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**Office of Emergency Management  
Municipal Manager**

*Anchorage: Performance. Value. Results.*

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**Purpose**

Coordinate the preparation for, response to, mitigation against, and recovery from all-hazard emergencies and disasters.

**Core Services**

- Provide leadership for emergency and disaster preparedness planning, training and exercise activities
- Maintain essential services through the emergency operations center (EOC)
- Provide disaster recovery and mitigation planning, project management, and technical assistance

**Accomplishment Goals**

- Build a culture of preparedness in the Municipality of Anchorage
- Ready the Municipality of Anchorage for disasters
- Expedite disaster recovery from the past and enhance mitigation for the future

**Performance Measures**

Progress in achieving goals shall be measured by:

**Performance Measure #1: Build capacity for disaster preparedness through planning outreach and education, and exercise.**

Preparedness				
2024	Q1	Q2	Q3	Q4
Number of Planning Activities	81	129	118	
Number of Outreach and Education Activities	35	48	29	
Number of Exercise Activities	27	11	27	

**Explanatory Information:**

Preparedness provides communities an orderly means to reduce suffering and losses that accompany disasters. This includes engagement with community stakeholders to support the following functions and activities:

- Coordination of planning activities
  - identification of hazards
  - analysis of risk
  - establishment of organizational structure
  - resource management of appropriate staff, supplies, and equipment
- Resourcing public information, training, and exercises

**Performance Measure #2: Build capacity for disaster response through Emergency Operations Center (EOC) staff, facility, and incident response.**

<b>Response</b>				
	<b>2024</b>	<b>2025</b>	<b>2026</b>	<b>2027</b>
Number of EOC Incident Response Activations	NA			
Number of EOC Team Members by Section	NA			
Command	NA			
Planning	NA			
Operations	NA			
Logistics	NA			
Finance	NA			
Number of EOC Team Members by Type (Local, State, Federal, Tribal, Non-Government)	NA			
Number of EOC Facility Maintenance Activities	NA			
Number of EOC Facility Upgrade Activities	NA			

**Explanatory Information:**

The Emergency Operations Center is the municipal owned facility intended to be maintained in a constant state of readiness for sustained coordination of response activities.

Response includes the capability necessary to save lives, protect property and the environment, and meet basic human needs after an incident has occurred. It is focused on ensuring that the Municipality of Anchorage can effectively respond to any threat or hazard, including but not limited to:

- cascading effects
- saving and sustaining lives
- stabilizing the incident
- rapidly meeting basic human needs
- restoring basic services and community functionality
- establishing a safe and secure environment
- supporting the transition to recovery

**Performance Measure #3: Build capacity for expedited disaster recovery and mitigation through project administration and planning.**

<b>Recovery and Mitigation</b>					
	<b>2024</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>
Number of Recovery Planning Activities		4	14	12	
Number of Recovery Project Activities		48	21	13	
Number of Mitigation Planning Activities		NA	NA	11	
Number of Mitigation Project Activities		48	21	30	

**Explanatory Information:**

During recovery, restoration efforts occur concurrently with regular operations and activities. The recovery period from an incident can be prolonged. Recovery encompasses timely restoration, strengthening, and

revitalization of the infrastructure; housing; a sustainable economy; and the health, social, cultural, historic, and environmental fabric of a given communities affected by an incident.

Mitigation is an effort to reduce or eliminate the long-term risks to life, property, and wellbeing of community members. Mitigation focuses on the premise that individuals, the private sector, communities, critical infrastructure, and the Nation are made more resilient when the consequences.

### PVR Measure WC: Managing Workers' Compensation Claims

Reducing job-related injuries is a priority for the Administration by ensuring safe work conditions and safe practices. By instilling safe work practices, we ensure not only the safety of our employees but reduce the potential for injuries and property damage to the public. The Municipality is self-insured and every injury poses a financial burden on the public and the injured worker's family. It just makes good sense to WORK SAFE.

Results are tracked by monitoring monthly reports issued by the Risk Management Division.

