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# Planning Department

*Anchorage: Performance. Value. Results.*

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## **Mission**

The Planning Department provides professional, technical, and analytical expertise that assists the community in identifying goals, policies and objectives governing growth and future development within the Municipality of Anchorage. It guides the development of a livable northern community, facilitating development in accordance with Anchorage's zoning and subdivision regulations and preparing long-range land use plans based on the community's goals and aspirations, economic assets and opportunities, and environmental attributes.

## **Core Services**

- Produces area-wide, regional, and neighborhood plans that meet community expectations for our winter city community. This includes Assembly-adopted comprehensive and sub-area plans for Chugiak-Eagle River, Anchorage Bowl, Girdwood, and Turnagain Arm.
- Provides planning for long-term multi-modal transportation needs.
- Ensures new developments adhere to adopted plans and land use code.
- Provides a public process for property owners to seek exceptions to (variances, grandfather rights, rezoning's, etc.), or accommodation under (conditional uses, plat notes etc.) Anchorage's zoning or platting regulations.

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# Planning Department

## Current Planning Division

*Anchorage: Performance. Value. Results.*

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### **Mission**

Facilitate land use development in accordance with Anchorage's zoning and subdivision regulations.

### **Core Services**

- Respond to public inquiries regarding land use development regulations and how regulations apply to given situations.
- Provide public processes for property owners to seek exceptions to (variances, grandfather rights, rezoning's, etc.), or accommodation under (conditional uses, plat notes, etc.) Anchorage's zoning or platting regulations.

### **Accomplishment Goals**

- Provide timely, clear, and accurate information about zoning and platting cases to the general public and to the citizens serving on Anchorage's four land use regulatory boards: Planning and Zoning Commission, Platting Board, Zoning Board of Examiners and Appeals, and Urban Design Commission.
- Examine and track the level of tax subsidy for the processing of zoning and platting cases.
- Develop staff resources to serve as projects managers to assist major housing and economic development projects from concept phase to issuance of certificate of occupancy.
- Assist health and higher education partners in implementing campus master plans to ensure continued quality health care and higher education is provided in-state.
- Provide timely and accurate services for applicants requesting:
  - Land use reviews/determinations;
  - Administrative land use permits;
  - Zoning and platting services; and
  - Zoning Review for all land use and building permits.
- Safety: Provide guidance in the design of public and private development projects that foster crime prevention and minimizes the impacts from natural and man-made disasters.
  - Apply Crime Prevention through Environmental Design guidelines in the review of site and building plans;
  - Adopt policies and procedures to minimize the impacts of and response to natural disasters.
- Engage the community in land use planning activities to make decisions about land uses and transportation, as well as public facilities, economic development, housing, and other public issues that are vital to a healthy and livable community.
- Review and make necessary changes to codes, regulations, land use approval, building permit and other processes to reduce barriers to housing and non-residential development.
- Incorporate the necessary tools and training for staff in order to serve the public effectively.

### **Performance Measures**

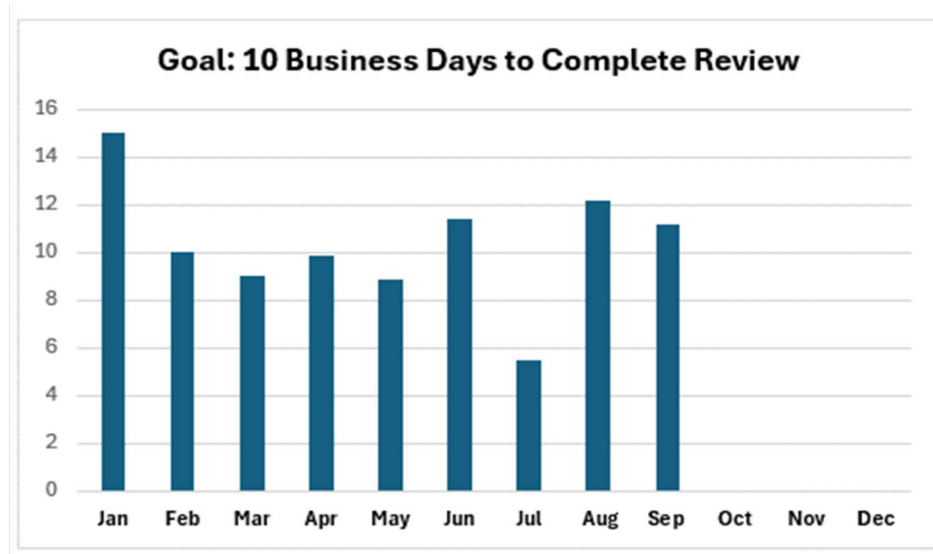
Progress in achieving goals shall be measured by:

<p><b>Measure #1: Average number of business days to complete initial reviews of land use determinations.</b> <b>Goal: 10 business days (Land Use Review)</b></p>
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2024	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Average # of Days to Complete	15	10	9	9.89	8.87	11.45	5.5	12.2	11.2			
Total # Completed	11	4	11	12	23	11	15	12	15			
# of Staff	1.5	1.5	1.5	1.5	1.5	1.25	1.5	1.75	1.75			

**NOTE:**

- Short staffed and new staff in January/February created longer review times.

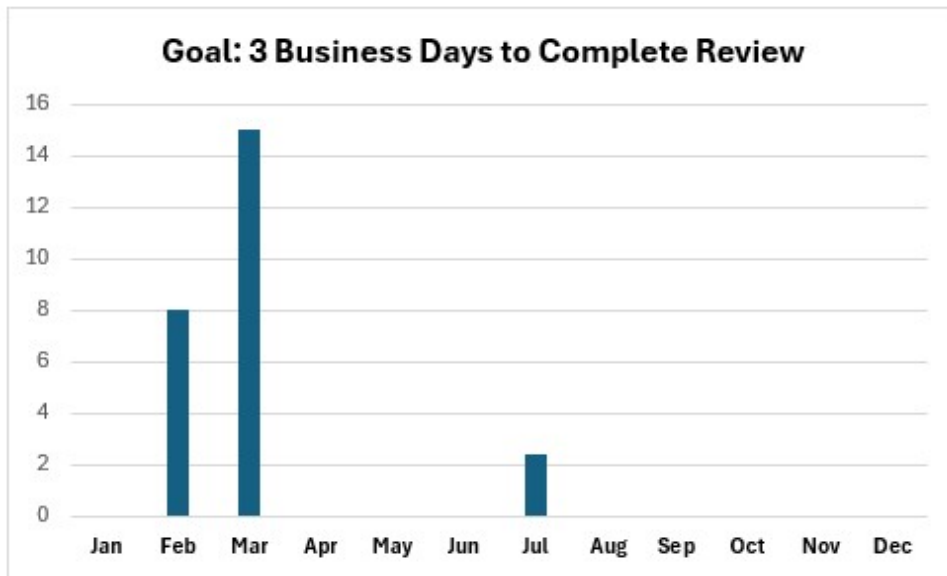


**Measure #2: Average number of days to complete initial reviews of administrative land use permits.  
Goal: 3 business days (Land Use Review)**

2024	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Average # of Days	0	8	15	0	0	0	2.4	0	0			
Total # Completed	6	6	5	4	15	15	5	5	3			
# of Staff	.25	.25	.25	.25	.75	.75	.5	.25	.25			

**NOTE:**

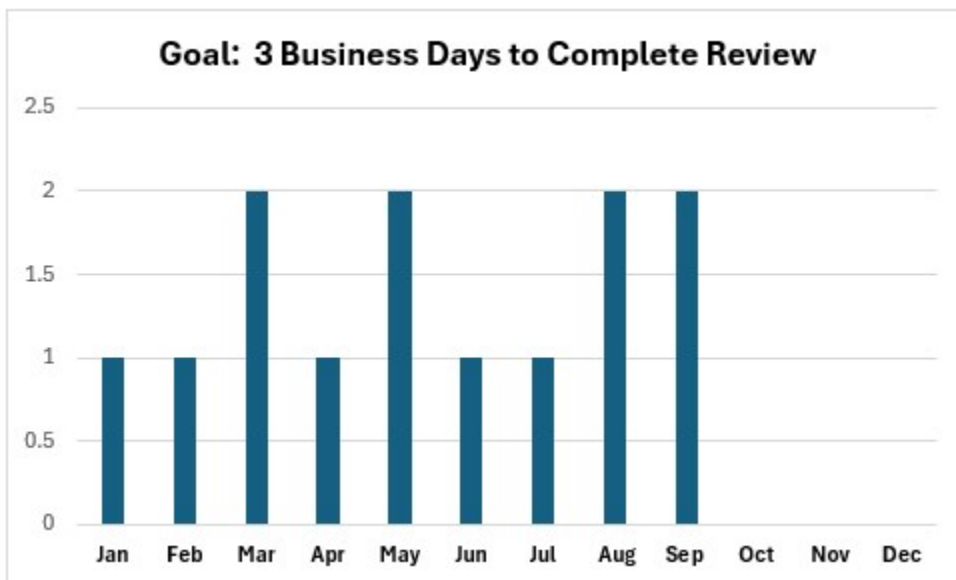
- Training new employees in February on Admin permit reviews resulted in longer review times.
- Waiting on information from applicant for permit A241023 resulted in longer average turnaround time in March.



**Measure #3: Average number of business days to complete initial reviews of Residential Permits.  
Goal: 3 business days (Zoning Plan Review)**

<b>2024</b>	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Average # of Days to Complete	1	1	2	1	2	1	1	2	2			
Total # Completed	35	34	83	89	86	84	115	108	79			
# of Staff	1.67	1.89	1.90	1.7	1.5	1.83	1.71	1.77	1.76			

**NOTE:**  
Holidays during the work week are calculated as workdays in the average # of days to complete a review.



**Measure #4: Average number of days to complete initial reviews of Commercial Permits. Goal: 10 business days (Zoning Plan Review)**

<b>2024</b>	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
<b>Average # of Days</b>	8	5	5	5	6	4	5	5	4			
<b>Total # Completed</b>	62	84	68	98	122	63	100	102	75			
<b># of Staff</b>	1.67	1.89	1.90	1.7	1.5	1.83	1.71	1.77	1.76			

**NOTE:**

Holidays during the work week are calculated as workdays in the average # of days to complete a review.



### PVR Measure WC: Managing Workers' Compensation Claims

Reducing job-related injuries is a priority for the Administration by ensuring safe work conditions and safe practices. By instilling safe work practices, we ensure not only the safety of our employees but reduce the potential for injuries and property damage to the public. The Municipality is self-insured and every injury poses a financial burden on the public and the injured worker's family. It just makes good sense to WORK SAFE.

Results are tracked by monitoring monthly reports issued by the Risk Management Division.

