

# Txoj Cai Tshaj Tawm Kev Ceeb Toom Rau Cov Neeg Siv Khoom

Ib qho consumer advisory yog ib daim ntawv ceeb toom uas tso tawm rau pej xeem, qhia cov neeg siv khoom txog cov kev phom sij rau kev noj qab haus huv uas tuaj yeem tshwm sim los ntawm kev noj cov zaub mov uas muaj keeb kwm los ntawm tsiaj, xws li nqaij nyuj, qe, yaj, mis nyuj, nqaij npuas, lossis plhaub ntses, uas tau muab rau nyoos lossis tsis tau ua kom tiav. Cov zaub mov no yuav muaj kev phom sij vim lawv tsis tau ua kom tshem tawm cov kab mob phem.

Ib daim ntawv ceeb toom rau cov neeg siv khoom muaj ob qho tseem ceeb: kev qhia (disclosure) thiab kev nco txog (reminder).

## Kev Qhia (Disclosure)

**Cov chaw noj mov yuav tsum qhia, hauv ntawv, txhua yam zaub mov uas muaj keeb kwm los ntawm tsiaj uas muab rau nyoos lossis tsis tau ua kom tiav, txawm tias cov zaub mov ntawd yog ua raws li kev txiav txim. Kev qhia hauv ntawv txog cov zaub mov no yuav tsum muab rau ntawm qhov chaw uas cov neeg siv khoom xaiv zaub mov thiab tuaj yeem suav nrog hauv daim ntawv qhia zaub mov, tsab ntawv rau lub rooj, plakard, lossis lwm txoj kev luam tawm.**

**Kev qhia no tuaj yeem tshwm sim hauv ib qho ntawm cov hauv qab no:**

- **Raws li ib feem ntawm kev piav qhia txog cov zaub mov hauv daim ntawv qhia zaub mov, piv txwv li:**
  - "Talaba ntawm ib nrab-tais (hilaw talaba)"
  - "Caesar salad nrog qe tshiab"
  - "Hamburger (yuav ua tau raws li kev txiav txim)"
- **Los ntawm kev tso ib lub cim (\*) ntawm lub npe ntawm cov zaub mov thiab siv ib tsab ntawv piav qhia hauv qab (footnote) uas qhia tias cov khoom noj ntawd:**
  - **Yog muab rau nyoos lossis tsis tau ua tiav; lossis**
  - **Muaj (los yog yuav muaj) cov khoom xyaw nyoos lossis tsis tau ua tiav.**

## Paalala (Reminder)

Cov chaw noj mov yuav tsum nco ntsoov nco ntsoov cov neeg siv khoom txog kev phom sij rau kev noj qab haus huv uas muaj feem cuam tshuam nrog kev noj cov zaub mov no. Qhov no tuaj yeem ua tau los ntawm kev siv ib lub cim (\*) ntawm kev piav qhia lossis kev qhia txog cov zaub mov uas muaj keeb kwm los ntawm tsiaj, nrog rau ib tsab ntawv piav qhia hauv qab (footnote) uas qhia tias:

- "Hais txog kev nyab xeeb ntawm cov zaub mov no, cov ntaub ntawv sau tau muaj rau ntawm kev thov"
- "Noj cov nqaij nyoos lossis tsis tau ua tiav, nqaij qaib, ntses, plhaub ntses, lossis qe yuav ua rau muaj kev pheej hmoo ntawm kev mob nkeeg ntawm cov zaub mov."
- "Noj cov nqaij nyoos lossis tsis tau ua tiav, nqaij qaib, ntses, plhaub ntses, lossis qe yuav ua rau muaj kev pheej hmoo ntawm kev mob nkeeg ntawm cov zaub mov, tshwj xeeb yog tias koj muaj qee yam mob."

Cov chaw noj mov yuav xaiv los siv ib daim ntawv ceeb toom rau cov neeg siv khoom ntxiv ua ib qho kev nco txog. Yog tias siv ib daim ntawv cais, nws yuav tsum:

- Tso cai los qhia txog daim ntawv ntawm daim ntawv qhia zaub mov; lossis
- Ua rau daim ntawv no tuaj yeem tau txais yooj yim rau cov neeg siv khoom ua ntej kev xaj; qhov
- yooj yim tau txais txhais tau tias cov neeg siv khoom tuaj yeem tau txais nws yam tsis tau nug txog.



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