
Traffic Engineering Department

Anchorage: Performance. Value. Results.

Mission

Promote safe and efficient area-wide transportation that meets the needs of the community and the Anchorage Municipal Traffic Code requirements.

Core Services

- Design, operate and maintain the Anchorage Traffic Signal System.
- Design and maintain the Anchorage traffic control devices (signage/markings).
- Provide the necessary transportation data to support the core services.
- Provide traffic safety improvements in accordance with identified traffic safety issues.
- Provide traffic review of development plans and building permits.
- Oversee the Municipality's Vision Zero transportation safety program.

Accomplishment Goals

- Continuous improvement in the safe and efficient movement of people and goods.
- Timely investigation and response to community traffic inquiries and permit submittals.
- Traffic operation improvements that maximize transportation safety and system efficiency.

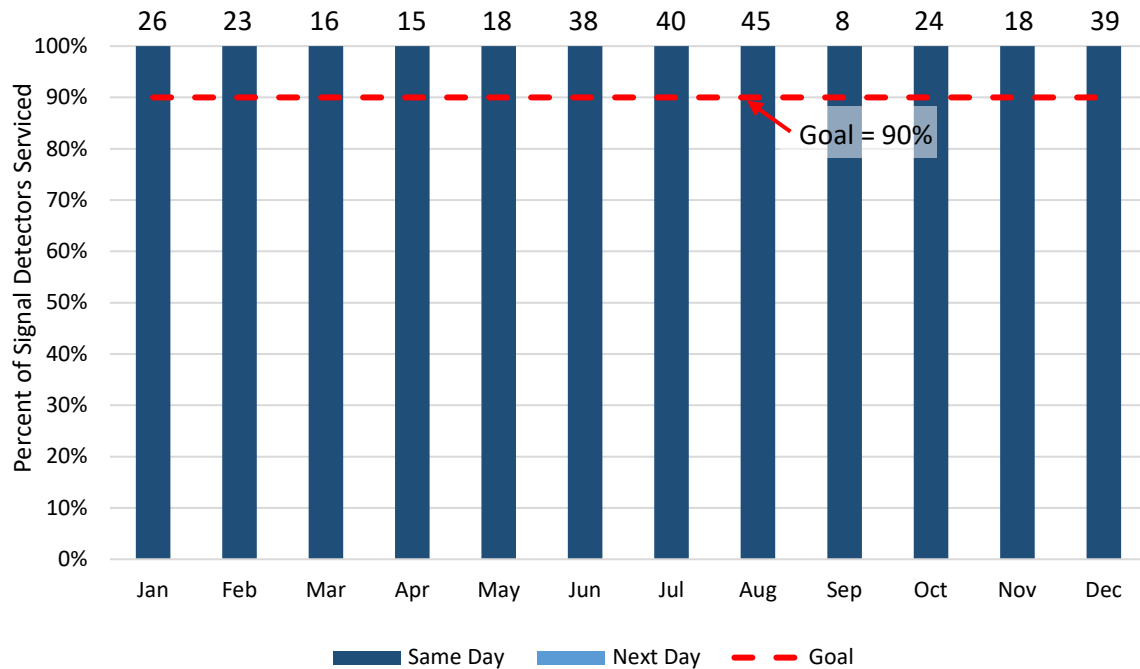
Performance Measures

Progress in achieving goals shall be measured by:

Measure #1: Percent of failed signal detectors serviced by the next working day after notification.

2024

Signal Detectors Serviced by Next Working Day

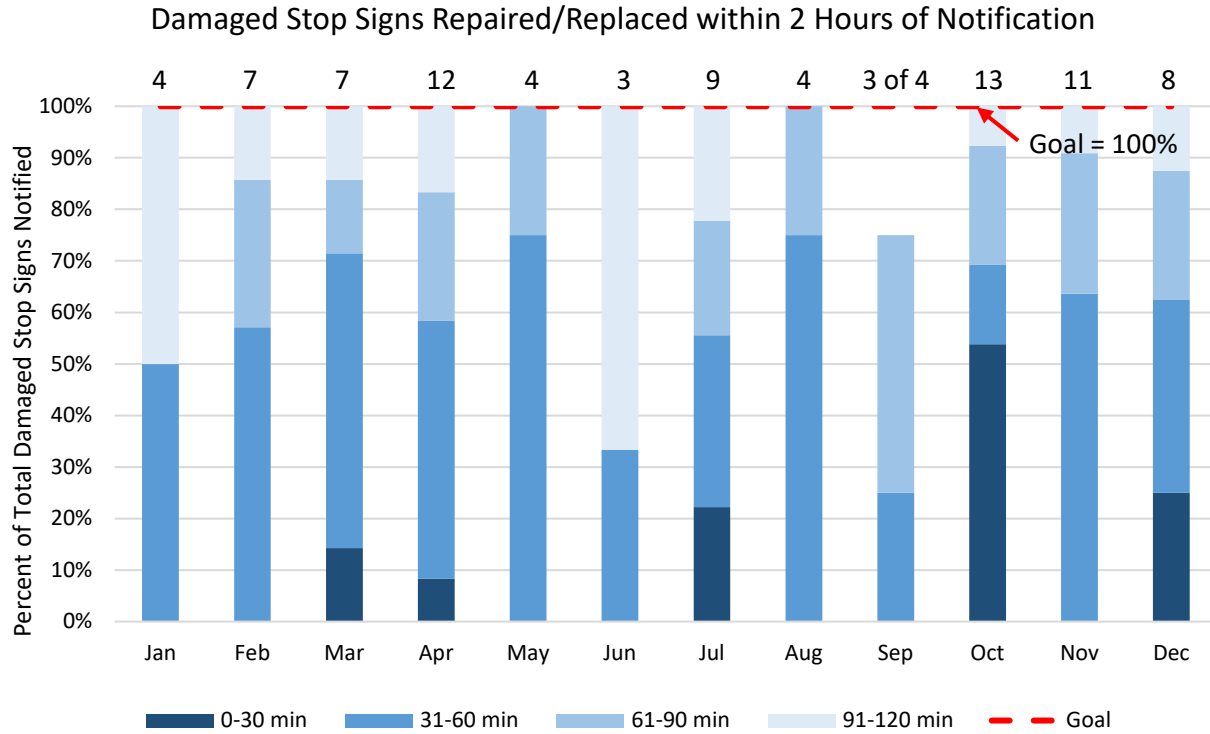


Monthly Signal Detector Servicing	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Number of Failed Signal Detectors	26	23	16	15	18	38	40	45	8	24	18	39
Average Days* to Service Signal Detectors	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Maximum Days* to Complete Review	0	0	0	0	0	0	0	0	0	0	0	0
Percent Serviced by Next Working Day	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

* Note: 0.0 = Same Day

Measure #2: Percent of damaged stop signs repaired/replaced within 2 hours of notification.

2024



Monthly Stop Sign Repair/Replacement	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Number of Damaged Stop Signs Notified	4	7	7	12	4	3	9	4	4	13	11	8
Average Minutes to Repair/Replace	70.8	68.0	52.1	61.9	50.8	87.3	56.2	54.8	84.0	37.5	56.5	53.8
Maximum Minutes to Repair/Replace	110	120	95	105	67	110	106	65	140	92	100	101
Percent Repaired/Replaced within 2 Hours	100%	100%	100%	100%	100%	100%	100%	100%	75%	100%	100%	100%

Measure WC: Managing Workers' Compensation Claims

Reducing job-related injuries is a priority for the Administration by ensuring safe work conditions and safe practices. By instilling safe work practices, we ensure not only the safety of our employees but reduce the potential for injuries and property damage to the public. The Municipality is self-insured and every injury poses a financial burden on the public and the injured worker's family. It just makes good sense to WORK SAFE.

Results are tracked by monitoring monthly reports issued by the Risk Management Division.

