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# **Anchorage Police Department**

*Anchorage: Performance. Value. Results.*

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## **Mission**

Protect and serve our community in the most professional and compassionate manner possible

## **Core Services**

- Protection of Life
- Protection of Property
- Maintenance of Order

## **Accomplishment Goals**

- Maintain the rate of Uniform Crime Report (UCR) Part I crimes in Anchorage at or below the national average for comparable size communities
- Reduce the rate of adult sexual assault in Anchorage
- Maintain a rating on the UAA Community Indicators Project wherein the majority of respondents state they are “Satisfied” or “Very satisfied” with police services in Anchorage
- The number of drivers Operating Under the Influence (OUI) decreases

## **Performance Measures**

Progress in achieving goals shall be measured by:

- Maintain the rate of Uniform Crime Report (UCR) Part I crimes in Anchorage at or below the national average for comparable size communities
  - Effectiveness: Annual Uniform Crime Report Part I crime rate (per 100,000 population) for Anchorage, as compared to communities nationwide in population 250,000-499,999
  - Efficiency: Average total cost per officer in Anchorage
- Reduce the rate of adult sexual assault in Anchorage
  - Effectiveness: Rate of adult sexual assault (under the State of Alaska definition, per 100,000 population) for Anchorage
  - Effectiveness: Rate of adult sexual assault arrests (percent of adult sexual assault cases resulting in arrest)
  - Effectiveness: Rate of adult sexual assault convictions (percent of adult sexual assault arrests resulting in conviction)
  - Efficiency: Average detective labor cost per adult sexual assault arrest made by the Special Victims Unit
- Maintain a rating on the UAA Community Indicators Project wherein the majority of respondents who have an opinion on the issue say they are “Satisfied” or “Very satisfied” with police services in Anchorage
  - Effectiveness: Percentage of respondents (who state an opinion) on the UAA Community Indicators Project who say they are “Satisfied” or “Very satisfied” with the delivery of police services in Anchorage
- The number of drivers Operating Under the Influence (OUI) decreases
  - Effectiveness: Number of arrests for non-collision-related OUI
  - Efficiency: Average time spent by the arresting officer on non-collision-related OUI arrests

**Measure #1: Annual Uniform Crime Report Part I crime rate (per 100,000 population) for Anchorage, as compared to communities nationwide in population 250,000-499,999**

2005		2006		2007		2008		2009		2010	
Anch	Group	Anch	Group	Anch	Group	Anch	Group	Anch	Group	Anch	Group
4,784	6,600	5,112	6,210	4,826	5,740	4,235	5,451	4,524	5,119	4,361	4,974

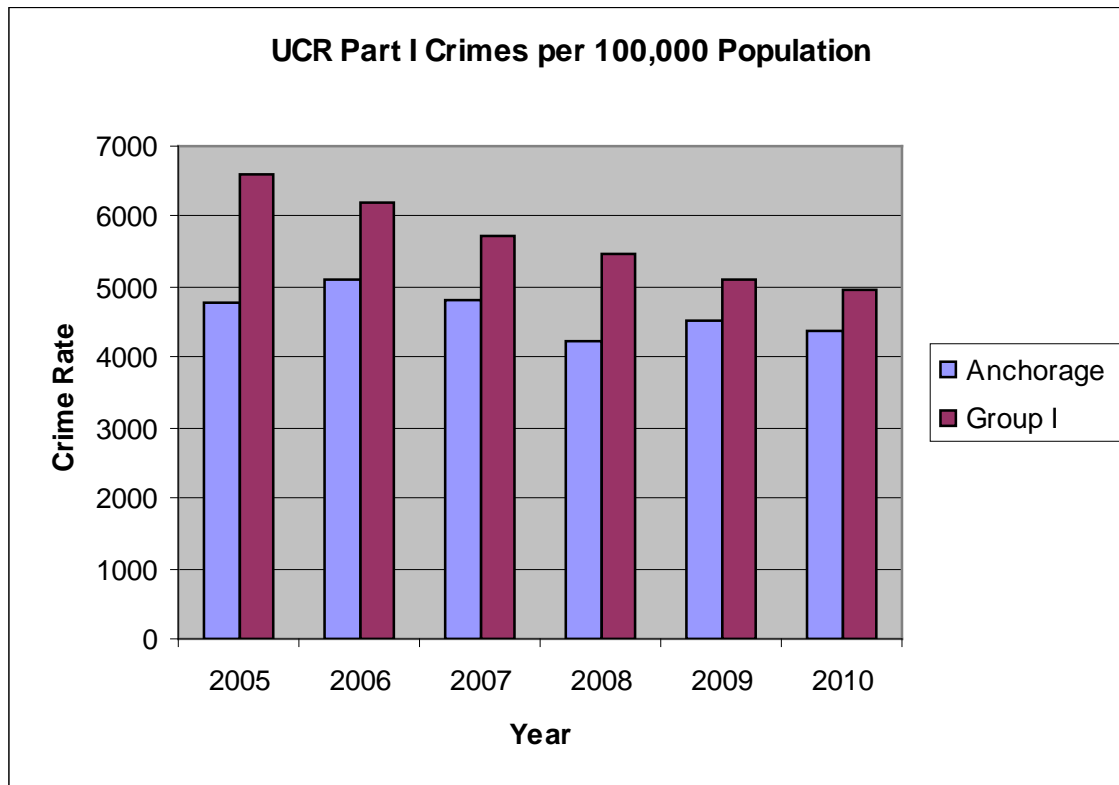
Note: Data derived from FBI UCR Table 8 and Table 16.

2010 Table 8:

<http://www.fbi.gov/about-us/cjis/ucr/crime-in-the-u.s/2010/crime-in-the-u.s.-2010/tables/table-8/10tbl08ak.xls>

2010 Table 16:

<http://www.fbi.gov/about-us/cjis/ucr/crime-in-the-u.s/2010/crime-in-the-u.s.-2010/tables/10tbl16.xls>



**Measure #2: Average total cost per officer in Anchorage**

2005	2006	2007	2008	2009	2010	2011
no data	no data	no data	\$131,795	\$127,364	\$133,925	pending

**Measure #3: Rate of adult sexual assault (under the State of Alaska definition, per 100,000 population) for Anchorage**

2005	2006	2007	2008	2009	2010	2011
111.7	113.5	119.6	120.3	128.3	128.6	pending

Note: The 2009 calculation was derived using an Anchorage population of 283,000. This is the figure for Anchorage used by the FBI in their 2009 UCR data. The 2010 calculation was based on an Anchorage population of 290,000, used by the FBI in their 2010 UCR.

**Measure #4: Rate of adult sexual assault arrests (percent of adult sexual assault cases resulting in arrest)**

2005	2006	2007	2008	2009	2010	2011
9.5%	10.2%	14.7%	6.9%	13.6%	12.3%	pending

**Measure #5: Rate of adult sexual assault convictions (percent of adult sexual assault arrests resulting in conviction)**

2005	2006	2007	2008	2009	2010	2011
no data	no data	no data	no data	no data	no data	pending

Note: Presently, data on convictions are not kept in a readily retrievable fashion by the State of Alaska court system. The department has devised a system internally to track these data going forward to report on this measure. There will, however, be significant lags in reporting and need for periodic update of past reports, as there are commonly gaps of several months to years between the time when a sexual assault is reported and when it goes to trial.

**Measure #6: Average detective labor cost per adult sexual assault arrest made by the Special Victims Unit**

2005	2006	2007	2008	2009	2010	2011
no data	no data	no data	\$60,198	\$29,693	\$19,617	pending

Note: The reduction in average detective labor cost is primarily attributable to a concerted effort by the department to limit overtime use for detective callouts in any case of sexual assault except when a detective is absolutely necessary to pursue an investigation.

**Measure #7: Percentage of respondents (who state an opinion) on the UAA Community Indicators Project who say they are “Satisfied” or “Very satisfied” with the delivery of police services in Anchorage**

2005	2006	2007	2008	2009	2010	2011
no data	no data	78%	no data	66%	no data	no data

Note: The UAA Justice Center performed their Community Indicators project in 2005, 2007 and 2009. The question as posed in this measure was not asked in the 2005 survey. The 2009 data is from the final report. The 2009 survey added a response category of “Neither dissatisfied nor satisfied”. This response category did not exist in the 2007 survey. This category polled at 15.8 percent in 2009 and, based on the 2007 survey results, more likely drew support away from the satisfied categories than the dissatisfied categories.

**Measure #8: Number of arrests for non-collision-related OUI**

2005	2006	2007	2008	2009	2010	2011 1 <sup>st</sup> Qtr	2011 2 <sup>nd</sup> Qtr	2011 3 <sup>rd</sup> Qtr
1202	1121	1545	2327	2261	1951	425	503	360

**Measure #9: Average time spent by the arresting officer on non-collision-related OUI arrests**

2005	2006	2007	2008	2009	2010	2011 1 <sup>st</sup> Qtr	2011 2 <sup>nd</sup> Qtr	2011 3 <sup>rd</sup> Qtr
no data	no data	no data	no data	no data	no data	2.8 hours	2.8 hours	1.1 hours

Note: This is a new measure, not previously tracked and reviewed by the department.

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## **Administration Division**

### **Anchorage Police Department**

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#### **Purpose**

Provide technical and administrative police service to the community and employees of the Anchorage Police Department

#### **Division Direct Services**

- Answer and dispatch 911 calls for assistance
- Property management
- Records management
- Citation processing
- IT management
- Budget management
- Facilities management
- Grant management

#### **Accomplishment Goals**

- Answer 911 calls within national standard time range, under National Emergency Number Association (NENA) standards
- Increase rate of property disposal by Evidence Section
- Maintain or increase the total amount of grant funding coming into the department

#### **Performance Measures**

Progress in achieving goals shall be measured by:

- Answer 911 calls within national standard time range, under National Emergency Number Association (NENA) standards
  - Effectiveness: Average time (in seconds) required for call takers to answer 911 calls
  - Effectiveness: Percent of the time when 911 calls are answered in 20 seconds or less
  - Efficiency: Average labor cost per 911 call associated with staffing for receipt of 911 calls
- Increase rate of property disposal by Evidence Section
  - Effectiveness: Percent of items disposed, compared to those received by the Evidence Section
  - Efficiency: Average labor cost associated with property disposal, per item
- Maintain or increase the total amount of grant funding coming into the department
  - Effectiveness: Total amount of grant funding from all sources brought into the department during the fiscal year
  - Efficiency: Total cost per grant dollar received by the department

**Measure #10: Average time (in seconds) required for call takers to answer 911 calls**

2005	2006	2007	2008	2009	2010	2011
no data	no data	no data	no data	10 seconds	8 seconds	pending

Note: Time reflected is the average time to answer all 911 calls coming into the APD Dispatch Center.

**Measure #11: Percent of the time when 911 calls are answered in 20 seconds or less**

2005	2006	2007	2008	2009	2010	2011
no data	no data	no data	no data	no data	no data	pending

Note: This is a new measure which will require the preparation of a Crystal Report to derive. It is anticipated that this measure will first be reported at the end of 2011.

**Measure #12: Average labor cost per 911 call associated with staffing for receipt of 911 calls**

2005	2006	2007	2008	2009	2010	2011
no data	no data	no data	\$41.02	\$31.69	\$31.05	pending

**Measure #13: Percent of items disposed, compared to those received by the Evidence Section**

2005	2006	2007	2008	2009	2010	2011 1 <sup>st</sup> Qtr	2011 2 <sup>nd</sup> Qtr	2011 3 <sup>rd</sup> Qtr
89.1%	99.4%	69.3%	80.3%	76.6%	93.0%	131%	96%	106%

**Measure #14: Average labor cost associated with property disposal, per item**

2005	2006	2007	2008	2009	2010	2011
no data	no data	no data	\$49.43	\$40.47	\$38.62	pending

**Measure #15: Total amount of grant funding from all sources brought into the department during the fiscal year**

2005	2006	2007	2008	2009	2010	2011
\$4,530,487	\$2,546,132	\$3,413,778	\$2,291,854	\$7,935,397	\$5,842,140	pending

Note: These data reflect grant funding by the date of award. 2009 was an unusually high year for grant funding received, due to awards under the American Recovery and Reinvestment Act (ARRA, or “stimulus” programs).

<b><u>Measure #16:</u> Total cost per grant dollar received by the department</b>
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2005	2006	2007	2008	2009	2010	2011
\$0.04	\$0.02	\$0.02	\$0.04	\$0.04	\$0.04	pending

Note: Costs associated with grant processing are proportional to the amount processed based on the listed intergovernmental charge rate in a given year. The costs are rounded to the nearest tenth and typically minor compared to the amount of grant monies received.

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## Crime Suppression Division Anchorage Police Department

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### Purpose

Prevent and deter crime and promote safe neighborhoods by utilizing proactive community policing methods

### Direct Services

- Proactive, problem-oriented community policing
- Traffic law enforcement
- Selective enforcement of high-risk offenders and crimes

### Accomplishment Goals

- Resolve, through various community policing methods, crime problems identified collaboratively with community members
- Reduce the rate of fatality vehicle collisions in Anchorage
- Reduce crime caused by gang and other high-frequency/high-risk offenders

### Performance Measures

Progress in achieving goals shall be measured by:

- Resolve, through various community policing methods, crime problems identified collaboratively with community members
  - Effectiveness: Reduction in selected calls for service in the defined area of an assigned Problem Oriented Policing project performed by the Community Action Policing unit for a six month period following completion of the project
  - Efficiency: Average labor cost for Problem Oriented Policing projects
- Reduce the rate of fatality vehicle collisions in Anchorage
  - Effectiveness: Rate of fatality vehicle collisions (per 100,000 population) for Anchorage
  - Efficiency: Average labor cost per citation issued by the Traffic Unit
- Reduce crime caused by gang and other high-frequency/high-risk offenders
  - Effectiveness: Rate of gang-related and gang-motivated crime (per 100,000 population) for Anchorage
  - Efficiency: Average labor cost per arrest for gang-related or gang-motivated crime made by the Special Assignment Unit

**Measure #17: Reduction in selected calls for service in the defined area of an assigned Problem Oriented Policing project performed by the Community Action Policing unit for a six month period following completion of the project**

2005	2006	2007	2008	2009	2010	2011 1 <sup>st</sup> Qtr	2011 2 <sup>nd</sup> Qtr	2011 3 <sup>rd</sup> Qtr
no data	no data	no data	no data	no data	no data	0	5	19

Note: The project for Q2 was locating and removing illegal campsites in the area of 3<sup>rd</sup> and Ingra. These numbers reflect the number of illegal camping complaints in that area received by the Anchorage Police Department in both Q1 and Q2. The increase in the number of calls from Q1 to Q2 probably reflects the increased attention on the project area.

**Measure #18: Average labor cost for Problem Oriented Policing projects**

2005	2006	2007	2008	2009	2010	2011 1 <sup>st</sup> Qtr	2011 2 <sup>nd</sup> Qtr	2011 3 <sup>rd</sup> Qtr
no data	no data	no data	no data	no data	no data	no data	\$1,745	\$0

Note: The project for Q2 was locating and removing illegal campsites in the area of 3<sup>rd</sup> and Ingra. APD does not have the ability to track individual time spent on each specific case by each specific officer. This figure reflects the amount of overtime spent addressing the chosen project.

**Measure #19: Rate of fatality vehicle collisions (per 100,000 population) for Anchorage**

2005	2006	2007	2008	2009	2010	2011 1 <sup>st</sup> Qtr	2011 2 <sup>nd</sup> Qtr	2011 3 <sup>rd</sup> Qtr
5.4	5.4	5.4	4.6	7.1	2.8	0	2	1

**Measure #20: Average labor cost per citation issued by the Traffic Unit**

2005	2006	2007	2008	2009	2010	2011 1 <sup>st</sup> Qtr	2011 2 <sup>nd</sup> Qtr	2011 3 <sup>rd</sup> Qtr
no data	no data	no data	\$87.03	\$78.66	\$102.41	\$91.68	\$85.38	\$79.77

Note: The increase in average Traffic Unit labor cost is primarily attributable to a lower output of citations in 2010, due to less available officer time.

**Measure #21: Rate of gang-related and gang-motivated crime (per 100,000 population) for Anchorage**

2005	2006	2007	2008	2009	2010	2011 1 <sup>st</sup> Qtr	2011 2 <sup>nd</sup> Qtr	2011 3 <sup>rd</sup> Qtr
no data	no data	no data	no data	no data	242	63	38	35

Note: Figures are subject to change as late reports of gang activity come in and as more people get validated as gang members, which will change non-gang related activity to gang related activity.

**Measure #22: Average labor cost per arrest for gang-related or gang-motivated crime made by the Special Assignment Unit**

2005	2006	2007	2008	2009	2010	2011 1 <sup>st</sup> Qtr	2011 2 <sup>nd</sup> Qtr	2011 3 <sup>rd</sup> Qtr
no data	no data	no data	no data	no data	no data	\$201,185	\$40,819	\$9,052

Note: This measure will change as new gang members are validated qualifying those arrests as gang related and driving this number lower. Indictments and arrests will also be made on cases which are worked and finished in previous quarters, thus driving down the number for that quarter. This number does not strictly reflect the cost per arrest made. APD does not have the ability to reflect the specific time worked by each person on a specific case. This number is best used as a gauge in general terms. The continuing drop in cost for this measure is most likely due to other parts of the criminal justice system “catching up” and allowing the department to make more arrests on previously worked cases.

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## Detective Division Anchorage Police Department

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### Purpose

Follow up on felony crimes reported to or detected by the Anchorage Police Department and to provide specialized law enforcement to interdict selected crimes

### Direct Services

- Investigation
- Law Enforcement
- Service Referrals

### Accomplishment Goals

- Increase clearance rate in homicide cases
- Increase conviction rate in adult sexual assault cases
- Increase number of recovered stolen firearms that are released for return to their owner

### Performance Measures

Progress in achieving goals shall be measured by:

- Increase clearance rate in homicide cases
  - Effectiveness: Clearance rate in homicide cases in Anchorage
  - Efficiency: Average detective labor cost in homicide cases from point of incident to the end of the time that the detective(s) is/are dedicated solely to that case
- Increase percentage of recovered firearms that are returned to their owner
  - Effectiveness: Number of recovered stolen firearms that are released for return to their owner
  - Efficiency: Average detective labor cost per recovered stolen firearm that is released to its owner

<b><u>Measure #23:</u> Clearance rate in homicide cases in Anchorage</b>
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Year	2005	2006	2007	2008	2009	2010	2011
<b>Cases</b>	17	21	25	12	17	19	pending
<b>Closed</b>	14	16	23	10	14	16	pending
<b>Percentage</b>	82%	76%	92%	83%	82%	84%	pending

<b><u>Measure #24:</u> Average detective labor cost in homicide cases from point of incident to the end of the time that the detective(s) is/are dedicated solely to that case</b>
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2005	2006	2007	2008	2009	2010	2011
no data	no data	no data	no data	no data	no data	pending

Note: This is a new measure, not previously tracked and reviewed by the department. It is anticipated that this measure will first be reported at the end of 2011.

**Measure #25: Number of recovered stolen firearms that are released for return to their owner**

2005	2006	2007	2008	2009	2010	2011 1 <sup>st</sup> Qtr	2011 2 <sup>nd</sup> Qtr	2011 3 <sup>rd</sup> Qtr
66	60	65	55	90	82	21	29	40

**Measure #26: Average detective labor cost per recovered stolen firearm that is released to its owner**

2005	2006	2007	2008	2009	2010	2011
no data	no data	no data	no data	no data	no data	pending

Note: This is a new measure, not previously tracked and reviewed by the department.

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## **Patrol Division**

### **Anchorage Police Department**

*Anchorage: Performance. Value. Results.*

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#### **Purpose**

Respond to citizen calls for service and proactively initiate contacts, thereby deterring and solving crime as well as providing service referrals to create a secure and livable community

#### **Direct Services**

- Law Enforcement
- Crime Prevention
- Investigation
- Service Referrals
- Response to Emergencies and Disasters

#### **Accomplishment Goals**

- Maintain an average response time for Priority 1 calls for service under eight minutes
- The number of drivers involved in motor vehicle collisions who were Operating Under the Influence (OUI) at the time of the collision decreases
- Maintain a rating on the UAA Community Indicators Project wherein the majority of respondents who have an opinion on the issue state they “Agree” or “Strongly agree” that the police do a good job in responding to people after they have been victims of crime

#### **Performance Measures**

- Maintain an average response time for Priority 1 calls for service under eight minutes
  - Effectiveness: Average response time for all Priority 1 calls for service
  - Efficiency: Average number of overtime hours expended for Patrol staffing per pay period
- The number of drivers involved in motor vehicle collisions who were Operating Under the Influence (OUI) at the time of the collision decreases
  - Effectiveness: Number of arrests for collision-related OUI made by Patrol
  - Efficiency: Average time spent by the arresting officer on collision-related OUI arrests made by Patrol
- Maintain a rating on the UAA Community Indicators Project wherein the majority of respondents who have an opinion on the issue say they “Agree” or “Strongly agree” that the police do a good job in responding to people after they have been victims of crime
  - Effectiveness: Percentage of respondents (who state an opinion) on the UAA Community Indicators Project who say they “Agree” or “Strongly agree” that the police do a good job in responding to crime victims

**Measure #27: Average time from dispatch to first officer on scene for all Priority 1 calls for service**

2005	2006	2007	2008	2009	2010	2011 1 <sup>st</sup> Qtr	2011 2 <sup>nd</sup> Qtr	2011 3 <sup>rd</sup> Qtr
6.7 minutes	6.7 minutes	6.3 minutes	6.0 minutes	6.3 minutes	5.9 minutes	6.3 Minutes	6.0 Minutes	6.3 Minutes

**Measure #28: Average number of overtime hours expended for Patrol staffing per pay period**

2005	2006	2007	2008	2009	2010	2011 1 <sup>st</sup> Qtr	2011 2 <sup>nd</sup> Qtr	2011 3 <sup>rd</sup> Qtr
no data	no data	no data	66.7 hours	19.8 hours	15.1 hours	26.6 hours	21.0 hours	27.3 hours

Note: 2010 data excludes the additional overtime incurred in the immediate aftermath of the shootings of Officers Jason Allen (January 2010) and Jean Mills (June 2010).

**Measure #29: Number of arrests for collision-related OUI made by Patrol**

2005	2006	2007	2008	2009	2010	2011 1 <sup>st</sup> Qtr	2011 2 <sup>nd</sup> Qtr	2011 3 <sup>rd</sup> Qtr
342	352	427	449	344	463	55	52	77

**Measure #30: Average time spent by the arresting officer on collision-related OUI arrests made by Patrol**

2005	2006	2007	2008	2009	2010	2011 1 <sup>st</sup> Qtr	2011 2 <sup>nd</sup> Qtr	2011 3 <sup>rd</sup> Qtr
no data	no data	no data	no data	no data	3.3 hours	2.8 hours	3.3 hours	1.3 hours

**Measure #31: Percentage of respondents (who state an opinion) on the UAA Community Indicators Project who say they “Agree” or “Strongly agree” that the police do a good job in responding to crime victims**

2005	2006	2007	2008	2009	2010	2011
no data	no data	71.7%	no data	data pending	no data	no data

Note: The UAA Justice Center performed their Community Indicators project in 2005, 2007 and 2009, with the intent of continuing it on a bi-annual basis. The question as posed in this measure was not asked in the 2005 survey. The final report from the 2009 survey is still pending.

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**Performance Measure Methodology Sheet**  
**Anchorage Police Department**

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**Measure #1: Annual Uniform Crime Report Part I crime rate (per 100,000 population) for Anchorage, as compared to communities nationwide in population 250,000-499,999**

**Type**

Effectiveness

**Accomplishment Goal Supported**

Maintain the rate of Uniform Crime Report (UCR) Part I crimes in Anchorage at or below the national average for comparable size communities

**Definition**

This measure reports the rate of Part I crimes on the annual FBI Uniform Crime Report (murder, forcible rape, robbery, aggravated assault, burglary, larceny-theft, motor vehicle theft) per 100,000 population in Anchorage and compares it to the national average rate per 100,000 for cities ranging from 250,000 to 499,999 in population (drawing specifically from Tables 8 and 16 from the FBI's "Crime in the United States" on-line reports).

**Data Collection Method**

Crime statistics are captured on an on-going basis, then aggregated and reported periodically to the FBI.

**Frequency**

The aggregated, official crime statistics for Anchorage and the rest of the country are released by the FBI on an annual basis.

**Measured By**

Personnel assigned to the department's Records Section are specifically designated as "Classifiers" with the duty of classifying reported crimes into appropriate categories and collating them into a report for submission to the FBI.

**Reporting**

The department's Crime Analyst will report the department's UCR Part I crime rate annually with the department's annual crime report. As part of the annual crime reporting process, the Crime Analyst will also populate this measure with the current data.

**Used By**

The department's Command Staff will use this information to assist in making decisions regarding staffing and deployment together with policing strategies.

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**Performance Measure Methodology Sheet**  
**Anchorage Police Department**

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<b>Measure #2: Average total cost per officer in Anchorage</b>
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**Type**

Efficiency

**Accomplishment Goal Supported**

Maintain the rate of Uniform Crime Report (UCR) Part I crimes in Anchorage at or below the national average for comparable size communities

**Definition**

This measure reports the average total annual cost to put a police officer on the street in Anchorage. The total cost includes salary, benefits, equipment and vehicle cost.

**Data Collection Method**

The department's Fiscal Section tracks the budgetary costs for all department personnel and functions.

**Frequency**

This measure will be reported annually, upon the budget for a new fiscal year becoming final.

**Measured By**

The department's Fiscal Manager.

**Reporting**

The department's Fiscal Manager will report this measure.

**Used By**

The department's Command Staff will use this information to monitor the costs of fielding its sworn personnel, with the potential to consider adjustments as necessary.

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**Performance Measure Methodology Sheet**  
**Anchorage Police Department**

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<b>Measure #3: Rate of adult sexual assault (under the State of Alaska definition, per 100,000 population) for Anchorage</b>
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**Type**

Effectiveness

**Accomplishment Goal Supported**

Reduce the rate of adult sexual assault in Anchorage

**Definition**

This measure displays the rate of reported sexual assaults to adult victims (under State of Alaska definitions) per 100,000 population in Anchorage in a given year.

**Data Collection Method**

Crime statistics are captured on an on-going basis.

**Frequency**

This measure will be reported annually, consistent with the finalization of the annual crime statistics for a given year.

**Measured By**

Personnel assigned to the department's Records Section are specifically designated as "Classifiers" with the duty of classifying reported crimes into appropriate categories and collating them into a report.

**Reporting**

The department's Crime Analyst will report this measure annually, simultaneously with the department's annual crime report.

**Used By**

The department's Command Staff will use this information to assist in making decisions regarding staffing and deployment together with policing strategies specifically addressing adult sexual assault.

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**Performance Measure Methodology Sheet**  
**Anchorage Police Department**

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<b>Measure #4: Rate of adult sexual assault arrests (percent of adult sexual assault cases resulting in arrest)</b>
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**Type**

Effectiveness

**Accomplishment Goal Supported**

Reduce the rate of adult sexual assault in Anchorage

**Definition**

This measure reports the rate of arrest in adult sexual assault cases (under State of Alaska definitions), as a percent of all such cases investigated by the department.

**Data Collection Method**

Crime statistics are captured on an on-going basis.

**Frequency**

This measure will be reported annually.

**Measured By**

The Special Victims Unit Commander reviews, collates, and reports data regarding adult sexual assaults to the department's chain of command. Personnel assigned to the department's Records Section are specifically designated as "Classifiers" with the duty of classifying reported crimes into appropriate categories and collating them into a report. Initial reports of sexual assault are subject to classifying to determine their ultimate classification.

**Reporting**

The department's Detective Captain will report this measure.

**Used By**

The department's Command Staff will use this information to assist in making decisions regarding staffing and deployment together with policing strategies specifically addressing adult sexual assault.

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**Performance Measure Methodology Sheet**  
**Anchorage Police Department**

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<b>Measure #5: Rate of adult sexual assault convictions (percent of adult sexual assault arrests resulting in conviction)</b>
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**Type**

Effectiveness

**Accomplishment Goal Supported**

Reduce the rate of adult sexual assault in Anchorage

**Definition**

This measure reports the rate of conviction in adult sexual assault arrests (under State of Alaska definitions). Convictions include cases in which a plea agreement is reached, at the discretion of the District Attorney.

**Data Collection Method**

The department's Special Victims Unit (SVU) Commander will coordinate with the department's Crime Analyst and the District Attorney's office to periodically collect data on adult sexual assault arrests and convictions.

**Frequency**

This measure will be reported annually.

**Measured By**

The Special Victims Unit Commander reviews, collates, and reports data regarding adult sexual assaults to the department's chain of command. Personnel assigned to the department's Records Section are specifically designated as "Classifiers" with the duty of classifying reported crimes into appropriate categories and collating them into a report. Initial reports of sexual assault are subject to classifying to determine their ultimate classification.

**Reporting**

The department's Detective Captain will report this measure.

**Used By**

The department's Command Staff will use this information to assess the effectiveness of the department's adult sexual assault investigations, and in making decisions regarding staffing and deployment in adult sexual assault investigations.

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**Performance Measure Methodology Sheet**  
**Anchorage Police Department**

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<b>Measure #6: Average detective labor cost per adult sexual assault arrest made by the Special Victims Unit</b>
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**Type**

Efficiency

**Accomplishment Goal Supported**

Reduce the rate of adult sexual assault in Anchorage

**Definition**

This measure reports the average labor cost of a detective assigned to the Special Victims Unit relative to the arrests made for adult sexual assault by the unit (under State of Alaska definitions). The labor cost includes salary, benefits, overtime and vehicle cost.

**Data Collection Method**

The Special Victims Unit Commander will track arrest data for the unit and coordinate with the department's Fiscal Manager to ascertain cost data for the unit.

**Frequency**

This measure will be reported annually.

**Measured By**

The department's Special Victims Unit Commander reviews, collates, and reports data regarding adult sexual assaults to the department's chain of command. Personnel assigned to the department's Records Section are specifically designated as "Classifiers" with the duty of classifying reported crimes into appropriate categories and collating them into a report. Initial reports of sexual assault are subject to classifying to determine their ultimate classification. The Fiscal Manager tracks all costs expended by the department.

**Reporting**

The department's Detective Captain will report this measure.

**Used By**

The department's Command Staff will use this information to assist in making decisions regarding staffing and deployment together with policing strategies specifically addressing adult sexual assault.

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**Performance Measure Methodology Sheet**  
**Anchorage Police Department**

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**Measure #7: Percentage of respondents (who state an opinion) on the UAA Community Indicators Project who say they are “Satisfied” or “Very satisfied” with the delivery of police services in Anchorage**

**Type**

Effectiveness

**Accomplishment Goal Supported**

Maintain a rating on the UAA Community Indicators Project wherein the majority of respondents who have an opinion on the issue say they are “Satisfied” or “Very Satisfied” with police services in Anchorage

**Definition**

This measure reports community satisfaction with services rendered by the department, with a goal of greater than 50 percent of those respondents to the UAA Community Indicators Project who state an opinion on the subject saying they are “Satisfied” or “Very Satisfied” with the delivery of police services in Anchorage. This would exclude respondents who state they have “No opinion”.

**Data Collection Method**

The University of Alaska Anchorage Justice Center performs the Community Indicators Project periodically and reports the results in the community.

**Frequency**

The Community Indicators project is currently performed bi-annually, with the last implementation coming in 2009. The department is currently exploring the possibility of having the police-related section performed annually.

**Measured By**

The University of Alaska Anchorage Justice Center staff

**Reporting**

The department’s Deputy Chief will research the UAA Community Indicators Project results whenever they are available or refreshed and report on this measure.

**Used By**

The Anchorage Police Department Command Staff will use this information to assist in making decisions regarding staffing and deployment together with policing strategies and the effectiveness of its personnel.

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**Performance Measure Methodology Sheet**  
**Anchorage Police Department**

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<b>Measure #8: Number of arrests for non-collision-related OUI</b>
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**Type**

Effectiveness

**Accomplishment Goal Supported**

The number of drivers Operating Under the Influence (OUI) decreases

**Definition**

This measure reports the number of arrests for Operating Under the Influence (sometimes called Driving Under the Influence/DUI or Driving While Intoxicated/DWI) made by any officer in the department in circumstances not involving motor vehicle collisions.

**Data Collection Method**

Crime statistics are captured on an on-going basis.

**Frequency**

This measure will be reported quarterly and annually.

**Measured By**

Crime statistics are subject to being “classified” by the department’s Records Section to place crimes into appropriate categories.

**Reporting**

The Crime Analyst will report this measure.

**Used By**

The department’s Command Staff will use this information to assess the level of effort being extended by the department in mitigating the occurrence of Operating Under the Influence in Anchorage.

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**Performance Measure Methodology Sheet**  
**Anchorage Police Department**

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<b>Measure #9: Average time spent by the arresting officer on non-collision-related OUI arrests</b>
---

**Type**

Efficiency

**Accomplishment Goal Supported**

The number of drivers Operating Under the Influence (OUI) decreases

**Definition**

This measure reports the average amount of time spent by the arresting officer for non-collision-related Operating Under the Influence (OUI) arrests. This measure seeks solely to measure the average time spent by the arresting officer in OUI cases which do not involve motor vehicle collisions.

**Data Collection Method**

Time spent by officers on calls for service is continuously captured by the department Dispatch Center's computer aided dispatch software.

**Frequency**

This measure will be reported quarterly and annually.

**Measured By**

The department's Crime Analyst will retrieve this data. Since this will require manual research on individual cases, the research and reporting will be based on a 5 percent random sample of OUI cases. The sample will be drawn from the three Patrol shifts, in a proportion equal to the proportion of overall OUI arrests made by the individual shifts.

**Reporting**

The Crime Analyst will report this measure.

**Used By**

The department's Command Staff will use this information to assess the efficiency of OUI processing by the department. Much of that involved in OUI arrests and processing is mandated by statutory and case law. The information gained through this measure may also cause the Command Staff to seek changes in relevant laws to make OUI arrests and processing more efficient, while maintaining the rights of the accused.

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**Performance Measure Methodology Sheet**  
**Administration Division**  
**Anchorage Police Department**

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<b>Measure #10: Average time (in seconds) required for call takers to answer 911 calls</b>
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**Type**

Effectiveness

**Accomplishment Goal Supported**

Answer 911 calls within national standard time range, under National Emergency Number Association (NENA) standards

**Definition**

This measure reports the time required to answer a 911 call as measured against the national standard time range under National Emergency Number Association (NENA) standards; 90 percent of calls answered within 10 seconds during busiest hour of the day and 95 percent of calls answered within 20 seconds (NENA Document 56-005, Section 3.1).

**Data Collection Method**

Time required for call takers to answer 911 calls is continuously captured by the department Dispatch Center's answering point software.

**Frequency**

This measure will be reported annually.

**Measured By**

The department's Administration Captain will coordinate with the Communications Clerk Supervisors to retrieve this data.

**Reporting**

The department's Administration Captain will post this measure quarterly and annually.

**Used By**

The department's Command Staff will use this information to maintain a high standard of public safety through proper staffing and deployment in the Dispatch Center.

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**Performance Measure Methodology Sheet**  
**Administration Division**  
**Anchorage Police Department**

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<b>Measure #11: Percent of the time when 911 calls are answered in 20 seconds or less</b>
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**Type**

Effectiveness

**Accomplishment Goal Supported**

Answer 911 calls within national standard time range, under National Emergency Number Association (NENA) standards

**Definition**

This measure reports the percent of the time when 911 calls are answered in 20 seconds or less. National Emergency Number Association (NENA) standards calls for 90 percent of calls answered within 10 seconds during busiest hour of the day and 95 percent of calls answered within 20 seconds (NENA Document 56-005, Section 3.1).

**Data Collection Method**

Time required for call takers to answer 911 calls is continuously captured by the department Dispatch Center's answering point software.

**Frequency**

This measure will be reported annually.

**Measured By**

The department's Administration Captain will coordinate with the Communications Clerk Supervisors to retrieve this data.

**Reporting**

The department's Administration Captain will post this measure quarterly and annually.

**Used By**

The department's Command Staff will use this information to maintain a high standard of public safety through proper staffing and deployment in the Dispatch Center.

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**Performance Measure Methodology Sheet**  
**Administration Division**  
**Anchorage Police Department**

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<b>Measure #12: Average labor cost per 911 call associated with staffing for receipt of 911 calls</b>
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**Type**

Efficiency

**Accomplishment Goal Supported**

Answer 911 calls within national standard time range, under National Emergency Number Association (NENA) standards

**Definition**

This measure reports the average labor cost per 911 call associated with staffing the Dispatch Center for the receipt of 911 calls. Labor cost includes salary, benefits and overtime.

**Data Collection Method**

The number of 911 calls is captured on an on-going basis by the department Dispatch Center's answering point software. The department's Fiscal Section tracks the costs for all departmental personnel and functions.

**Frequency**

This measure will be reported annually.

**Measured By**

The department's Administration Captain will coordinate with the Communications Clerk Supervisors to retrieve data on 911 calls. The Administration Captain will coordinate with the department's Fiscal Manager to retrieve cost data.

**Reporting**

The department's Administration Captain will report this measure.

**Used By**

The department's Command Staff will use this information to monitor the labor cost associated with maintaining a high standard of public safety through proper staffing and deployment in the Dispatch Center.

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**Performance Measure Methodology Sheet**  
**Administration Division**  
**Anchorage Police Department**

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<b>Measure #13: Percent of items disposed, compared to those received by the Evidence Section</b>
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**Type**

Effectiveness

**Accomplishment Goal Supported**

Increase rate of disposal of property by Evidence Section

**Definition**

This measure reports the number of items disposed by the Evidence Section as a percentage of those received in a given time period.

**Data Collection Method**

Evidence inventory statistics are captured on an on-going basis.

**Frequency**

This measure will be reported quarterly and annually.

**Measured By**

The department's Evidence Manager will maintain statistics on the evidence inventory and report them to the Administration Captain.

**Reporting**

The department's Administration Captain will report this measure.

**Used By**

The department's Command Staff will use this information to assist in making decisions regarding staffing and deployment in the Evidence Section, as well as the legal requirements regarding the retention of property and evidence.

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**Performance Measure Methodology Sheet**  
**Administration Division**  
**Anchorage Police Department**

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<b>Measure #14: Average labor cost associated with property disposal, per item</b>
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**Type**

Efficiency

**Accomplishment Goal Supported**

Increase rate of disposal of property by Evidence Section

**Definition**

This measure reports the average labor cost associated with the disposal of property, per item. The average labor cost for the Evidence Section will be divided by the number of property items disposed in a given period to derive this measure. Labor cost will include salary, benefits and overtime.

**Data Collection Method**

Property disposal statistics are captured on an on-going basis, as are labor costs.

**Frequency**

This measure will be reported annually.

**Measured By**

The department's Evidence Manager will maintain statistics on property disposal and coordinate with the department's Fiscal Manager to ascertain average labor cost for the calculation, which will be completed and reported to the Administration Captain.

**Reporting**

The department's Administration Captain will report this measure.

**Used By**

The department's Command Staff will use this information to assist in making decisions regarding staffing, deployment and procedures in the Evidence Section.

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**Performance Measure Methodology Sheet**  
**Administration Division**  
**Anchorage Police Department**

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<b>Measure #15: Total amount of grant funding from all sources brought into the department during the fiscal year</b>
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**Type**

Effectiveness

**Accomplishment Goal Supported**

Maintain or increase the total amount of grant funding coming into the department

**Definition**

This measure reports the total amount of grant funding received by the department during the Municipality of Anchorage's fiscal year, based on awards of new grants received during the period.

**Data Collection Method**

Grant awards are received officially through the Municipal administration and forwarded to the department.

**Frequency**

This measure will be reported annually.

**Measured By**

Information associated with department grants is primarily collected by the department's Resource Manager (who is also the department's Grant Manager). The Resource/Grant Manager will coordinate with the department's Fiscal Manager to capture all financial information associated with new grants to report this measure.

**Reporting**

The department's Resource/Grant Manager will report this measure.

**Used By**

The department's Command Staff will use this information to assist in making decisions and reviewing policies regarding its grant applications and management, to ensure the department is aggressively seeking all funds available to it while continuing to be a successful and reliable grantee.

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**Performance Measure Methodology Sheet**  
**Administration Division**  
**Anchorage Police Department**

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<b>Measure #16: Total cost per grant dollar received by the department</b>
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**Type**

Efficiency

**Accomplishment Goal Supported**

Maintain or increase the total amount of grant funding coming into the department

**Definition**

This measure reports the total costs incurred by the department to secure grants, per grant dollar received in a given fiscal year. Total costs include matching dollars required by the various grants in order to receive them, as well as administrative and labor costs incurred to apply for and process new grants received.

**Data Collection Method**

The Resource/Grant Manager tracks all costs associated with the various grants received by the department. The Resource/Grant Manager and Fiscal Manager will also keep track of the time they spend on grant applications and processing grants received. These costs will be divided by the total grant dollars awarded to the department during the fiscal year to derive this measure.

**Frequency**

This measure will be reported annually.

**Measured By**

Information associated with department grants is primarily collected by the department's Resource/Grant Manager.

**Reporting**

The department's Resource/Grant Manager will report this measure.

**Used By**

The department's Command Staff will use this information to assist in making decisions and reviewing policies regarding its grant management, to ensure the department continues to be a successful and reliable grantee – and that it is maintaining this posture in the most efficient manner possible.

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**Performance Measure Methodology Sheet**  
**Crime Suppression Division**  
**Anchorage Police Department**

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**Measure #17: Reduction in selected calls for service in the defined area of an assigned Problem Oriented Policing project performed by the Community Action Policing unit for a six month period following completion of the project**

**Type**

Effectiveness

**Accomplishment Goal Supported**

Resolve, through various community policing methods, crime problems identified collaboratively with community members

**Definition**

This measure compares the number of calls for service in a defined Problem Oriented Policing (POP) target area for six months after completion of the project with the calls for service in the same area during the six months immediately preceding the project. Only calls for service germane to the focus of the project will be compared (i.e. if the project focuses on street-level drugs and prostitution, fraud cases would not be considered).

**Data Collection Method**

Crime statistics are captured on an on-going basis.

**Frequency**

Whenever a formal Problem Oriented Policing project is undertaken, pre and post-project measures will be taken.

**Measured By**

The department's Community Action Policing (CAP) Commander will coordinate with the Crime Analyst to run queries on calls for service in POP project areas before and after projects are run. The CAP Commander will report this information to the Crime Suppression Captain.

**Reporting**

The department's Crime Suppression Captain will report this measure.

**Used By**

The department's Command Staff will use this information to review the effectiveness of the department's Problem Oriented Policing projects on calls for service, and by inference, their effectiveness in solving problems.

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**Performance Measure Methodology Sheet**  
**Crime Suppression Division**  
**Anchorage Police Department**

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<b>Measure #18: Average labor cost for Problem Oriented Policing projects</b>
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**Type**

Efficiency

**Accomplishment Goal Supported**

Resolve, through various community policing methods, crime problems identified collaboratively with community members

**Definition**

This measure reports the average labor cost for the Community Action Policing (CAP) officers involved in specific Problem Oriented Policing (POP) projects. Labor cost includes salary, benefits, overtime and vehicle cost.

**Data Collection Method**

The department's CAP Supervisor assigns CAP officers to various tasks and projects, and tracks the time they spend on projects. The department's Fiscal Section tracks the costs for all departmental personnel and functions.

**Frequency**

This measure will be prepared at the completion of every POP project.

**Measured By**

The department's CAP Commander will coordinate with the CAP Supervisor to determine the CAP officers involved in a given project, and then the Commander will coordinate with the department's Fiscal Manager to generate a labor cost for the time invested in the project. The CAP Commander will report this information to the Crime Suppression Captain.

**Reporting**

The department's Crime Suppression Captain will report this measure.

**Used By**

The department's Command Staff will use this information to review the labor cost of the department's Problem Oriented Policing projects and to consider the return on that investment in light of the effectiveness of the projects.

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**Performance Measure Methodology Sheet**  
**Crime Suppression Division**  
**Anchorage Police Department**

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<b>Measure #19: Rate of fatality vehicle collisions (per 100,000 population) for Anchorage</b>
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**Type**

Effectiveness

**Accomplishment Goal Supported**

Reduce the rate of fatality vehicle collisions in Anchorage

**Definition**

This measure reports the rate of fatality vehicle collisions per 100,000 population in Anchorage in a given year.

**Data Collection Method**

The department's Traffic Unit maintains statistics on the number of fatality vehicle collisions in Anchorage.

**Frequency**

This measure will be reported quarterly and annually.

**Measured By**

The department's Traffic Commander will retrieve information on fatality vehicle collisions, perform the calculation to convert to a rate, and report that information to the Crime Suppression Captain.

**Reporting**

The department's Crime Suppression Captain will report this measure.

**Used By**

The department's Command Staff will use this information to assist in making decisions regarding the effectiveness of traffic safety efforts in Anchorage.

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**Performance Measure Methodology Sheet**  
**Crime Suppression Division**  
**Anchorage Police Department**

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<b>Measure #20: Average labor cost per citation issued by the Traffic Unit</b>
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**Type**

Efficiency

**Accomplishment Goal Supported**

Reduce the rate of fatality vehicle collisions in Anchorage

**Definition**

This measure reports the average labor cost per citation issued by the department's Traffic Unit. Labor cost includes salary, benefits, overtime and vehicle cost.

**Data Collection Method**

The number of citations issued by the Traffic Unit is captured on an on-going basis, as is cost data.

**Frequency**

This measure will be reported quarterly and annually.

**Measured By**

The department's Traffic Commander will retrieve information on citations issued by the Traffic Unit, coordinate with the department's Fiscal Manager to ascertain labor costs for the unit, and perform the calculation to convert to a per citation cost. The Commander will report that information to the Crime Suppression Captain.

**Reporting**

The department's Crime Suppression Captain will report this measure

**Used By**

The department's Command Staff will use this information to review the staffing and deployment of the Traffic Unit, and the broader traffic law enforcement efforts in the department.

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**Performance Measure Methodology Sheet**  
**Crime Suppression Division**  
**Anchorage Police Department**

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<b>Measure #21: Rate of gang-related and gang-motivated crime (per 100,000 population) for Anchorage</b>
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**Type**

Effectiveness

**Accomplishment Goal Supported**

Reduce crime caused by gang and other high-frequency/high-risk offenders

**Definition**

This measure reports the rate of crime in Anchorage per 100,000 population that is identified as being gang-related or gang-motivated, as a subset of all crime in Anchorage.

**Data Collection Method**

Crime statistics are captured on an on-going basis.

**Frequency**

This measure will be reported quarterly and annually.

**Measured By**

The department's Special Assignment Unit (SAU) Commander will retrieve information on gang-related and gang-motivated crime, perform the calculation to convert to a rate, and report that information to the Crime Suppression Captain.

**Reporting**

The department's Crime Suppression Captain will report this measure.

**Used By**

The department's Command Staff will use this information to assess the effectiveness of the department's anti-gang strategies, and aid in making decisions regarding staffing and deployment aimed at reducing gang activity in Anchorage.

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**Performance Measure Methodology Sheet**  
**Crime Suppression Division**  
**Anchorage Police Department**

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<b>Measure #22: Average labor cost per arrest for gang-related or gang-motivated crime made by the Special Assignment Unit</b>
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**Type**

Efficiency

**Accomplishment Goal Supported**

Reduce crime caused by gang and other high-frequency/high-risk offenders

**Definition**

This measure reports the average labor cost of an officer assigned to the Special Assignment Unit per arrest for gang-related or gang-motivated crimes made by the unit. Labor cost includes salary, benefits, overtime and vehicle cost.

**Data Collection Method**

The department's Special Assignment Unit (SAU) Commander will track arrest data for the unit and coordinate with the department's Fiscal Manager to ascertain cost data for the unit.

**Frequency**

This measure will be reported quarterly and annually.

**Measured By**

The Special Assignment Unit Commander will retrieve information on arrests for gang-related and gang-motivated crime, cost data, and perform the calculation, and report that information to the Crime Suppression Captain.

**Reporting**

The department's Crime Suppression Captain will report this measure.

**Used By**

The department's Command Staff will use this information to assist in making decisions regarding staffing and deployment together with policing strategies specifically addressing gang-related and gang-motivated crime.

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**Performance Measure Methodology Sheet**  
**Detective Division**  
**Anchorage Police Department**

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<b>Measure #23: Clearance rate for homicide cases in Anchorage</b>
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**Type**

Effectiveness

**Accomplishment Goal Supported**

Increase clearance rate in homicide cases

**Definition**

This measure reports the clearance rate of homicide cases. A clearance is defined as a case that is closed by arrest or by exceptional means (i.e. suspect dies before charges are brought, District Attorney declines prosecution, etc.).

**Data Collection Method**

Crime statistics are captured on an on-going basis. The status of homicide cases is tracked continuously by the department's Homicide Unit Supervisor.

**Frequency**

This measure will be reported annually.

**Measured By**

The Homicide Unit Supervisor will report the status of all homicide cases to the Detective Captain through the chain of command and maintain a report.

**Reporting**

The department's Detective Captain will report this measure.

**Used By**

The department's Command Staff will use this information to assess the effectiveness of the department's homicide investigations, and in making decisions regarding staffing and deployment in homicide investigations.

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**Performance Measure Methodology Sheet**  
**Detective Division**  
**Anchorage Police Department**

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**Measure #24: Average detective labor cost in homicide cases from point of incident to the end of the time that the detective(s) is/are dedicated solely to that case**

**Type**

Efficiency

**Accomplishment Goal Supported**

Increase clearance rate in homicide cases

**Definition**

This measure reports the average detective labor cost for homicide case investigations, from the time that a homicide occurs to the end of the time that the investigation demands all of the lead detectives' attention to the exclusion of all other cases. Labor cost includes salary, benefits, overtime and vehicle cost.

**Data Collection Method**

Each homicide detective who is tasked to lead a homicide investigation will account for the time worked on the initial demands of each case. Unit statistics will capture the number of homicide cases and time taken on the initial phase of the homicide investigations. The department's Homicide Unit Supervisor will coordinate with the department's Fiscal Manager to ascertain cost data for the unit.

**Frequency**

This measure will be reported annually.

**Measured By**

The Homicide Unit Supervisor will collect the information and prepare a report for the Detective Captain, submitted through the chain of command.

**Reporting**

The department's Detective Captain will report this measure.

**Used By**

The department's Command Staff will use this information to assist in making decisions regarding staffing and deployment together with policing strategies specifically addressing homicide investigations.

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**Performance Measure Methodology Sheet**  
**Detective Division**  
**Anchorage Police Department**

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<b>Measure #25: Number of recovered stolen firearms that are released for return to their owner</b>
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**Type**

Effectiveness

**Accomplishment Goal Supported**

Increase number of recovered stolen firearms that are released for return to their owner

**Definition**

This measure reports the number of recovered stolen firearms that are released by detectives for return to their owners.

**Data Collection Method**

Each detective assigned as a lead investigator on a case involving a recovered stolen gun will report for statistical purposes the release of the gun to the owner up the detective chain of command.

**Frequency**

The measure will be reported quarterly and annually.

**Measured By**

The department's Detective Captain will receive the various reports of recovered stolen guns that have been released to owners from throughout the Detective Division.

**Reporting**

The Detective Captain will post this measure.

**Used By**

The department's Command Staff will use this information to assess its ability to release recovered stolen property to owners, with recovered stolen guns serving as a representative item.

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**Performance Measure Methodology Sheet**  
**Detective Division**  
**Anchorage Police Department**

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<b>Measure #26: Average detective labor cost per recovered stolen firearm that is released to its owner</b>
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**Type**

Efficiency

**Accomplishment Goal Supported**

Increase number of recovered stolen firearms that are released for return to their owner

**Definition**

This measure reports the average labor cost for a detective to release recovered stolen firearms to their owners. Labor cost includes salary, benefits, overtime and vehicle cost.

**Data Collection Method**

Each detective will account for the time worked on the follow-up of cases involving recovered stolen firearms that are released to their owner. Aggregated statistics will capture the total time worked on such cases and costs will be generated from that information. The Detective Captain will coordinate with the department's Fiscal Manager to ascertain cost data for the division.

**Frequency**

This measure will be reported annually.

**Measured By**

Unit Supervisors will collect the information on time expended from the various detectives and report it up the chain of command. The Fiscal Manager tracks all costs expended by the department.

**Reporting**

The department's Detective Captain will report this measure.

**Used By**

The department's Command Staff will use this information to assess its procedures and the cost associated with releasing recovered stolen property to owners, with recovered stolen guns serving as a representative item.

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**Performance Measure Methodology Sheet**  
**Patrol Division**  
**Anchorage Police Department**

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<b>Measure #27: Average response time for all Priority 1 calls for service</b>
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**Type**

Effectiveness

**Accomplishment Goal Supported**

Maintain an average response time for Priority 1 calls for service under eight minutes

**Definition**

This measure reports the average period of time between the time a Priority 1 call for service is dispatched and the time the first officer arrives on scene.

**Data Collection Method**

Response time data is continuously captured by the department Dispatch Center's answering point and computer aided dispatch software.

**Frequency**

This measure will be reported quarterly and annually.

**Measured By**

The department's Administration Captain will coordinate with the Communications Clerk Supervisors to retrieve this data. The Administration Captain will supply the data to the Patrol Captain for reporting purposes.

**Reporting**

The department's Patrol Captain will report this measure.

**Used By**

The department's Command Staff will use this information to assess the effectiveness of the department's Patrol deployment, performance and procedures.

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**Performance Measure Methodology Sheet**  
**Patrol Division**  
**Anchorage Police Department**

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<b>Measure #28: Average number of overtime hours expended for Patrol staffing per pay period</b>
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**Type**

Efficiency

**Accomplishment Goal Supported**

Maintain an average response time for Priority 1 calls for service under eight minutes

**Definition**

This measure reports the average number of overtime hours the Patrol Division expended per pay period to provide adequate officer coverage to staff the street.

**Data Collection Method**

Payroll data, which includes information on employee overtime, are captured continuously by the department's Payroll Section.

**Frequency**

This measure will be reported quarterly and annually.

**Measured By**

The department's Patrol Captain will coordinate with the department's Payroll Supervisor to retrieve this information.

**Reporting**

The department's Patrol Captain will report this measure.

**Used By**

The department's Command Staff will use this information to assess the level of staffing assigned to the Patrol Division, granting of leave and other factors that affect the availability of officers to work the street.

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**Performance Measure Methodology Sheet**  
**Patrol Division**  
**Anchorage Police Department**

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<b>Measure #29: Number of arrests for collision-related OUI made by Patrol</b>
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**Type**

Effectiveness

**Accomplishment Goal Supported**

The number of drivers involved in motor vehicle collisions who were Operating Under the Influence (OUI) at the time of the collision decreases

**Definition**

This measure reports the number of arrests for Operating Under the Influence (sometimes called Driving Under the Influence/DUI or Driving While Intoxicated/DWI) for persons involved in motor vehicle collisions made by the Patrol Division.

**Data Collection Method**

Crime statistics are captured on an on-going basis.

**Frequency**

This measure will be reported quarterly and annually.

**Measured By**

The department's Patrol Captain will coordinate with the department's Crime Analyst to retrieve this information. Crime statistics are subject to being "classified" by the department's Records Section to place crimes into appropriate categories.

**Reporting**

The Patrol Captain will report this measure.

**Used By**

The department's Command Staff will use this information to assess the level of effort being extended by the Patrol Division in mitigating the occurrence of Operating Under the Influence in Anchorage.

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**Performance Measure Methodology Sheet**  
**Patrol Division**  
**Anchorage Police Department**

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<b>Measure #30: Average time spent by the arresting officer on collision-related OUI arrests made by Patrol</b>
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**Type**

Efficiency

**Accomplishment Goal Supported**

The number of drivers involved in motor vehicle collisions who were Operating Under the Influence (OUI) at the time of the collision decreases

**Definition**

This measure reports the average amount of time spent by the arresting officer for collision-related Operating Under the Influence (OUI) arrests made by Patrol. This measure seeks solely to measure the average time spent by the arresting officer in OUI cases.

**Data Collection Method**

Time spent by officers on calls for service is continuously captured by the department Dispatch Center's computer aided dispatch software.

**Frequency**

This measure will be reported quarterly and annually.

**Measured By**

The department's Patrol Captain will coordinate with the department's Crime Analyst to retrieve this data. Since this will require manual research on individual cases, the research and reporting will be based on a 5 percent random sample of OUI cases. The sample will be drawn from the three Patrol shifts, in a proportion equal to the proportion of overall OUI arrests made by the individual shifts.

**Reporting**

The Patrol Captain will report this measure.

**Used By**

The department's Command Staff will use this information to assess the efficiency of OUI processing by the department, with the Patrol Division's arrests serving as a representative sample. Much of that involved in OUI arrests and processing is mandated by statutory and case law. The information gained through this measure may also cause the Command Staff to seek changes in relevant laws to make OUI arrests and processing more efficient, while maintaining the rights of the accused.

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**Performance Measure Methodology Sheet**  
**Patrol Division**  
**Anchorage Police Department**

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**Measure #31: Percentage of respondents (who state an opinion) on the UAA Community Indicators Project who say they “Agree” or “Strongly agree” that the police do a good job in responding to crime victims**

**Type**

Effectiveness

**Accomplishment Goal Supported**

Maintain a rating on the UAA Community Indicators Project wherein the majority of respondents who have an opinion on the issue say they “Agree” or “Strongly agree” that the police do a good job in responding to people after they have been victims of crime

**Definition**

This measure reports community satisfaction with the department’s response to crime victims, with a goal of greater than 50 percent of those respondents to the UAA Community Indicators Project who state an opinion on the subject saying they “Agree” or “Strongly agree” that the police do a good job. This would exclude respondents who state they have “No opinion”.

**Data Collection Method**

The University of Alaska Anchorage Justice Center performs the Community Indicators Project periodically and reports the results in the community.

**Frequency**

The Community Indicators project is currently performed bi-annually, with the last implementation coming in 2009. The department is currently exploring the possibility of having the police-related section performed annually.

**Measured By**

The University of Alaska Anchorage Justice Center staff

**Reporting**

The department’s Deputy Chief will research the UAA Community Indicators Project results whenever it is available or refreshed.

**Used By**

The department’s Command Staff will use this information to assist in making decisions regarding staffing and deployment together with policing strategies and the effectiveness of its personnel. The Patrol Division is primarily responsible to respond to victims of crime.