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# **Anchorage Fire Department**

Anchorage: Performance. Value. Results

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## **Mission**

Serve our community before, during, and after an emergency, providing professional emergency medical, fire prevention and suppression, and rescue services with a well-developed workforce.

## **Core Services**

- Emergency medical and behavioral crisis services
- Fire control and rescue services
- Fire prevention

## **Accomplishment Goals**

- Improve outcomes for sick, injured, trapped, and endangered individuals
- Minimize casualties and property losses from fires
- Reduce the threat of unintended fires

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## Mobile Emergency Medical and Health Services Anchorage Fire Department

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### Purpose

Treat individuals experiencing medical, trauma, and behavioral emergencies and transport to a receiving facility (e.g. hospital) when indicated

### Direct Services

- Basic and advanced life support and ambulance transportation to hospitals
- Emergency response to and treatment of individuals in behavioral crises

### Accomplishment Goals

- Improve the outcome of individuals experiencing acute medical emergency
- Prevent unnecessary transport to hospitals and increase availability of ambulances

### Performance Measures

Progress in achieving goals shall be measured by:

<b>Measure #1: Response time to cardiac arrest calls</b>
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<b>Target: 4- minutes, 90% of the time</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>
Incident Count	269	324	317	333	1172
Percentage	45.7%	46.9%	32.9%	50.2%	50.17%

<b>Measure #2: Cardiac arrest survival rate</b>
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<b>Target: 50% survival rate</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>
Percentage	37%	46%	53%	45%	47%

**Measure #3: Diversion rate of individuals in behavioral crisis from hospitals**

<b>Target: 70% of individuals in behavioral crisis are treated in the field</b>	<b>2020*</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>
Total Calls		679	2,530	3,639	4,657
Stayed in the community		589 <b>(84.51%)</b>	2,277 <b>(90.0%)</b>	3,318 <b>(91.18%)</b>	4,065 <b>(87.25%)</b>
Transported by EMS to hospital		94 (13.49%)	219 (8.66%)	280 (7.69%)	518 (11.2%)
Transported by Law Enforcement		14 (2.01%)	35 (1.28%)	42 (1.15%)	74 (1.59%)

\*The data above is from the inception of AFD Mobile Crisis Team (MCT) on July 14, 2021 through December 31, 2023

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**Fire Prevention**  
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**Purpose**

Prevent unintended fires and make the built environment safer for occupants and firefighters

**Direct Services**

- Code enforcement and certificate of occupancy inspections
- Building plan fire code review
- Fire origin and cause investigations
- Collect Community Right to Know hazardous materials inventories
- Wildfire planning and mitigation

**Accomplishment Goals**

- Reduce the occurrence of structure fires
- Reduce fire fatalities
- Reduce the number of residential fires without working smoke alarms
- Reduce wildfire incidents in Anchorage

**Performance Measures**

Progress in achieving goals shall be measured by:

**Measure #4: Number of residential and commercial working fire incidents (per 1000 residents) below the national average adjusted for Anchorage population**

<b>Target: 20 percent below the national average</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>
National Avg. adjusted to compare to Anchorage population	412	409	441	403	403*
Number of Anchorage residential and commercial structure fires	309	278	340	379	371
Percent below	25%	32%	23%	6%	8%

\* 2024 national averages not yet available

**Measure #5: Number of annual fire fatalities (per 100,000 residents) lower than the national fire death rate adjusted for Anchorage population**

<b>Target: Equal to or less than the national average</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>
National Avg. adjusted to compare to Anchorage population	3	5	5	3	3*
Anchorage fire fatalities	3	4	3	7	5

\* 2023 Census data (2024 not available)

**Measure #6: Percentage of residential fires where working smoke alarms are present**

<b>Target: 75% or greater</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>
Number of residential fires w/ working smoke alarms	82	63	77	67	73
Percentage	42%	34%	33%	24%	26%

**Measure #7: Percentage of outside fires that expand to greater than 1 acre in size**

<b>Target: Less than 5%</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>
Number of outside fires	86	96	197	85	95
Percentage	0.0%	3.1%	2.5%	0.0%	1.05%

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**Fire and Rescue Services**  
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**Purpose**

Save lives and property imperiled by fires, hazardous conditions, and other emergencies

**Direct Services**

- Fire control and suppression
- Hazardous materials response
- Rescue trapped or endangered victims from fires, collapses, environmental, and other emergencies

**Accomplishment Goals**

- Contain residential structure fires to the room of origin
- Limit property damage from fires

Performance Measures

Progress in achieving goals shall be measured by:

<b>Measure #8: Response time to structure fire calls</b>
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<b>Target: 4-minutes, 90% of the time</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>
Incident Count	269	324	317	333	269
Percentage	45.7%	46.9%	32.9%	50.2%	45.72%

<b>Measure #9: Annual property value saved from fire, with a target of property damage less than 10% of net asset value</b>
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<b>Target: Damage less than 10%</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>
Total Value	\$119,805,645	\$90,736,614	\$351,935,524	\$127,386,615	\$368,933,823
Percentage Loss	<b>10.58%</b>	<b>24.51%</b>	<b>8.79%</b>	<b>17.60%</b>	<b>5.66%</b>
Percentage Saved	<b>89.42%</b>	<b>75.49%</b>	<b>91.21</b>	<b>82.4%</b>	<b>94.34%</b>

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## Administrative & Support Services

### Anchorage Fire Department

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#### Purpose

Provide administrative and support services to ensure readiness for the departmental mission

#### Direct Services

- Field 911 emergency calls, provide prearrival care and instruction, and dispatch responders
- Public information and outreach

#### Accomplishment Goals

- Improve the outcome of individuals experiencing acute medical emergency
- An informed, engaged community

#### Performance Measures

Progress in achieving goals shall be measured by:

<b>Measure #10: Receiving and processing time for cardiac arrest calls</b>
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Target: 1-minute, 90% of the time	2020	2021	2022	2023	2024
Incident Count	269	324	317	333	1,172
Percentage	63.94%	66.05%	76.97%	71.77%	74.74%

<b>Measure #11: Rate of survey respondents indicating awareness of fire department information and understanding of safety/emergency actions, with a target of 90%</b>
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Target: 90%	2020	2021	2022	2023	2024
New PVR					No data <sup>1</sup>

<sup>1</sup> This is a new measure for 2024 to be reported annually. The public survey was not conducted before our PIO left employment with the Municipality in 2024.

**Measure WC: Managing Workers' Compensation Claims**

Reducing job-related injuries is a priority for the Administration by ensuring safe work conditions and safe practices. By instilling safe work practices, we ensure not only the safety of our employees but reduce the potential for injuries and property damage to the public. The Municipality is self-insured and every injury poses a financial burden on the public and the injured worker's family. It just makes good sense to WORK SAFE.

Results are tracked by monitoring monthly reports issued by the Risk Management Division.

