

360 Final Report

ECWS 3rd Party Oversight

Contract #2023003145



Presented by RRS
Restorative and Reentry Services, LLC
June 2024

Anchorage's ECWS program for the winter of 2023-2024

- Goal of RRS is to define lessons learned, identify strengths and weaknesses, identify gaps in services, and make recommendations
- Work product includes:
 - RRS Initial 360 Assessment dated November 24, 2023
 - 27 Weekly Reports and Weekly meetings
 - Daily Log submitted to AHD (demonstrating availability to clients and community)
 - Client surveys
 - RRS Final 360 Assessment of the 2023-2024 Emergency Cold Weather Shelter dated June 9, 2024

Third Party Oversight can be a healthy and positive tool.

Was the ECWS system for 2023-2024 operated in a manner that was consistent with the terms of the shelter contracts, the expectations of the shelter clients, and for the good of the community?

Yes.

Unique Individuals Served 2022

See data reported on p. 5 of Final Report

A photograph of the Aurora Borealis (Northern Lights) over a snowy mountain landscape. The aurora displays vibrant green and purple bands across a starry night sky. The foreground shows dark evergreen trees and snow-covered mountains under a dark sky.

An Integrated Homeless Response System

Stages of an Integrated Response

- **Survival**- Persons experiencing homelessness need a place to rest so they can start to move from survival to stability. People in survival mode are utilizing our emergency services at extremely high rates and have high financial and social cost to us all.
- **Stabilization**- As people feel more secure, they need a more stable shelter situation, including privacy, safety, and access to supportive services.
- **Sustainable**- All people experiencing homelessness deserve "housing first" but simultaneously their changing needs must be met with appropriate level of service. We want to avoid jumping from sustainable back to survival without access to stabilization as needed.



RRS

BE PART OF THE SOLUTION

Use of an Integrated Homeless Response System

- Integrated responses to client needs so that services are right time, right place and right level of care works. Wait lists don't work.
- The ECWS system demonstrated, in a small way, that integration of services works.
- An Integrated Homeless Response Recognizes the Complexity of People's lives- often the path out of homelessness is not a straight line.
- An Integrated Homeless Response Matches Client Need with Level of Service.
- Building an integrated homeless response system requires effective triage, communication, collaboration, coordinated services and real time response.
- An integrated homeless response has many levels of care that clients can access as their needs change.



Elevator of Types of 'Places to Rest'

for People Experiencing Homelessness

* People at the bottom 3 levels of the elevator are utilizing our emergency services at extremely high rates and have high financial and social cost to us all.

Housing without support

Permanent Supportive Housing

Supported Housing with occasional support

Supportive Housing with intense support

Assisted Living

Low Barrier Housing or Return to Family

Transitional Housing- Faith based, sober living

Recovery based- Substance abuse, Re-entry

Intentional co-living communities

Pallet shelters- intentional community with rules

High Barrier Shelters- AGRM, Hope Center

Complex Care/Medical Respite

Sanctioned Camps- Muni operated and funded

Managed Camps- Community based and funded

Low barrier shelters- CWS, BFS*

Unmanaged camps (Fairbanks Street, Karluk St, Fireweed and Arctic*)

Unmanaged street homelessness*

Tools for An Integrated Homeless Response System

- **Triage and Communication:** An integrated response requires an effective triage system that works in real-time, ensuring individuals receive immediate support.
- **Right Service:** An integrated response matches client needs, wants and agency with the appropriate level of service.
- **Coordinated Resource Network:** An integrated system coordinates resources, incentivizes collaboration, and delivers measurable results through data-driven decision-making that supports and fosters collaboration and information sharing among service providers.





We passionately believe that an integrated homeless response system is necessary as we move forward to address homelessness in Alaska. Please contact us with questions, proposals or ideas.

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