

# Fire Department

Anchorage: Performance. Value. Results.

## Mission

To serve our community, before, during, and after an emergency.

## Core Services

- Emergency medical services response and transportation to hospitals
- Fire suppression and life rescue
- Fire code compliance inspections, fire code plan review, fire cause investigations

## Accomplishment Goals

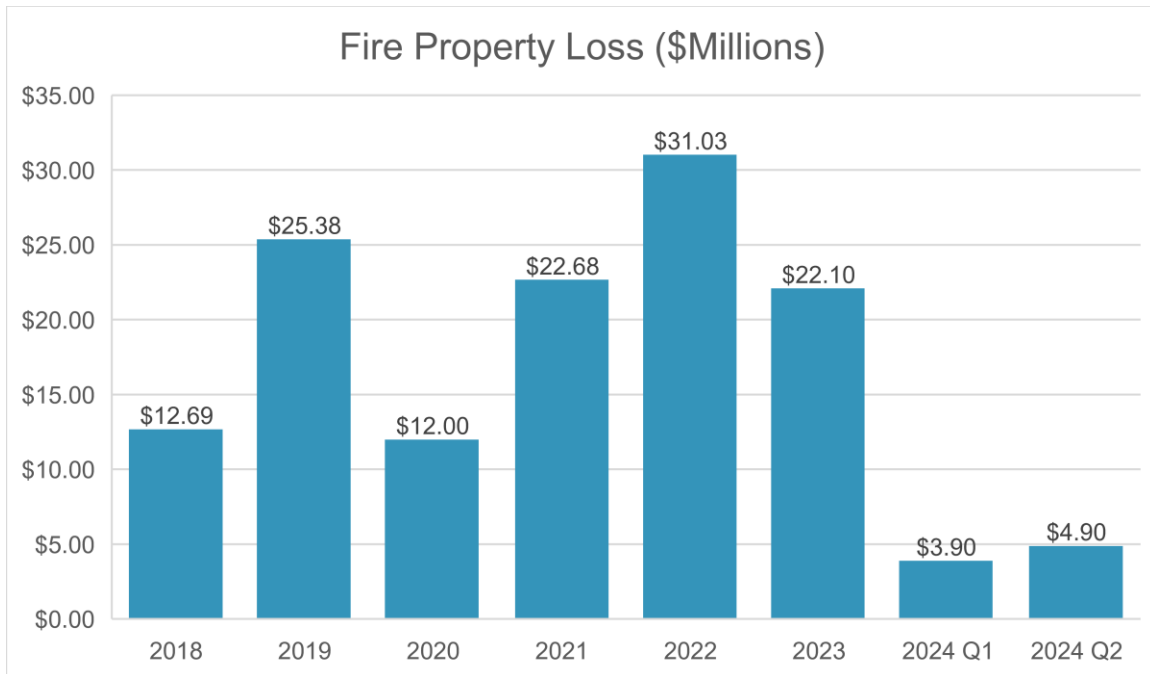
- Improve outcomes for sick, injured, trapped, and endangered victims.
- Reduce fire damage, eliminate fire deaths, and injuries.
- Prevent unintended fires.

## Performance Measures

Progress in achieving goals shall be measured by:

### Measure #1: Annual property loss due to fire

2018	2019	2020	2021	2022	2023	2024 Q1	2024 Q2
\$12.69	\$25.38	\$12.00	\$ 22.68	\$ 31.03	\$ 22.10	\$ 3.9	\$ 4.9



- Amounts are estimates based on fire department investigation.
- Reduction in property loss in 2020 may be attributed to a reduction in the number and severity of fires to people spending more time at home. For example, a reduction in unattended cooking fires because people are more likely to have the time to pay attention to their cooking.

# Emergency Medical Services Division Fire Department

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## Mission

Improve outcomes for sick, injured, trapped, and endangered victims.

## Core Services

- Fielding 9-1-1 emergency calls and dispatching emergency medical resources
- First response basic life support
- Advanced life support response and transportation to hospitals

## Accomplishment Goals

Maintain one of the highest cardiac arrest survival rates in the nation.

## Performance Measures

Explanatory Information

Measures are in substantial part based on National Fire Protection Association 1710: *Standard for the Organization and Deployment of Fire Suppression Operations, Emergency Medical Operations and Special Operations to the Public by Career Fire Departments 2004 Edition.*

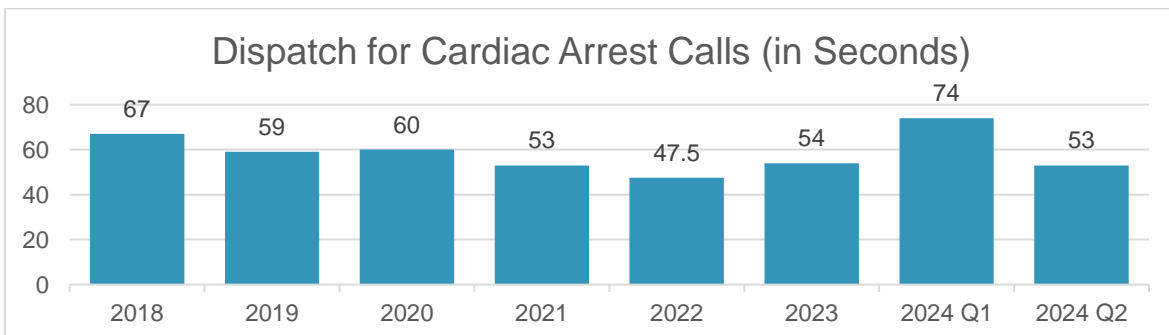
Progress in achieving goals shall be measured by:

### Measure #2: Dispatch for cardiac arrest calls

Performance target: Units dispatched within 60 seconds, 90% of the time.

	2018	2019	2020	2021	2022	2023	2024 Q1	2024 Q2
Average (seconds)	67	59	60	53	47.5	54	74	53
% Under 60 seconds	68%	68%	63%	75%	78%	79%	73%	75%
# of Cardiac dispatches	593	599	685	819	917	1,052	307	293

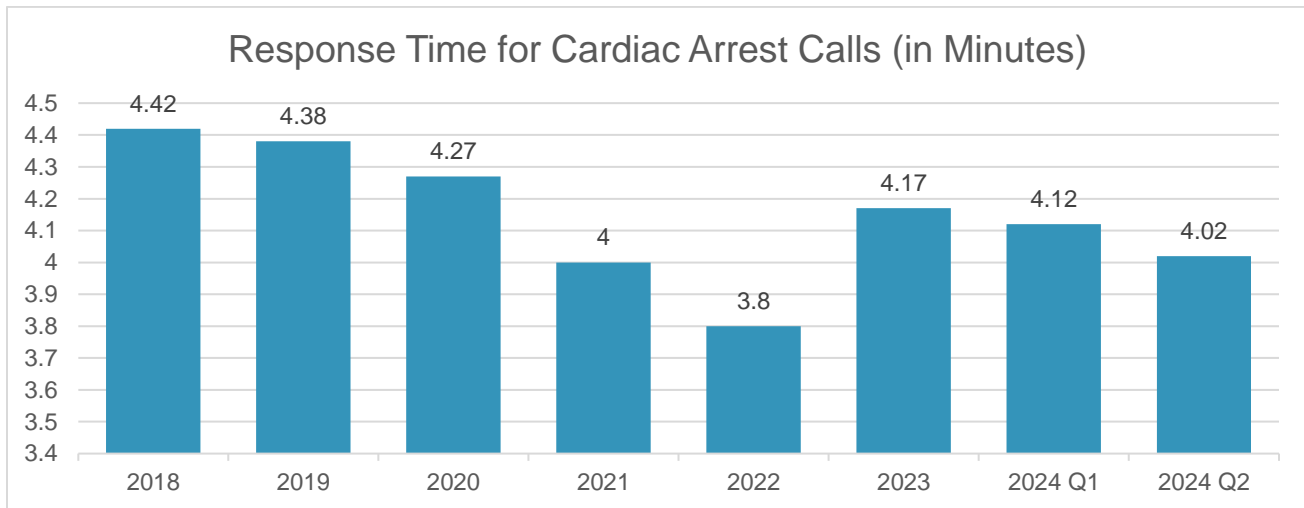
\* These number represents only dispatches for code red complaints of chest pain and cardiac arrest. Numbers in 2021 are elevated due to better analytical tools and an increase in overall EMS calls by 2,997.



### Measure #3: Response time to cardiac arrest calls

Performance target: Arrive at the patient within 4 minutes of being dispatched, 90% of the time.

	2018	2019	2020	2021	2022	2023	2024 Q1	2024 Q2
Average (minutes)	4.42	4.38	4.27	4.0	3.8	4.17	4.12	4.02
% Under 4 minutes	46%	42%	44%	47%	49%	53%	49%	49%
# of occurrences	593	599	685	819	922	1,048	307	293
Confirmed Cardiac Events	235	197	268	324	315	459	124	108



Second quarter of 2020: Dispatch and response times may have increased for two reasons:

- The addition of coronavirus exposure screening questions asked of most callers seeking EMS services.
- Prior to departing the station AFD personnel are required to don a higher level of PPE especially for EMS responses

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# Fire and Rescue Operations Division Fire Department

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## Mission

Reduce fire damage, eliminate fire deaths and injuries.

## Core Services

- Fielding 9-1-1 emergency calls and dispatching fire and rescue resources
- Fire control and suppression
- Life rescue

## Accomplishment Goals

- Timely and effective response
- Insurance Services Office Fire Suppression Rating of 1 (on a scale of 10–1; 1 is highest)

## Performance Measures

### Explanatory Information

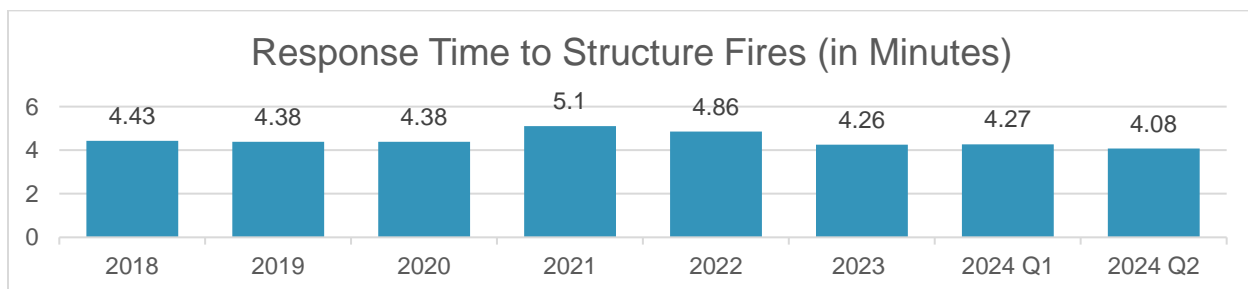
Measures are in substantial part based on National Fire Protection Association 1710: *Standard for the Organization and Deployment of Fire Suppression Operations, Emergency Medical Operations and Special Operations to the Public by Career Fire Departments 2004 Edition.*

Progress in achieving goals shall be measured by:

<b>Measure #4: Response time to structure fire calls</b>
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Performance target: Arrive at the scene within 4 minutes of being dispatched, 90% of the time.

	2018	2019	2020	2021	2022	2023	2024 Q1	2024 Q2
Average (minutes)	4.43	4.38	4.38	5.1	4.86	4.26	4.27	4.08
% Under 4 minutes	45%	42%	44%	30%	25.5%	42.2%	45%	57%
# of occurrences	392	319	250	177	255	278	80	51



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# Fire Prevention Division Fire Department

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**Purpose**

Prevent unintended fires

**Division Direct Services**

- Code enforcement inspections
- Certificate of Occupancy inspections
- Building plan fire code review
- Fire origin and cause investigations

**Key Accomplishments**

- High level of responsiveness to the building community

**Performance Measures**

Progress in achieving goals shall be measured by:

<b>Measure #5: Percentage of hotels that are inspected for life safety annually</b>
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Performance Target: 90%

	2018	2019	2020	2021	2022	2023	2024 Q1	2024 Q2
Number of Hotels Inspected	N/A	N/A	N/A	N/A	72	84	31	5
Percentage	60%	71%	81%	100%	79%	78%	38%	6%

\*\*Reported Annually

<b>Measure #6: Percentage of 1/3 of commercial occupancies that are inspected for fire code violations triennially</b>
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Performance Target: 90% of one-third of commercial occupancies to be inspected annually

	2018	2019	2020	2021	2022	2023	2024 Q1	2024 Q2
Number of Occupancies Inspected	N/A	N/A	N/A	N/A	1,175	1,174	362	319
Percentage	19%	28%	25%	28%	22%	22%	7%	6%

\*\*Reported Annually

Note: The numbers in the table reflect only initial inspections for each occupancy inspected. Many occupancies require several re-inspections.