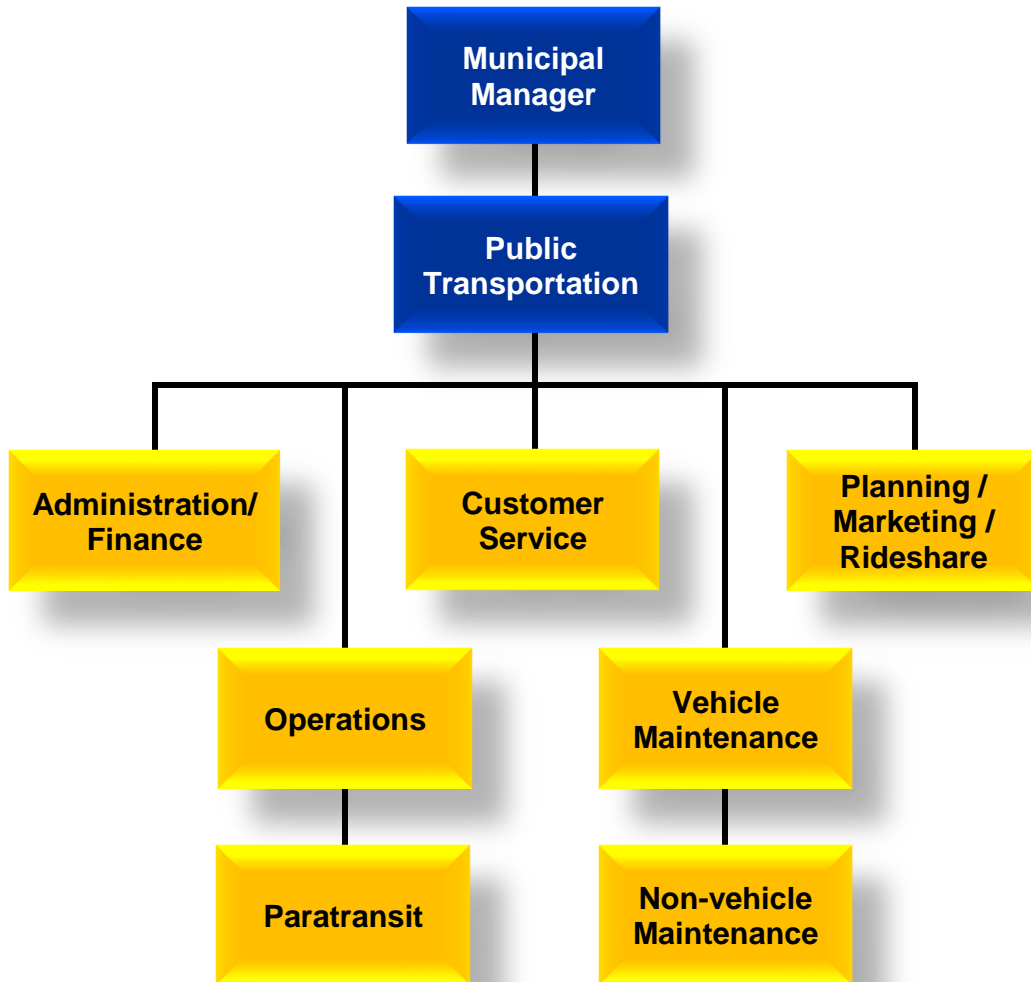


# Public Transportation



## Public Transportation

### Description

Public Transportation's mission is to serve Anchorage residents and visitors by providing public transportation that emphasizes quality, safety, cost effectiveness, and economic vitality. The department provides three transportation services: People Mover fixed route, AnchorRIDES paratransit, and RideShare carpool.

### Department Services

#### People Mover

The largest transit system in the state provides service that connects our community with a reliable transportation option for work, education, grocery, medical, and leisure trips.

People Mover maintains a fleet of 63 fully accessible buses that transports about 2.7 million riders annually. Professional bus operators serve the Anchorage and Eagle River areas with 15 transit routes (4 frequent routes, 5 standard routes, 4 neighborhood routes, and 1 commuter routes).

#### AnchorRIDES

AnchorRIDES is a shared ride service providing accessible transportation throughout the Anchorage Bowl in compliance with various local, state, and federal guidelines:

- **Americans with Disabilities Act (ADA)** - Complementary paratransit service for people whose disabilities prevent them from using People Mover.
- **Senior Citizen Transportation** - Transportation service for individuals age 60 and over for health care and pharmacy related trips.
- **HCB Medicaid Waiver** - Transportation service for persons eligible for the Medicaid Home and Community Based Waiver through the State of Alaska, Senior and Disabilities Services.

#### RideShare

RideShare provides carpool group subsidies and contractual oversight of COMMUTE with Enterprise for the Municipality of Anchorage (MOA) commute area. A carpool is a group of five or more riders who work and travel at agreed upon times, days and locations. Carpool members receive a variety of benefits in one low, monthly rate plus fuel costs. In 2023, more than 5 million lbs. of CO2 emissions were eliminated and congestion on the Glenn Highway was reduced by removing over 219,000 single-occupancy vehicle trips.

### Department Goals that Contribute to Achieving the Mayor's Mission:



#### **Good Government – Staffing up departments, balancing the budget, and delivering better services.**

- Provide a cost-effective service by maximizing local tax dollars which support transit efforts in coordination with eligible state and federal grants.
- Maximize administrative resources to reduce redundancy, promote concise processes, and clear communication.
- Maintain hardware and software applications for providing automated operating systems to meet the needs of transit customers most efficiently and effectively.
- Ensure effective and efficient bus route planning and scheduling.

- Explore best practices in three key areas: engagement and support, engineering and maintenance, and enforcement and monitoring.



**Safe Streets and Trails – Tackling homelessness, staffing up the Anchorage Police Department, and improving public safety for everyone.**

- Provide public transportation services which are safe, convenient, accessible, and reliable.
- Ensure vehicles, bus stops, and transit assets are maintained in an accessible, safe, and reliable condition.
- Implement a transit safety and security program.
- Provide operator safety and training.
- Treat all individuals with dignity and respect, serve the entire community. Provide training and education for public transportation employees to be more effective and responsive to those who are experiencing homelessness.
- Provide education and outreach to social service organizations serving the homeless population.



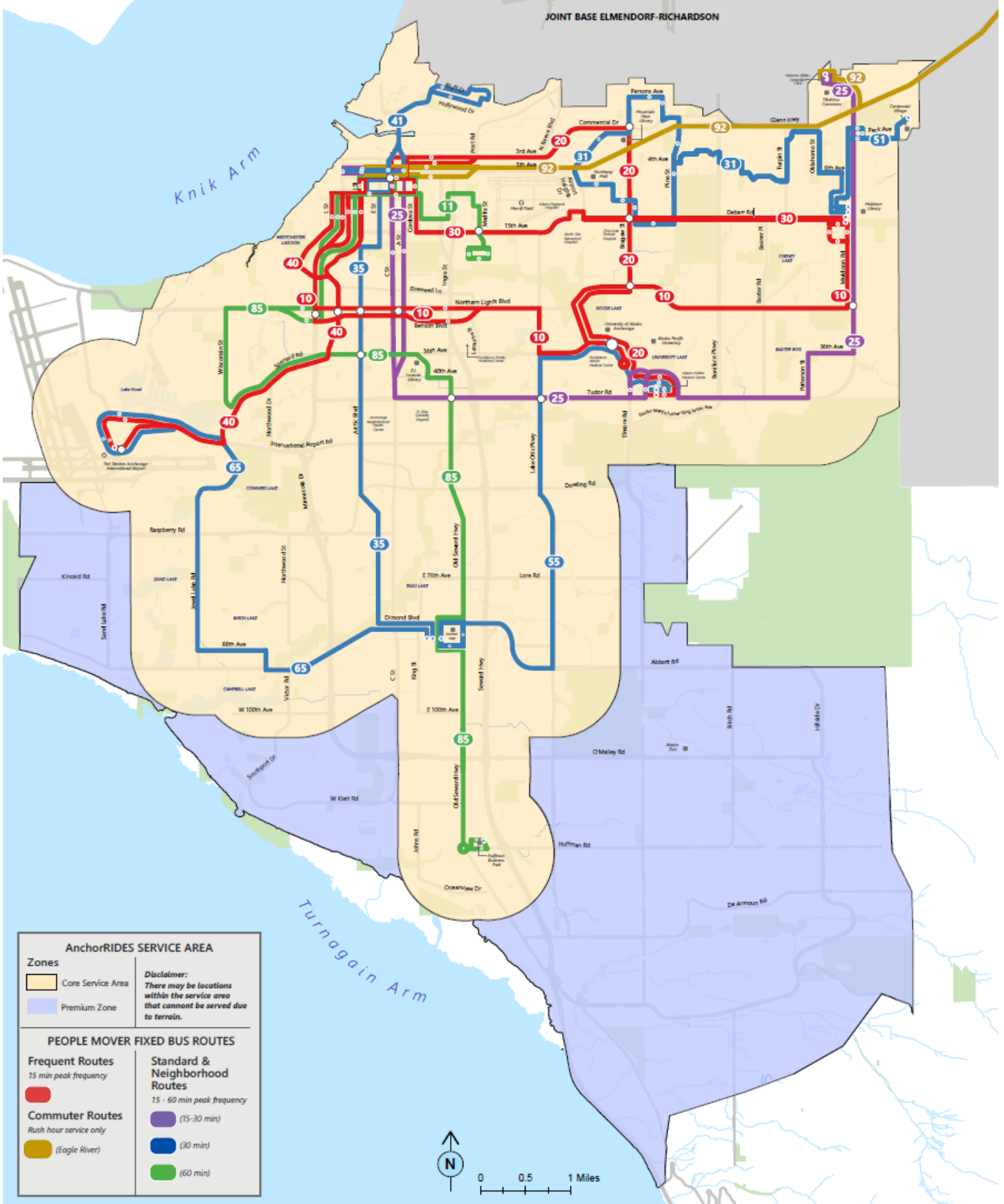
**Building Our Future – Delivering better economic opportunities, more housing, affordable childcare, and a reliable energy future.**

- Operate an equitable transportation system that connects people to opportunity.
- Connect people to jobs and jobs with people.
- Increase mobility options to help the community get to school, church, grocery store, medical services, and other supporting businesses.
- Provide fast and frequent service to make public transportation a viable option for residents and tourists and allow employers to tap into a larger workforce.
- Expand access to People Mover fare sales using new and existing technology.
- Contribute to economic development, improved environmental quality, better public health, land use, and improved quality of life.
- Operate an equitable transportation system that offers individuals greater opportunity to better themselves and provide for their families.
- Connect social service agencies with people experiencing homelessness through transit services and facilities.
- Support parking reductions that lower development costs in transit supportive development corridors.

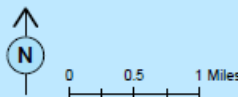
# AnchorRIDES Service Area



Effective Date: May 13, 2024

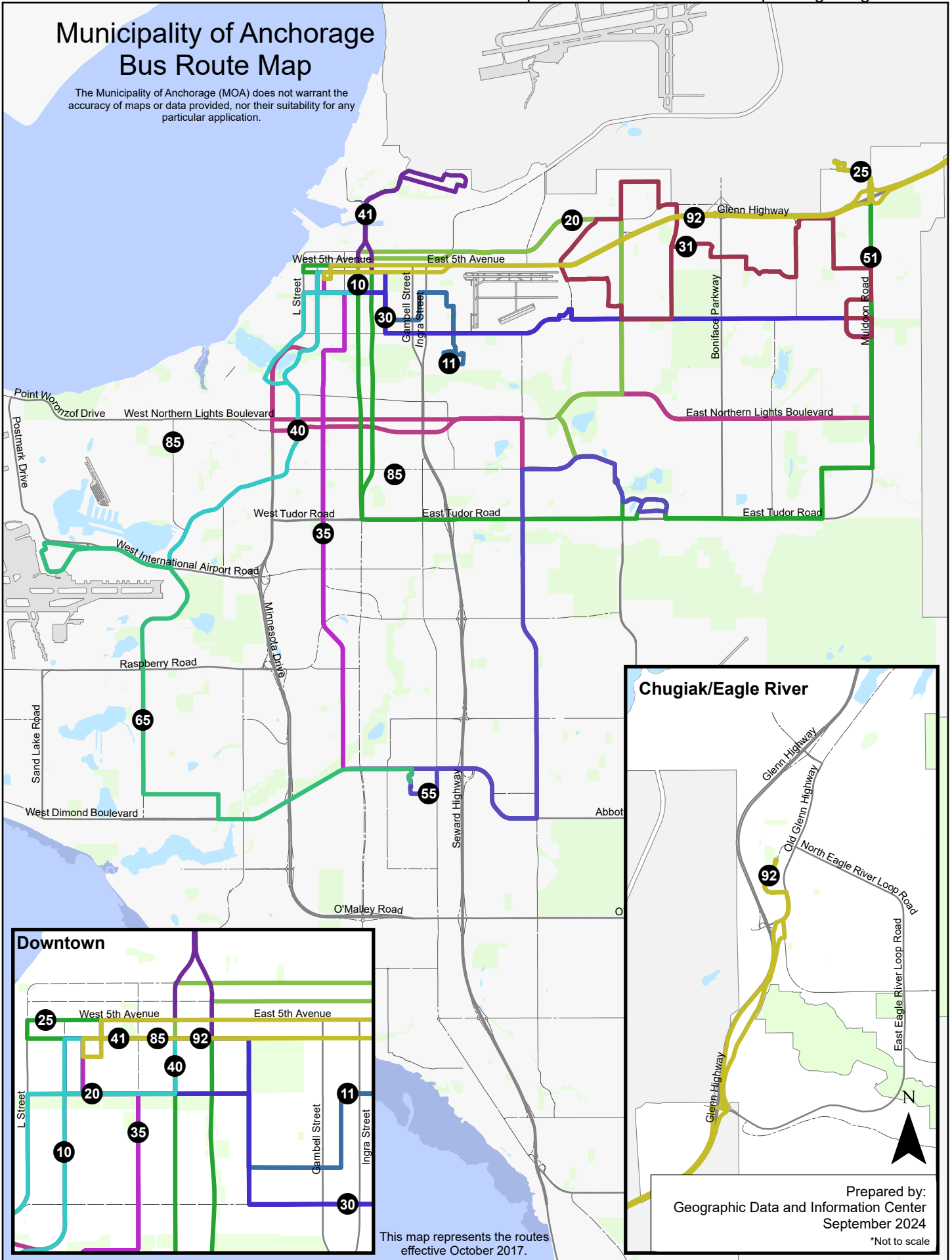


AnchorRIDES SERVICE AREA	
<b>Zones</b>	
Core Service Area	<i>Disclaimer: There may be locations within the service area that cannot be served due to terrain.</i>
Premium Zone	
<b>PEOPLE MOVER FIXED BUS ROUTES</b>	
<b>Frequent Routes</b> 15 min peak frequency	
Commuter Routes Rush hour service only (Eagle River)	Standard & Neighborhood Routes 15 - 60 min peak frequency (15-30 min)
	(30 min)
	(60 min)



# Municipality of Anchorage Bus Route Map

The Municipality of Anchorage (MOA) does not warrant the accuracy of maps or data provided, nor their suitability for any particular application.



This map represents the routes effective October 2017.

Prepared by:  
Geographic Data and Information Center  
September 2024

\*Not to scale

## Public Transportation Department Summary

	2023 Actuals Unaudited	2024 Revised	2025 Proposed	25 v 24 % Chg
<b>Direct Cost by Division</b>				
PTD Administration	3,526,781	3,169,910	3,322,988	4.83%
PTD Customer Service	429,171	458,060	461,544	0.76%
PTD Operations	20,581,616	22,604,263	23,285,676	3.01%
PTD Planning/Marketing/Rideshare	4,790,491	5,958,421	5,950,433	(0.13%)
<b>Direct Cost Total</b>	<b>29,328,060</b>	<b>32,190,654</b>	<b>33,020,641</b>	<b>2.58%</b>
<b>Intragovernmental Charges</b>				
Charges by/to Other Departments	2,808,667	3,475,433	3,726,893	7.24%
<b>Function Cost Total</b>	<b>32,136,727</b>	<b>35,666,087</b>	<b>36,747,534</b>	<b>3.03%</b>
Program Generated Revenue	(3,788,282)	(3,329,924)	(3,328,424)	(0.05%)
<b>Net Cost Total</b>	<b>28,348,445</b>	<b>32,336,163</b>	<b>33,419,110</b>	<b>3.35%</b>
<b>Direct Cost by Category</b>				
Salaries and Benefits	18,287,767	21,024,291	21,764,686	3.52%
Supplies	3,516,184	3,457,155	3,506,755	1.43%
Travel	2,292	-	-	-
Contractual/Other Services	6,663,426	7,009,528	6,959,928	(0.71%)
Debt Service	786,097	699,680	789,272	12.80%
Equipment, Furnishings	72,292	-	-	-
<b>Direct Cost Total</b>	<b>29,328,060</b>	<b>32,190,654</b>	<b>33,020,641</b>	<b>2.58%</b>
<b>Position Summary as Budgeted</b>				
Full-Time	168	180	182	1.11%
Part-Time	-	-	-	-
<b>Position Total</b>	<b>168</b>	<b>180</b>	<b>182</b>	<b>1.11%</b>

## Public Transportation Reconciliation from 2024 Revised Budget to 2025 Proposed Budget

	Direct Costs	Positions		
		FT	PT	Seas/T
<b>2024 Revised Budget</b>	32,190,654	182	-	-
<b>Debt Service Changes</b>				
- General Obligation (GO) Bonds	89,592	-	-	-
<b>Changes in Existing Programs/Funding for 2025</b>				
- Salaries and benefits adjustments	740,395	-	-	-
<b>2025 Continuation Level</b>	<b>33,020,641</b>	<b>182</b>	<b>-</b>	<b>-</b>
<b>2025 Proposed Budget Changes</b>				
- None	-	-	-	-
<b>2025 Proposed Budget</b>	<b>33,020,641</b>	<b>182</b>	<b>-</b>	<b>-</b>

**Public Transportation  
Division Summary  
PTD Administration  
(Fund Center # 611000)**

	2023 Actuals Unaudited	2024 Revised	2025 Proposed	25 v 24 % Chg
<b>Direct Cost by Category</b>				
Salaries and Benefits	801,987	1,173,319	1,281,814	9.25%
Supplies	2,196	4,500	4,500	-
Travel	-	-	-	-
Contractual/Other Services	1,936,500	1,292,411	1,247,402	(3.48%)
<b>Manageable Direct Cost Total</b>	<b>2,740,684</b>	<b>2,470,230</b>	<b>2,533,716</b>	<b>2.57%</b>
Debt Service	786,097	699,680	789,272	12.80%
<b>Non-Manageable Direct Cost Total</b>	<b>786,097</b>	<b>699,680</b>	<b>789,272</b>	<b>12.80%</b>
<b>Direct Cost Total</b>	<b>3,526,781</b>	<b>3,169,910</b>	<b>3,322,988</b>	<b>-</b>
<b>Intragovernmental Charges</b>				
Charges by/to Other Departments	4,782,089	5,333,744	5,595,618	4.91%
<b>Function Cost Total</b>	<b>8,308,871</b>	<b>8,503,654</b>	<b>8,918,606</b>	<b>4.88%</b>
<b>Program Generated Revenue by Fund</b>				
Fund 101000 - Areawide General	385	6,924	6,924	-
<b>Program Generated Revenue Total</b>	<b>385</b>	<b>6,924</b>	<b>6,924</b>	<b>-</b>
<b>Net Cost Total</b>	<b>8,308,486</b>	<b>8,496,730</b>	<b>8,911,682</b>	<b>4.88%</b>

**Position Summary as Budgeted**

Full-Time	7	8	8	-
<b>Position Total</b>	<b>7</b>	<b>8</b>	<b>8</b>	<b>-</b>



**Public Transportation  
Division Detail  
PTD Administration  
(Fund Center # 611000)**

	2023 Actuals Unaudited	2024 Revised	2025 Proposed	25 v 24 % Chg
<b>Direct Cost by Category</b>				
Salaries and Benefits	801,987	1,173,319	1,281,814	9.25%
Supplies	2,196	4,500	4,500	-
Travel	-	-	-	-
Contractual/Other Services	1,936,500	1,292,411	1,247,402	(3.48%)
<b>Manageable Direct Cost Total</b>	<b>2,740,684</b>	<b>2,470,230</b>	<b>2,533,716</b>	<b>2.57%</b>
Debt Service	786,097	699,680	789,272	12.80%
<b>Non-Manageable Direct Cost Total</b>	<b>786,097</b>	<b>699,680</b>	<b>789,272</b>	<b>12.80%</b>
<b>Direct Cost Total</b>	<b>3,526,781</b>	<b>3,169,910</b>	<b>3,322,988</b>	<b>4.83%</b>
<b>Intragovernmental Charges</b>				
Charges by/to Other Departments	4,782,089	5,333,744	5,595,618	4.91%
<b>Program Generated Revenue</b>				
408380 - Prior Year Expense Recovery	385	-	-	-
460030 - Premium on Bond Sales	-	6,924	6,924	-
<b>Program Generated Revenue Total</b>	<b>385</b>	<b>6,924</b>	<b>6,924</b>	<b>-</b>
<b>Net Cost</b>				
Direct Cost Total	3,526,781	3,169,910	3,322,988	4.83%
Charges by/to Other Departments Total	4,782,089	5,333,744	5,595,618	4.91%
Program Generated Revenue Total	(385)	(6,924)	(6,924)	-
<b>Net Cost Total</b>	<b>8,308,486</b>	<b>8,496,730</b>	<b>8,911,682</b>	<b>4.88%</b>

**Position Detail as Budgeted**

	2023 Revised		2024 Revised		2025 Proposed	
	Full Time	Part Time	Full Time	Part Time	Full Time	Part Time
Administrative Officer	2	-	1	-	-	-
Deputy Officer	1	-	1	-	1	-
Junior Administrative Officer	1	-	1	-	1	-
Public Transportation Director	1	-	1	-	1	-
Senior Accountant	-	-	1	-	2	-
Senior Administrative Officer	-	-	1	-	1	-
Senior Office Associate	1	-	1	-	1	-
Senior Staff Accountant	1	-	1	-	1	-
<b>Position Detail as Budgeted Total</b>	<b>7</b>	<b>-</b>	<b>8</b>	<b>-</b>	<b>8</b>	<b>-</b>

**Public Transportation**  
**Division Summary**  
**PTD Customer Service**  
(Fund Center # 613000, 616000)

	2023 Actuals Unaudited	2024 Revised	2025 Proposed	25 v 24 % Chg
<b>Direct Cost by Category</b>				
Salaries and Benefits	366,942	407,760	420,214	3.05%
Supplies	3,492	6,300	3,000	(52.38%)
Travel	-	-	-	-
Contractual/Other Services	58,738	44,000	38,330	(12.89%)
<b>Manageable Direct Cost Total</b>	<b>429,171</b>	<b>458,060</b>	<b>461,544</b>	<b>0.76%</b>
Debt Service	-	-	-	-
Depreciation/Amortization	-	-	-	-
<b>Non-Manageable Direct Cost Total</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Direct Cost Total</b>	<b>429,171</b>	<b>458,060</b>	<b>461,544</b>	<b>-</b>
<b>Intragovernmental Charges</b>				
Charges by/to Other Departments	22,066	25,252	25,992	2.93%
<b>Function Cost Total</b>	<b>451,237</b>	<b>483,312</b>	<b>487,536</b>	<b>0.87%</b>
<b>Program Generated Revenue by Fund</b>				
Fund 101000 - Areawide General	395,393	406,000	404,500	(0.37%)
<b>Program Generated Revenue Total</b>	<b>395,393</b>	<b>406,000</b>	<b>404,500</b>	<b>(0.37%)</b>
<b>Net Cost Total</b>	<b>55,843</b>	<b>77,312</b>	<b>83,036</b>	<b>7.40%</b>
<b>Position Summary as Budgeted</b>				
Full-Time	4	4	4	-
<b>Position Total</b>	<b>4</b>	<b>4</b>	<b>4</b>	<b>-</b>

**Public Transportation  
Division Detail  
PTD Customer Service  
(Fund Center # 613000, 616000)**

	2023 Actuals Unaudited	2024 Revised	2025 Proposed	25 v 24 % Chg
<b>Direct Cost by Category</b>				
Salaries and Benefits	366,942	407,760	420,214	3.05%
Supplies	3,492	6,300	3,000	(52.38%)
Travel	-	-	-	-
Contractual/Other Services	58,738	44,000	38,330	(12.89%)
<b>Manageable Direct Cost Total</b>	<b>429,171</b>	<b>458,060</b>	<b>461,544</b>	<b>0.76%</b>
Debt Service	-	-	-	-
<b>Non-Manageable Direct Cost Total</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Direct Cost Total</b>	<b>429,171</b>	<b>458,060</b>	<b>461,544</b>	<b>0.76%</b>
<b>Intragovernmental Charges</b>				
Charges by/to Other Departments	22,066	25,252	25,992	2.93%
<b>Program Generated Revenue</b>				
406110 - Sale Of Publications	588	2,000	500	(75.00%)
406220 - Transit Advertising Fees	390,316	396,000	396,000	-
408380 - Prior Year Expense Recovery	459	-	-	-
408550 - Cash Over & Short	(62)	-	-	-
408580 - Miscellaneous Revenues	4,092	8,000	8,000	-
<b>Program Generated Revenue Total</b>	<b>395,393</b>	<b>406,000</b>	<b>404,500</b>	<b>(0.37%)</b>
<b>Net Cost</b>				
Direct Cost Total	429,171	458,060	461,544	0.76%
Charges by/to Other Departments Total	22,066	25,252	25,992	2.93%
Program Generated Revenue Total	(395,393)	(406,000)	(404,500)	(0.37%)
<b>Net Cost Total</b>	<b>55,843</b>	<b>77,312</b>	<b>83,036</b>	<b>7.40%</b>

**Position Detail as Budgeted**

	2023 Revised		2024 Revised		2025 Proposed	
	Full Time	Part Time	Full Time	Part Time	Full Time	Part Time
Administrative Officer	1	-	1	-	1	-
Junior Administrative Officer	1	-	1	-	1	-
Office Associate	2	-	2	-	2	-
<b>Position Detail as Budgeted Total</b>	<b>4</b>	<b>-</b>	<b>4</b>	<b>-</b>	<b>4</b>	<b>-</b>

## Public Transportation Division Summary

### PTD Operations

(Fund Center # 630000, 640000, 622000)

	2023 Actuals Unaudited	2024 Revised	2025 Proposed	25 v 24 % Chg
<b>Direct Cost by Category</b>				
Salaries and Benefits	16,788,995	19,049,401	19,665,758	3.24%
Supplies	3,012,120	2,990,255	3,045,655	1.85%
Travel	263	-	-	-
Contractual/Other Services	708,695	564,607	574,263	1.71%
Equipment, Furnishings	71,542	-	-	-
<b>Manageable Direct Cost Total</b>	<b>20,581,616</b>	<b>22,604,263</b>	<b>23,285,676</b>	<b>3.01%</b>
Debt Service	-	-	-	-
Depreciation/Amortization	-	-	-	-
<b>Non-Manageable Direct Cost Total</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Direct Cost Total</b>	<b>20,581,616</b>	<b>22,604,263</b>	<b>23,285,676</b>	<b>-</b>
<b>Intragovernmental Charges</b>				
Charges by/to Other Departments	(2,018,830)	(1,898,910)	(1,910,269)	0.60%
<b>Function Cost Total</b>	<b>18,562,786</b>	<b>20,705,353</b>	<b>21,375,407</b>	<b>3.24%</b>
<b>Program Generated Revenue by Fund</b>				
Fund 101000 - Areawide General	3,389,212	2,917,000	2,917,000	-
<b>Program Generated Revenue Total</b>	<b>3,389,212</b>	<b>2,917,000</b>	<b>2,917,000</b>	<b>-</b>
<b>Net Cost Total</b>	<b>15,173,574</b>	<b>17,788,353</b>	<b>18,458,407</b>	<b>3.77%</b>
<b>Position Summary as Budgeted</b>				
Full-Time	154	165	167	1.21%
<b>Position Total</b>	<b>154</b>	<b>165</b>	<b>167</b>	<b>1.21%</b>

**Public Transportation  
Division Detail  
PTD Operations**

(Fund Center # 630000, 640000, 622000)

	2023 Actuals Unaudited	2024 Revised	2025 Proposed	25 v 24 % Chg
<b>Direct Cost by Category</b>				
Salaries and Benefits	16,788,995	19,049,401	19,665,758	3.24%
Supplies	3,012,120	2,990,255	3,045,655	1.85%
Travel	263	-	-	-
Contractual/Other Services	708,695	564,607	574,263	1.71%
Equipment, Furnishings	71,542	-	-	-
<b>Manageable Direct Cost Total</b>	<b>20,581,616</b>	<b>22,604,263</b>	<b>23,285,676</b>	<b>3.01%</b>
Debt Service	-	-	-	-
<b>Non-Manageable Direct Cost Total</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Direct Cost Total</b>	<b>20,581,616</b>	<b>22,604,263</b>	<b>23,285,676</b>	<b>3.01%</b>
<b>Intragovernmental Charges</b>				
Charges by/to Other Departments	(2,018,830)	(1,898,910)	(1,910,269)	0.60%
<b>Program Generated Revenue</b>				
406250 - Transit Bus Pass Sales	1,372,143	1,240,000	1,240,000	-
406260 - Transit Fare Box Receipts	1,747,891	1,670,000	1,670,000	-
406625 - Reimbursed Cost-NonGrant Funded	3,242	5,000	5,000	-
408380 - Prior Year Expense Recovery	22,667	-	-	-
408390 - Insurance Recoveries	128,742	1,000	1,000	-
408550 - Cash Over & Short	(271)	-	-	-
460070 - MOA Property Sales	114,798	1,000	1,000	-
<b>Program Generated Revenue Total</b>	<b>3,389,212</b>	<b>2,917,000</b>	<b>2,917,000</b>	<b>-</b>
<b>Net Cost</b>				
Direct Cost Total	20,581,616	22,604,263	23,285,676	3.01%
Charges by/to Other Departments Total	(2,018,830)	(1,898,910)	(1,910,269)	0.60%
Program Generated Revenue Total	(3,389,212)	(2,917,000)	(2,917,000)	-
<b>Net Cost Total</b>	<b>15,173,574</b>	<b>17,788,353</b>	<b>18,458,407</b>	<b>3.77%</b>

**Position Detail as Budgeted**

	2023 Revised		2024 Revised		2025 Proposed	
	Full Time	Part Time	Full Time	Part Time	Full Time	Part Time
Body Repair Technician	2	-	2	-	2	-
Bus Operator	110	-	121	-	121	-
Equipment Service Technician I	3	-	3	-	3	-
Equipment Service Technician II	4	-	4	-	4	-
Equipment Technician	7	-	7	-	7	-
Expeditor	1	-	1	-	1	-
Hostler	5	-	5	-	5	-
Junior Administrative Officer	1	-	1	-	1	-
Lead Equipment Technician	3	-	3	-	3	-
Maintenance Supervisor	2	-	2	-	2	-

2025 Proposed General Government Operating Budget

**Position Detail as Budgeted**

	2023 Revised		2024 Revised		2025 Proposed	
	<u>Full Time</u>	<u>Part Time</u>	<u>Full Time</u>	<u>Part Time</u>	<u>Full Time</u>	<u>Part Time</u>
Maintenance Worker I	3	-	3	-	4	-
Maintenance Worker II	1	-	1	-	2	-
Operations Supervisor	4	-	4	-	4	-
Parts Warehouse	2	-	2	-	2	-
Superintendent	2	-	2	-	2	-
Transit Shift Supervisor	4	-	4	-	4	-
<b>Position Detail as Budgeted Total</b>	<b>154</b>	<b>-</b>	<b>165</b>	<b>-</b>	<b>167</b>	<b>-</b>

**Public Transportation**  
**Division Summary**  
**PTD Planning/Marketing/Rideshare**  
(Fund Center # 614000, 615000)

	2023 Actuals Unaudited	2024 Revised	2025 Proposed	25 v 24 % Chg
<b>Direct Cost by Category</b>				
Salaries and Benefits	329,843	393,811	396,900	0.78%
Supplies	498,376	456,100	453,600	(0.55%)
Travel	2,029	-	-	-
Contractual/Other Services	3,959,493	5,108,510	5,099,933	(0.17%)
Equipment, Furnishings	750	-	-	-
<b>Manageable Direct Cost Total</b>	<b>4,790,491</b>	<b>5,958,421</b>	<b>5,950,433</b>	<b>(0.13%)</b>
Debt Service	-	-	-	-
Depreciation/Amortization	-	-	-	-
<b>Non-Manageable Direct Cost Total</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Direct Cost Total</b>	<b>4,790,491</b>	<b>5,958,421</b>	<b>5,950,433</b>	<b>-</b>
<b>Intragovernmental Charges</b>				
Charges by/to Other Departments	23,342	15,347	15,552	1.34%
<b>Function Cost Total</b>	<b>4,813,834</b>	<b>5,973,768</b>	<b>5,965,985</b>	<b>(0.13%)</b>
<b>Program Generated Revenue by Fund</b>				
Fund 101000 - Areawide General	3,292	-	-	-
<b>Program Generated Revenue Total</b>	<b>3,292</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Net Cost Total</b>	<b>4,810,542</b>	<b>5,973,768</b>	<b>5,965,985</b>	<b>(0.13%)</b>
<b>Position Summary as Budgeted</b>				
Full-Time	3	3	3	-
<b>Position Total</b>	<b>3</b>	<b>3</b>	<b>3</b>	<b>-</b>

**Public Transportation**  
**Division Detail**  
**PTD Planning/Marketing/Rideshare**  
(Fund Center # 614000, 615000)

	2023 Actuals Unaudited	2024 Revised	2025 Proposed	25 v 24 % Chg
<b>Direct Cost by Category</b>				
Salaries and Benefits	329,843	393,811	396,900	0.78%
Supplies	498,376	456,100	453,600	(0.55%)
Travel	2,029	-	-	-
Contractual/Other Services	3,959,493	5,108,510	5,099,933	(0.17%)
Equipment, Furnishings	750	-	-	-
<b>Manageable Direct Cost Total</b>	<b>4,790,491</b>	<b>5,958,421</b>	<b>5,950,433</b>	<b>(0.13%)</b>
Debt Service	-	-	-	-
<b>Non-Manageable Direct Cost Total</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Direct Cost Total</b>	<b>4,790,491</b>	<b>5,958,421</b>	<b>5,950,433</b>	<b>(0.13%)</b>
<b>Intragovernmental Charges</b>				
Charges by/to Other Departments	23,342	15,347	15,552	1.34%
<b>Program Generated Revenue</b>				
408380 - Prior Year Expense Recovery	3,292	-	-	-
<b>Program Generated Revenue Total</b>	<b>3,292</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Net Cost</b>				
Direct Cost Total	4,790,491	5,958,421	5,950,433	(0.13%)
Charges by/to Other Departments Total	23,342	15,347	15,552	1.34%
Program Generated Revenue Total	(3,292)	-	-	-
<b>Net Cost Total</b>	<b>4,810,542</b>	<b>5,973,768</b>	<b>5,965,985</b>	<b>(0.13%)</b>

**Position Detail as Budgeted**

	2023 Revised		2024 Revised		2025 Proposed	
	Full Time	Part Time	Full Time	Part Time	Full Time	Part Time
Administrative Officer	1	-	1	-	1	-
Planning Supervisor	1	-	1	-	1	-
Principal Administrative Officer	-	-	1	-	1	-
Senior Admin Officer	1	-	-	-	-	-
<b>Position Detail as Budgeted Total</b>	<b>3</b>	<b>-</b>	<b>3</b>	<b>-</b>	<b>3</b>	<b>-</b>



## Public Transportation Operating Grant and Alternative Funded Programs

Program	Fund Center	Award Amount	Prior Expenses	Expected Expenditures Thru 12/31/2024	Expected Expenditures in 2025	Expected Balance at End of 2025	Personnel			Program Expiration
							FT	PT	T	
<b>Program Planning/Marketing/Rideshare Division</b>										
<b>TRANSIT SECTION 5303 - FTA TRANSIT PLANNING</b>										
(FHWA/UPWP AMATS Pass-Thru) #1000100	614000	1,393,794	180,329	150,000	500,000	563,465	2.60	-	-	Sep-25
- Provide partial funding for Public Transportation planning function.										
<b>Rideshare &amp; Marketing</b>										
(State Grant - Revenue Pass Thru) #6000079	614000	2,771,097	1,585,975	300,000	800,000	85,122	4	-	-	Mar-27
- Promote carpools, vanpools and other ridesharing services to assist Anchorage in compliance with the Federal Clean Air Act.										
- Develop and implement marketing programs to reduce single-occupant vehicle travel.										
<b>Transportation Operation and Maintenance Division</b>										
<b>SENIOR TRANSPORTATION (ALASKA COMMISSION ON AGING)</b>										
(State Grant - Direct / Partial Federal Pass-Thru) #6000085	615000	545,693	-	250,000	295,693	-	-	-	-	Jun-25
- Provide senior transportation services										
<b>ACT AMHT Grant</b>										
(State Grant) #PendingGrantAgreement	615000	250,000	-	-	250,000	-	-	-	-	Jun-25
- AMHT Grant for AnchorRIDES Services										
<b>FTA Section 5310 - Travel Training Program</b>										
(Federal Grant) #6000068	615000	188,947	28,268	50,000	100,000	10,679	3	-	-	Mar-28
- Provide funds to assist public transportation operations for seniors and disabled patrons.										
<b>FTA Section 5307 - CARES Act</b>										
(Federal Grant) #6000062	622000 / 630	18,580,864	10,311,265	2,000,000	4,600,000	1,669,599	8	-	-	Mar-29
Prepare, Prevent, and Respond to COVID										
- Provide funds for vehicle maintenance										
- Provide funds for facility maintenance										
- Provide funds for security										
- Provide funds for operating assistance										
<b>Total Grant and Alternative Operating Funding for Department</b>		<b>23,730,395</b>	<b>12,105,837</b>	<b>2,750,000</b>	<b>6,545,693</b>	<b>2,328,865</b>	<b>18</b>	<b>-</b>	<b>-</b>	
<b>Total General Government Operating Direct Cost for Department</b>					<b>33,020,641</b>		<b>182</b>	<b>-</b>	<b>-</b>	
<b>Total Operating Budget for Department</b>					<b>39,566,334</b>		<b>200</b>	<b>-</b>	<b>-</b>	

## Public Transportation Department

*Anchorage: Performance. Value. Results.*

### Mission

Serve Anchorage residents and visitors by providing public transportation that emphasizes quality, safety, cost effectiveness, and economic vitality.

### Core Services

- People Mover fixed route buses
- Share-a-Ride carpool and vanpool service
- AnchorRIDES service

### Accomplishment Goals

- Provide public transportation services which are safe, convenient, accessible, and reliable
- Provide cost effective service
- Increase ridership

### Performance Measures

Progress in achieving goals shall be measured by

- Percent of trips that are on-time, total number of trips with insufficient capacity, and total number of passengers by-passed due to full trips. AnchorRIDES denials are those trips unable to be provided due to capacity issues.
- Local taxpayer cost per passenger trip, adjusted for CPI/U
- Percent change in system ridership

**Measure #1: Percent of trips that are on-time, and the number of trips with insufficient capacity including total passengers by-passed due to full trips or those AnchorRIDES trips unable to be provided due to insufficient capacity.**

	Total 2022	Total 2023	Q1 2024	Q2 2024	Q3 2024	Q4 2024
<b>PEOPLE MOVER</b>						
% of trips on time*	86.1%	72%	68%	72%		
Number of trips with insufficient capacity	0	0	0	236	0	0
Number of passengers bypassed	0 out of 2,412,095 passengers	0 out of 2,791,081 passengers	0 out of 680,504 passengers	0 out of 849,947 passengers	0 out of X passengers	0 out of X passengers
<b>ANCHORRIDES</b>						
% of trips on time **	94.5%	83.1%	85.51%	85.79%		
System Trip Denials (capacity)	0	0	0	0	0	0
ADA Trip Denials (capacity)	0	0	0	0	0	0
Note Reference #	1	2				

\* On-Time = Trips within 5 minutes of scheduled time. Trips due to weather, construction, detours, and/or accidents.

\*\* Trips performed within 15 minutes from scheduled/negotiated pick-up time. Trips delayed due to weather, construction, detours, and/or accidents beyond AnchorRIDES control are exempted, and on-time percentage is recalculated.

1. On-time performance for Q4 2022 is unavailable. This data is unavailable because the source data is split between two databases creating a unique and difficult problem to correct.
2. This is the first time People Mover is reporting On-time performance with our new software.

**Measure #2: Cost per passenger, adjusted for CPI/U**

	2022	2023	Q1 2024	Q2 2024	Q3 2024	Q4 2024
CPI/U*	255.001	259.245	259.326	267.559		
<b>PEOPLE MOVER</b>						
Passenger trips	2,412,095	2,791,081	680,504	849,947		
Annual Local Tax Supported Expenditures	\$22,213,165	\$22,418,708	\$5,009,839	\$7,624,708		
Cost per Trip	\$9.21	\$8.03	\$7.36	\$7.48		
Adjusted Cost per Trip for CPI^	\$8.13	\$7.02	\$6.43	\$6.34		
<b>AnchorRIDES</b>						
Passenger trips **	128,854	137,607	39,454	38,748		
Annual Local Tax Supported Expenditures	\$3,803,412	\$4,571,775	\$552,153	\$1,818,496		
Cost per Trip	\$29.52	\$32.19	\$13.99	\$32.68		
Adjusted Cost per Trip^	\$26.06	\$28.14	\$12.23	\$27.68		
<b>VANPOOL</b>						
Passenger trips	189,684	219,074	55,146	56,113		
Annual Tax Supported Expenditures	\$0	\$0	\$0	\$0		
Adjusted Cost per Passenger	N/A	N/A	N/A	N/A		
Note Reference #						

\* Consumer Price Index All-Urban Consumers (CPI/U) for Anchorage, AK is obtained from: (<https://www.bls.gov/regions/west/cpi-summary/ro9xg01a.htm>) -Urban Alaska. The most recent CPI/U is used when the current quarter's CPI/U is not yet available.

\*\*Revenue Passenger Trips (excludes Personal Care Attendants)

**Customer Services/AnchorRIDES Division  
Public Transportation Department**

*Anchorage: Performance. Value. Results.*

**Mission**

Provide information about and support of riding the various public transportation choices, enabling, and ensuring equitable access to the systems.

**Core Services**

- Public information and education campaigns to inform the public about fares, schedules, routes, special events, lost and found, complaints, passenger ID's and the many benefits of utilizing the public transportation system
- Conduct in-person assessments of AnchorRIDES applicants to determine ability to ride People Mover buses
- Travel training of customers to use People Mover buses
- Program coordination and contract management of complementary paratransit service and other coordinated transportation activities
- Distribution and sales of various public transportation fares

**Accomplishment Goals**

- Expand access to People Mover fare sales using new and existing technology.
- Increase the number of agencies participating in coordinated transportation by purchasing AnchorRIDES trips.

**Performance Measures**

- Percent of AnchorRIDES trips provided from non-municipal funds including Medicaid, Anchorage School District, Federal Transit Administration grants, and State of Alaska operating budgets and grants.

**Measure #3: Percent of AnchorRIDES trips funded by non-MOA sources**

	Total 2022	Total 2023	Q1 2024	Q2 2024	Q3 2024	Q4 2024
Total AnchorRIDES Trips	120,104	146,979	39,454	38,748		
Trips funded by M.O.A.*	91,299	103,135	29,897	24,211		
% funded by Non-MOA sources (Medicaid Waiver, UPASS, Federal Transit Administration grants, and State of Alaska operating budgets and grants)	64.6%	29.8%	24%	28%		
Note Reference #						

\* Trips funded by the MOA include ADA, Senior Citizen trips ineligible for the NTS senior grant, Eligibility Assessment, and Eagle River transportation. This measure is targeted at operating AnchorRIDES as a brokerage and encouraging other organizations to participate in coordinated efforts including the purchase of trips. Non-MOA trips include Medicaid Waiver and SOA Senior NTS grant. (Excludes Personal Care Attendants)

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**Marketing/Share-a-Ride Division**  
**Public Transportation Department**

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**\*\*\*\*\*PRIMARILY GRANT FUNDED PROGRAMS\*\*\*\*\***

**Mission**

Provide information about and support of riding various People Mover transportation options including carpooling and vanpooling between Anchorage and the Matanuska-Susitna Borough; improve the economic vitality of Anchorage and the Mat-Su Valley by assisting with workforce delivery with the support of Employer Transportation Coordinators; and improve air quality by promoting alternatives to driving alone.

**Core Services**

- Marketing campaigns
- Program coordination and contract management of vanpool services
- Share-a-Ride carpool matching services
- Contract management of transit advertising

**Accomplishment Goals**

- Increase the number of participants using vanpool services

**Performance Measures**

Progress in achieving goals shall be measured by:

- A 2% increase in number of vanpool participants
- Transit advertising revenue to be \$396,000 annually

<b>Measure #4: Percent change in number of vanpool participants</b>
---------------------------------------------------------------------

	Total 2022	Total 2023	Q1 2024	Q2 2024	Q3 2024	Q4 2024
Vanpool Participants	6,345	7,440	1781	1,816		
% change over prior year (same period)	+11.0%	+14.7%	-7.8%	-3.9%		
Note Reference #						

Comments/Notes:

**Measure #5: Percent change in advertising revenues received by the Municipality**

Description	Total Budgeted	% of Budget Realized	Q1	Q2	Q3	Q4	Total
2024	\$396,000	48.52%	\$71,980.76	\$120,166.06			
% change over prior year (same period)			-4.49%	+300.09%			
2023	\$396,000	28.84%	\$75,366.08	\$38,832.32	\$0	\$276,117.95	\$390,316.35
% change over prior year (same period)			-29.26%	-69.23%	-100%	+227.35%	-19.73%
2022	\$316,000	153.87%	\$106,543.94	\$126,233.99	\$132,006.00	\$121,450.64	\$486,234.57
% change over prior year (same period)			-17.88%	-27.07%	+333.82%	+151.86%	+116.50%
Note Reference#							

Comments/Notes:

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## Planning and Scheduling Division Public Transportation Department

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### \*\*\*\*\*PRIMARILY GRANT FUNDED PROGRAMS\*\*\*\*\*

#### Mission

Develop transportation improvement plans and programs by developing innovative programs and improved strategies to reduce bus travel times, and continued support and research of possible solutions to congestion.

#### Core Services

- Perform passenger surveys and transportation studies as required by granting agencies, local government, and other agencies or to assess service needs of the public
- Develop programs, plans and strategies that enhance the quality of public transportation and its benefits to the community
- Coordinate service change activities throughout the department and external agencies

#### Accomplishment Goals

- Provide safe and accessible bus stops
- Ensure effective and efficient bus route planning and scheduling

#### Performance Measures

Progress in achieving goals shall be measured by:

- Percent of bus stops meeting ADA standards
- Percent change in People Mover system productivity (measured by ridership per timetable hour of service)

<b>Measure #6: Percent of bus stops meeting ADA standards.</b>
----------------------------------------------------------------

	12/31/2021	12/31/2022	12/31/2023	12/31/2024
# of Bus Stops	674	674	690	
# meeting ADA Standards	225	225	399	
% meeting ADA Standards	33%	33%	58	
Note Reference #	1	2		

1. In 2021 a new route was added to the People Mover system, increasing the total number of active stops. Updates to the database also added additional stops that were excluded in previous counts. 674 bus stops are active; 225 met ADA standards, 260 failed, and 189 remain uncategorized.
2. An updated inventory is being completed by a 3<sup>rd</sup> party and will be available soon. There were no changes from the previous year.

**Measure #7: Percent change in People Mover productivity (measured by riders per timetable revenue hour.**

	2022	2023	Q1 2024	Q2 2024	Q3 2024	Q4 2024
People Mover Passengers per timetable revenue hour	16.00	18.43	18.43	21.81		
% change from prior year (same period)	15.41%	15.18%	17.83%	9.59%		
Note Reference #						

Comments/Notes:

ROUTE	PEAK /OFF PEAK	1/24	2/24	3/24	4/24	5/24	6/24	7/24	8/24	9/24	10/24	11/24	12/24
10 – N Lights	:15/:30	15.6	18.2	19.2	20.3	20.1	19.2						
11 – City Hall / Senior Center	:60/:60	10.1	10.2	10.8	10.9	11.5	12.9						
20 – Mtn View	:15/:30	22.8	30.5	32.7	32.2	32.1	32.2						
21 – Mtn View Connector	:30/:30	15.0	X	X	X	X	X						
25 - Tudor	:15/:30	19.8	21.1	22.8	23.6	25.4	26.0						
30 - Debarr	:15/:30	15.0	20.3	22.6	23.0	23.8	24.9						
31 – East Anchorage	:30/:60	13.8	11.1	11.9	13.3	13.3	12.9						
35 – Arctic	:30/:60	18.8	22.4	23.8	24.7	27.1	27.1						
40 – Spenard / Airport	:15/:30	17.3	21.2	23.2	20.8	22.6	24.8						
41 – City Hall / Gov't Hill	:60/:60	12.5	15.0	16.4	9.7	10.8	12.6						
51 – MULDOON - CENTENNIAL	:60/:60	16.8	14.6	16.3	16.4	17.3	17.4						
55 – Lk Otis	:60/:60	11.0	18.5	20.9	20.2	21.3	22.2						
65 – Jewel Lk	:60/:60	16.8	12.2	13.2	13.5	14.0	14.3						
85 – City Hall / Dimond	:60/:60	5.4	17.5	19.2	19.7	20.7	20.2						
91 – Huffman	PEAK HOURS	15.3	X	X	X	X	X						
92 – E. R.	PEAK HOURS	17.5	4.5	4.6	4.9	5.1	5.5						
System		16.8	19.4	21.0	21.2	22.0	22.4						
Note Ref #		1	1										

Comments/Notes:

1. On January 22, 2024 People Mover had a service change Route 51 was added. Route 91 was merged with Route 85.



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## **Administration Division** **Public Transportation Department**

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### **Mission**

Implement fiscal policies, procedures and practices that are both efficient and effective in the collection and expenditure of public funds, to provide complete accountability of all assets and to maintain the human resource controls and data processing support needed to comply with internal and external requirements.

### **Core Services**

- Preparation and administration of capital and operating budgets and application for and administration of federal and state grants
- Maintenance of current inventories and property records and replacement plans
- Collection and computations of employee time and attendance information for payment of wages to employees of the department
- Development of IT Plan and execution of the plan to provide replacements, upgrades, and new acquisitions of software and hardware
- Collection, accounting and fiscal management of transit revenues
- Support development of fiscal management of service and other contracts

### **Accomplishment Goals**

- Install and maintain hardware and application providing automated operating systems to most efficiently and effectively meet the needs of transit customers.

### **Performance Measures**

Progress in achieving goals shall be measured by:

- Percentage of time, operating systems are available to transit customers without failure.

**Operations & Maintenance Division  
Public Transportation Department**

*Anchorage: Performance. Value. Results.*

**Mission**

Operate and maintain a safe, reliable bus fleet with trained, professional bus operators.

**Core Services**

- Vehicle maintenance for People Mover fleet
- Train, dispatch and manage People Mover Bus Operators
- Safety and security of public transportation employees and customers

**Accomplishment Goals**

- Ensure People Mover buses are operated in a safe and reliable manner.
- Ensure People Mover buses are maintained in a safe and reliable condition.

**Performance Measures**

Progress in achieving goals shall be measured by:

- Actual miles between major mechanical system failures (when a vehicle cannot complete a scheduled trip)
- Preventable accidents per 100,000 vehicle miles traveled

**Measure #9: Actual miles between major mechanical system failures (when a vehicle cannot complete a scheduled trip)**

	2019	2020	2021	2022	2023
Fleet Miles	2,005,247	1,847,049	2,398,736	2,444,711	2,251,025
Safety/Major Mechanical	59	217	354	278	289
Miles between	33,987	8,512	6,776	8,794	7,789

Major mechanical failures are computed during preparation of the annual NTD report and will be available by the 2<sup>nd</sup> quarter of the following calendar year.

**Measure #10: Preventable accidents per 100,000 vehicle miles traveled.**

	Total 2022	Total 2023	Q1 2024	Q2 2024	Q3 2024	Q4 2024
Fleet Miles	2,500,407	2,339,859	624,455	662,002		
Preventable Accidents	27	54	9	5		
Preventable Accidents per 100,000 miles	.93	0.43	1.44	1.32		
Note Reference #						

**PVR Measure WC: Managing Workers' Compensation Claims**

Reducing job-related injuries is a priority for the Administration by ensuring safe work conditions and safe practices. By instilling safe work practices, we ensure not only the safety of our employees but reduce the potential for injuries and property damage to the public. The Municipality is self-insured and every injury poses a financial burden on the public and the injured worker's family. It just makes good sense to WORK SAFE.

Results are tracked by monitoring monthly reports issued by the Risk Management Division.

