     | -     | -       | 60    | 60    |
|  | 2025  | -     | -     | -       | 60    | 60    |
|  | 2026  | -     | -     | -       | 60    | 60    |
|  | 2027  | -     | -     | -       | 60    | 60    |
|  | 2028  | -     | -     | -       | 60    | 60    |
|  | 2029  | -     | -     | -       | 60    | 60    |
|  | _     | -     | -     | -       | 360   | 360   |
| Infrastructural Life Cycle Replacement | 2024  | -     | -     | -       | 600   | 600   |
|  | 2025  | -     | -     | -       | 600   | 600   |
|  | 2026  | -     | -     | -       | 500   | 500   |
|  | 2027  | -     | -     | -       | 300   | 300   |
|  | 2028  | -     | -     | -       | 600   | 600   |
|  | 2029  | -     | -     | -       | 300   | 300   |
|  | _     | -     | -     | -       | 2,900 | 2,900 |
| SAP Migration to S/4 HANA              | 2024  | -     | -     | -       | 3,000 | 3,000 |
|  | 2025  | -     | -     | -       | 1,000 | 1,000 |
|  | 2026  | -     | -     | -       | 1,000 | 1,000 |
|  |       | -     | -     | -       | 5,000 | 5,000 |
|  | Total | -     | -     | -       | 8,860 | 8,860 |

# 2024 - 2029 Capital Improvement Program Information Technology Department

(in thousands)

# **Application Service Life Cycle**

| Project ID           | IT2024002 | Department | Information Technology |
|----------------------|-----------|------------|------------------------|
| Project Type         | Upgrade   | Start Date | February 2024          |
| District             |           | End Date   | December 2029          |
| Community<br>Council |           |            |                        |

### Description

The Information Technology (IT) department is developing an enterprise-wide Application Lifecycle Management Road Map that will help better manage the use of multiple tools by different teams from different locations, enhance real-time collaboration and access to centralized data repository, cross-tool and cross-project visibility, as well as better project monitoring and reporting. The IT department aims to improve our current practices by unifying software development and operation.

The Municipality of Anchorage (MOA) IT department maintains in excess of 100 separate software application on the behalf of MOA departments. Some such as muni.org require a complete architecture rehosting and content migration. The majority of the software requires version upgrades. Others will require consolidation to an enterprise standard and licensing upgrades. Example: Improved Public Access and Constituent self-service portal with a Muni.org rewrite, standardize payment gateways, and document management technologies.

| Version 2024 Appro            | oved                                  |      |      |      |      |      |      |       |
|-------------------------------|---------------------------------------|------|------|------|------|------|------|-------|
|                               |                                       | 2024 | 2025 | 2026 | 2027 | 2028 | 2029 | Total |
| Revenue Sources               | Fund                                  |      |      |      |      |      |      |       |
| Internal Charges to<br>Others | 607800 -<br>Information<br>Technology | 100  | 100  | 100  | 100  | 100  | 100  | 600   |
| Total (in<br>thousands)       | _                                     | 100  | 100  | 100  | 100  | 100  | 100  | 600   |

# **Desktop Lifecycle Management**

| Project ID   | IT2024001          | Department | Information Technology |
|--------------|--------------------|------------|------------------------|
| Project Type | Replacement        | Start Date | February 2024          |
| District     | Assembly: Areawide | End Date   | December 2029          |

Community Council

# Description

Desktop Life Cycle Management - The purchase of new desktop/laptop computers to replace existing Information Technology department computers that have reached end of life.

Desktops and laptops have a 5-year lifespan, according to the Finance Policy & Procedure 24-13, and are depreciated accordingly.

### Comments

The operations and maintenance (O&M) costs identified for this project includes the interest for the loans used to fund this project, and the depreciation of the assets once they are placed in service. The depreciation is not appropriated but it will serve as the mechanism for cost recovery via intragovernmental charges.

### Version 2024 Approved

|                               |                                       | 2024 | 2025 | 2026 | 2027 | 2028 | 2029 | Total |
|-------------------------------|---------------------------------------|------|------|------|------|------|------|-------|
| Revenue Sources               | Fund                                  |      |      |      |      |      |      |       |
| Internal Charges to<br>Others | 607800 -<br>Information<br>Technology | 60   | 60   | 60   | 60   | 60   | 60   | 360   |
| Total (in<br>thousands)       |                                       | 60   | 60   | 60   | 60   | 60   | 60   | 360   |
| O & M Costs                   |                                       |      |      |      |      |      |      |       |
| Depreciation                  |                                       | 6    | 12   | 12   | 12   | 12   | 6    | 60    |
| LT Contracts Payabl           | e Int                                 | 1    | 3    | 3    | 2    | 1    | 1    | 11    |
| Total (ir<br>thousands        |                                       | 7    | 15   | 15   | 14   | 13   | 7    | 71    |

# Infrastructural Life Cycle Replacement

| Project ID   | IT2024003          | Department | Information Technology |
|--------------|--------------------|------------|------------------------|
| Project Type | Replacement        | Start Date | January 2024           |
| District     | Assembly: Areawide | End Date   | December 2029          |
| •            |                    |            |                        |

# Community Council

## Description

Infrastructural Life Cycle Replacement includes 120 buildings and 5 data centers within the Municipality of Anchorage (MOA) that require replacement of outdated enterprise infrastructure that is no longer supported by the manufacturer. Supporting MOA's growing dependency, a proactive approach to lifecycle information technology hardware will include network, server, and storage for enterprise applications. This will provide a foundation to ensure system stability and quality service.

## Comments

The operations and maintenance (O&M) costs identified for this project includes computer hardware maintenance costs, the interest for the loans used to fund this project, and the depreciation of the assets once they are placed in service. The depreciation is not appropriated but it will serve as the mechanism for cost recovery via intragovernmental charges.

### Version 2024 Approved

|                               |                                       | 2024 | 2025 | 2026 | 2027 | 2028 | 2029 | Total |
|-------------------------------|---------------------------------------|------|------|------|------|------|------|-------|
| Revenue Sources               | Fund                                  |      |      |      |      |      |      |       |
| Internal Charges to<br>Others | 607800 -<br>Information<br>Technology | 600  | 600  | 500  | 300  | 600  | 300  | 2,900 |
| Total (in<br>thousands)       |                                       | 600  | 600  | 500  | 300  | 600  | 300  | 2,900 |
| O & M Costs                   |                                       |      |      |      |      |      |      |       |
| Computer HW Maint             | (MOA/AWWU)                            | -    | 60   | 60   | 60   | 60   | 60   | 300   |
| Depreciation                  |                                       | -    | 120  | 120  | 120  | 120  | 120  | 600   |
| LT Contracts Payabl           | e Int                                 | 2    | 35   | 30   | 22   | 14   | 8    | 111   |
| Total (ir<br>thousands        |                                       | 2    | 215  | 210  | 202  | 194  | 188  | 1,011 |

# **SAP Migration to S/4 HANA**

| Project ID   | IT2024004          | Department | Information Technology |
|--------------|--------------------|------------|------------------------|
| Project Type | Upgrade            | Start Date | March 2024             |
| District     | Assembly: Areawide | End Date   | October 2027           |

# Community Council

#### Description

SAP announced that beginning in 2027, they will no longer support Enterprise Resource Planning (ERP) Central Component (ECC) systems, nor will they support the purchasing / Supplier Relationship Management (SRM) or the human resources / Human Capital Management (HCM) modules; they also made it clear that their business model is to phase out ECC and promote the move for SAP ECC users to SAP suite for High-performance Analytic Appliance (S/4HANA). S/4HANA is an in-memory, column-oriented, relational database management system developed by SAP.

This project proposes: conversion of our current SAP ECC to S/4HANA, adopt the core functionalities of S/4HANA Self Services Procurement as well as H4S4 to replace HCM or embrace SuccessFactors, develop solutions for missing functionalities such as ROS/SUS, and adapt our current business processes while reducing our customization footprint to facilitate the conversion. The scope of the migration will be extensive and will highlight areas that might need extra attention including but not limited to:

- Study of our current licensing model and financial impact to convert to the S/4HANA licensing model
- Complete a comprehensive readiness assessment/study of our SAP ECC systems
- Data cleansing and archiving
- Rethink, reengineer, and simplify business processes
- Custom codes clean-up and reduction
- Business enhancement requests freeze

## Comments

The operations and maintenance (O&M) costs identified for this project includes computer software maintenance and license costs, the interest for the loans used to fund this project, and the depreciation of the assets once they are placed in service. The depreciation is not appropriated but it will serve as the mechanism for cost recovery via intragovernmental charges.

## Version 2024 Approved

|                               |                                       | 2024  | 2025  | 2026  | 2027  | 2028  | 2029  | Total |
|-------------------------------|---------------------------------------|-------|-------|-------|-------|-------|-------|-------|
| Revenue Sources               | Fund                                  |       |       |       |       |       |       |       |
| Internal Charges to<br>Others | 607800 -<br>Information<br>Technology | 3,000 | 1,000 | 1,000 | -     | -     | -     | 5,000 |
| Total (in<br>thousands)       | _                                     | 3,000 | 1,000 | 1,000 | -     | -     | -     | 5,000 |
| O & M Costs                   |                                       |       |       |       |       |       |       |       |
| Computer SW Maint             | (MOA/AWWU)                            | -     | -     | -     | 750   | 750   | 750   | 2,250 |
| Depreciation                  |                                       | -     | -     | -     | 600   | 600   | 600   | 1,800 |
| LT Contracts Payabl           | e Int                                 | 10    | 190   | 150   | 115   | 73    | 20    | 558   |
| Total (ir<br>thousands        |                                       | 10    | 190   | 150   | 1,465 | 1,423 | 1,370 | 4,608 |