



- 1. Call to Order**
- 2. Roll Call**
- 3. Approval of the Agenda (Action Item)**
- 4. Approval of the May 9, 2024, Minutes (Action Item)**
- 5. Approval of the June 13, 2024, Minutes (Action Item)**
- 6. Public Involvement Announcement:**

Audience participation at this meeting is limited to the Public Comments section of the agenda. However, the Chair may open any agenda item for public comment. Written comments will be addressed first, then verbal comments on a first-recognized basis by the Board Chair. Each commenter should state their name so it can be recorded in the minutes. Commenters will have two minutes to speak on each agenda item they wish to comment on.

**7. Action / Information Items:**

- a. New Business
  - i. October 2024 Service Change Update & Public Comment Period (Info Item)
- b. Reports and Updates
  - i. Director's and Operations Update (Info Item): 10 minutes
  - ii. Ridership Update (Info Item): 5 minutes
  - iii. Chair Report (Info Item): 5 minutes
- c. Continued Business
  - i. N/A

**8. Public Comments [2 minutes each]**

**9. Member Comments**

**10. Adjournment**

**Next PTAB Meeting Date:**

PTAB Regular Meeting – Thursday, August 8, 2024

# October 2024

## Proposed Service Change Options



**PEOPLE  
M O V E R**

People Mover is reducing bus service this October. Significant workforce shortages and challenges are affecting attendance and availability to perform the work and impacting the ability to maintain current service levels. This situation is affecting not only riders but also the expectations of the Administration and the Assembly. The Department is working diligently with Municipal partners (Human Resources, Municipal Manager, Legal, and Risk Management) and the Teamsters Local 959 to find solutions. Recognizing this is a hardship for you, your patience and understanding are appreciated as these challenges are addressed.

### Goals for the October Service Change:

1. **Prioritizing Bus Operator Safety:** The reductions in service on select routes are primarily aimed at prioritizing the safety of our operations. This has been an ongoing challenge, and with new technology in place, we can adjust and continue to monitor the situation. The Department is prioritizing the rest and wellness of our bus operators, attempting to reduce overtime and adhering to the new requirements outlined in the Teamsters Local 959 Collective Bargaining Agreement (CBA).
2. **Addressing the Rider Experience:** The service reductions are intended to improve reliability and reduce the number of canceled trips riders are experiencing. The Department is committed to communicating service disruptions via the mStop app and People Mover website in advance when possible. The department is working to optimize the amount of service provided with the staff available.
3. **Open Lines of Communication:** Rider opinions and feedback are vital to the Department's decision-making during times of change. Please share any concerns or suggestions regarding these reduction options. Your input will guide the hard and necessary decisions for the October Service Change.

## What changes are proposed for October 28?

Two (2) options are being considered: both reduce service frequency (how often buses come by). No routes are proposed to be eliminated. These two options are explained in the chart below to make it easy to compare the differences with the service provided today.

	Route	Current Frequency	Option A	Option B
<b>Frequent Routes</b>	<b>10</b>	15 minutes	17 minutes	16 minutes
	<b>20</b>	15 minutes	17 minutes	16 minutes
	<b>30</b>	15 minutes	17 minutes	15 minutes
	<b>40</b>	15 minutes	15 minutes	15 minutes
<b>Standard Routes</b>	<b>25</b>	15 minutes (8 AM to 7 PM)	17 minutes (8 AM to 7 PM)	30 minutes (all-day)
	<b>35</b>	30 minutes	60 minutes	30 minutes
	<b>55</b>	30 minutes	60 minutes	30 minutes
	<b>65</b>	30 minutes	60 minutes	30 minutes
	<b>85</b>	60 minutes	60 minutes	60 minutes
<b>Neighborhood Routes</b>	<b>11</b>	60 minutes	60 minutes	60 minutes
	<b>31</b>	30 minutes	60 minutes	30 minutes
	<b>41</b>	30 minutes	60 minutes	30 minutes
	<b>51</b>	30 minutes	60 minutes	30 minutes
<b>Commuter Route</b>	<b>92</b>	---	No change	No change

**Option A:** presents the most drastic cuts. By reducing all Standard & Neighborhood routes to sixty (60) minutes and most Frequent network routes to seventeen (17) minutes, all routes are maintained to some capacity without eliminating any routes in totality.

Routes affected:



**Option B:** presents a drastic cut to Route 25 (currently the highest ridership route) & minor adjustments to Routes 10 & 20 while keeping the thirty (30) minute frequencies on all of the Standard & Neighborhood routes. Due to the length of Route 25, by reducing its service - most of the current service levels on other routes are maintained.

Routes affected:



**If additional cuts need to be made:**

Which option would you choose:

<b>Weekday Frequency</b>	<b>Weekday Span</b>	<b>Weekend Frequency</b>
Reducing frequency from thirty (30) minutes to sixty (60) minutes after 8 pm.	Ending service on some routes at 10 pm.	Reducing frequency from thirty (30) minutes to sixty (60) minutes on some routes on weekend days.
Routes 35, 55, & 65	Routes 11, 31, 41, 51	Routes 31 & 51

## Public Comment Opportunities

To comment on the proposed changes, you are encouraged to vote online or attend one of the following in-person meetings:



### Vote Online:

Scan the QR code to vote for which option you'd prefer.

### Speak to People Mover staff in person at the following events:

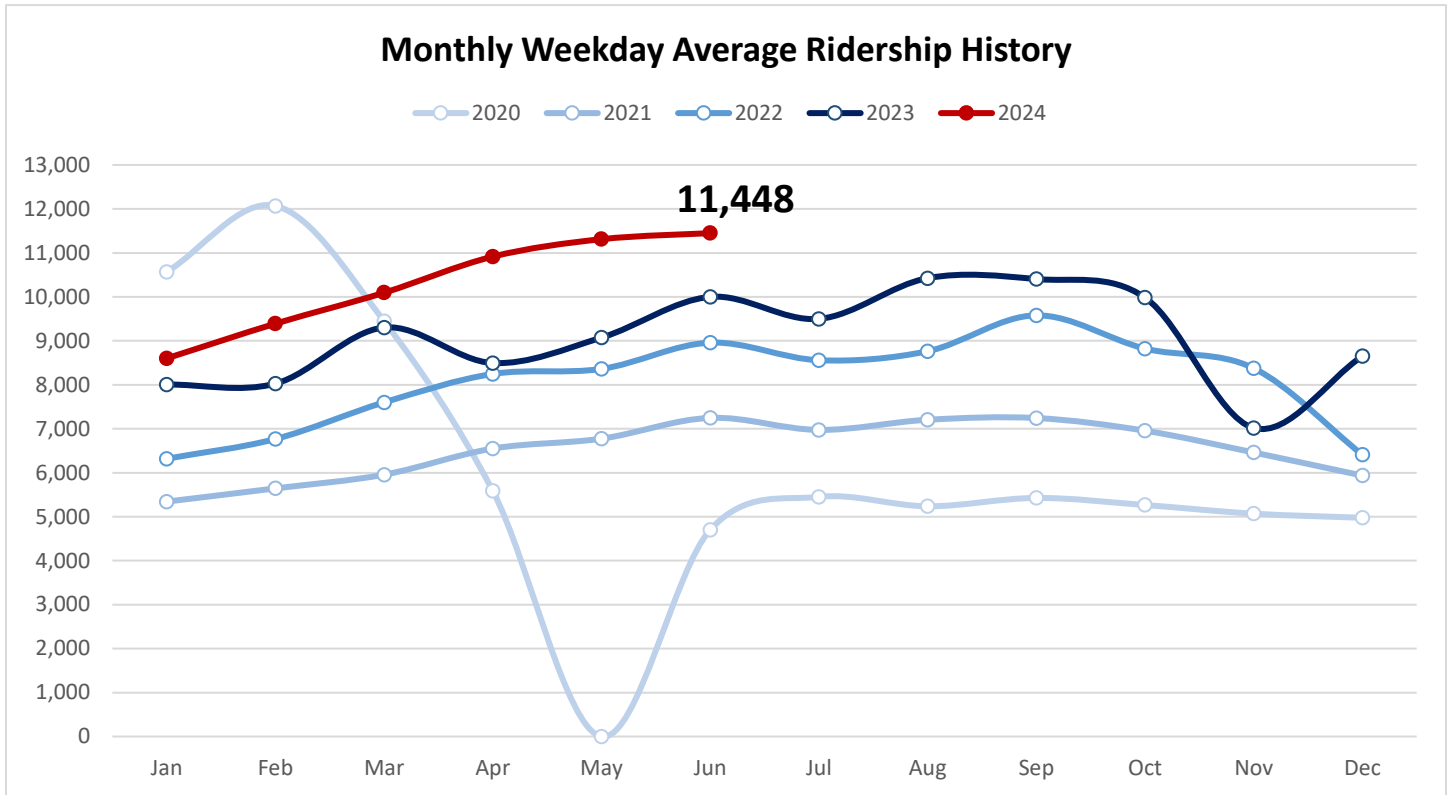
- July 11, 2024 - Public Transit Advisory Board (PTAB) Meeting  
*Loussac Library, Moose Room: 5:30 pm-7 pm*
- July 14, 2024 - Pena Park Market  
*8100 Starview Drive: 10 am-4 pm*
- July 20, 2024 - Fairview Block Party  
*12th Avenue & Nelchina Street: 11 am-4 pm*
- July 24, 2024 - Dimond Transit Center  
*800 E Dimond Boulevard: 3 pm – 5 pm*
- July 25, 2024 - Live After 5 Concert Series  
*Town Square Park: 5:30 pm-8 pm*
- July 27, 2024 - Disability Pride Celebration  
*Anchorage Park Strip: 12 pm-4 pm*
- July 27, 2024 - Anchorage Multicultural Festival  
*Town Square Park: 1 pm-5 pm*
- July 28, 2024 - Taste of Spenard  
*2435 Spenard Road: 12 pm-5 pm*

Comments will be accepted through August 5, 2024.

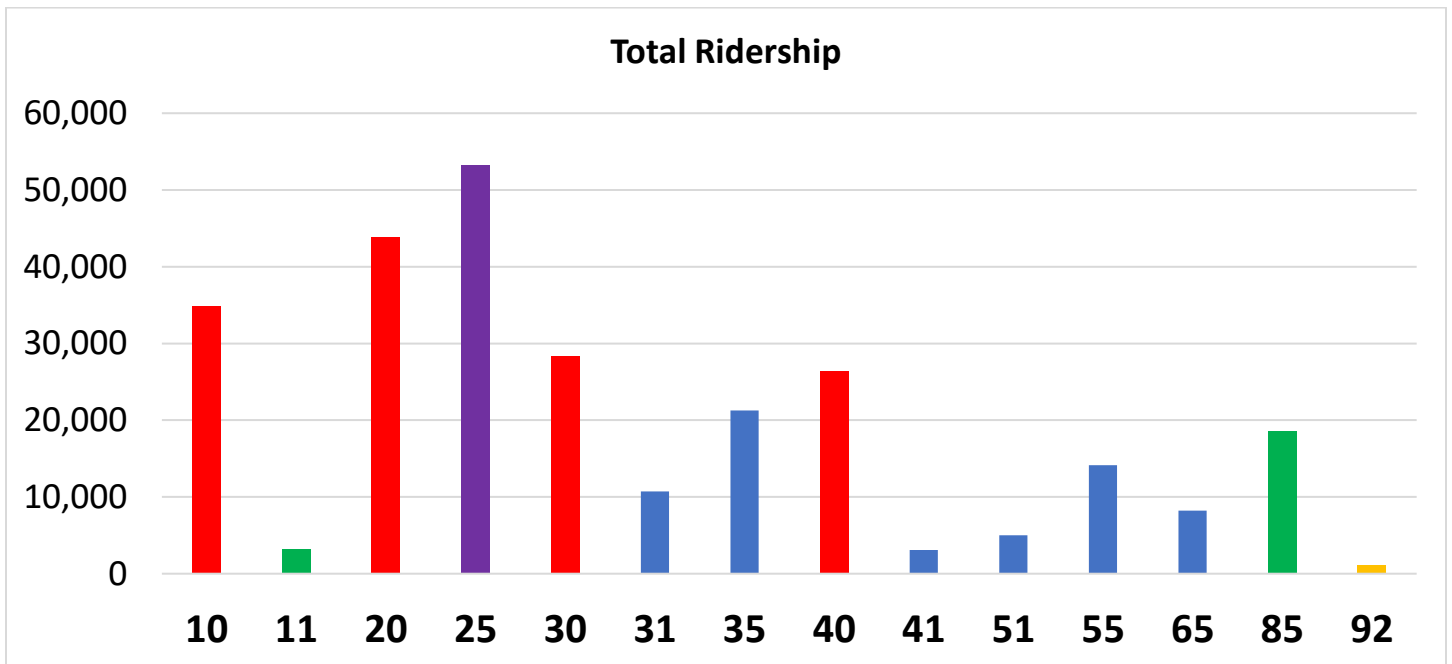
**More Details:** [www.peoplemover.org](http://www.peoplemover.org)  
**Email your Comments:** [transitplanning@muni.org](mailto:transitplanning@muni.org)  
**Mail your Comments:** Transit Planning, P.O. Box 196650, Anchorage, AK 99519  
**Talk to Someone:** 907-343-6543 (option #1, then option #2)  
**Visit:** Customer Service, 517 W 7th Ave., Ste. 200

# People Mover PTAB Ridership Report

All charts display data from June 1-30, 2024.

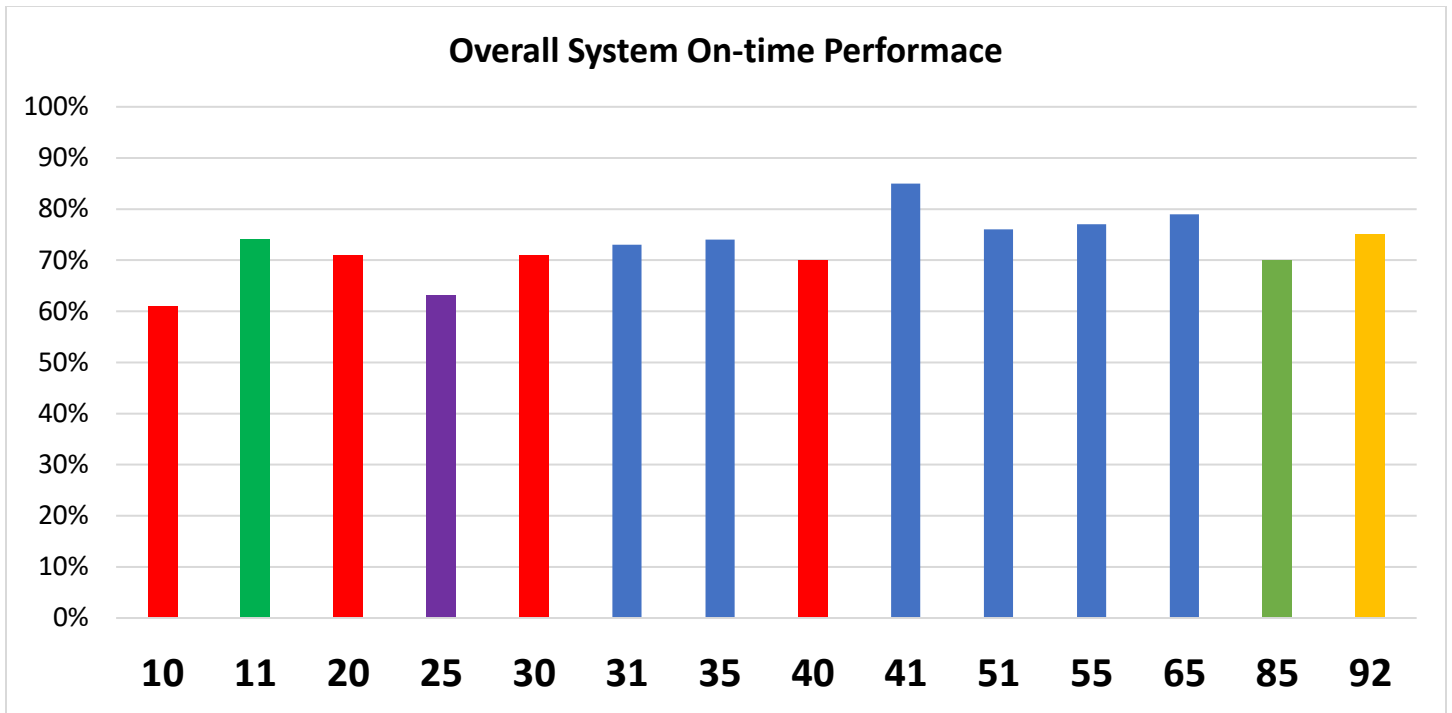


In June 2024, average weekday ridership was 11,448, a 14.5% increase compared to June 2023's average of 9,999 riders.



Route 25 had the highest total ridership, followed by routes 20 and 10, respectively.





Overall system on-time performance was 71%. Route 41 had the highest on-time percentage at 86%.

## Frequency Legend

**Buses Approximately Every 15 Minutes**

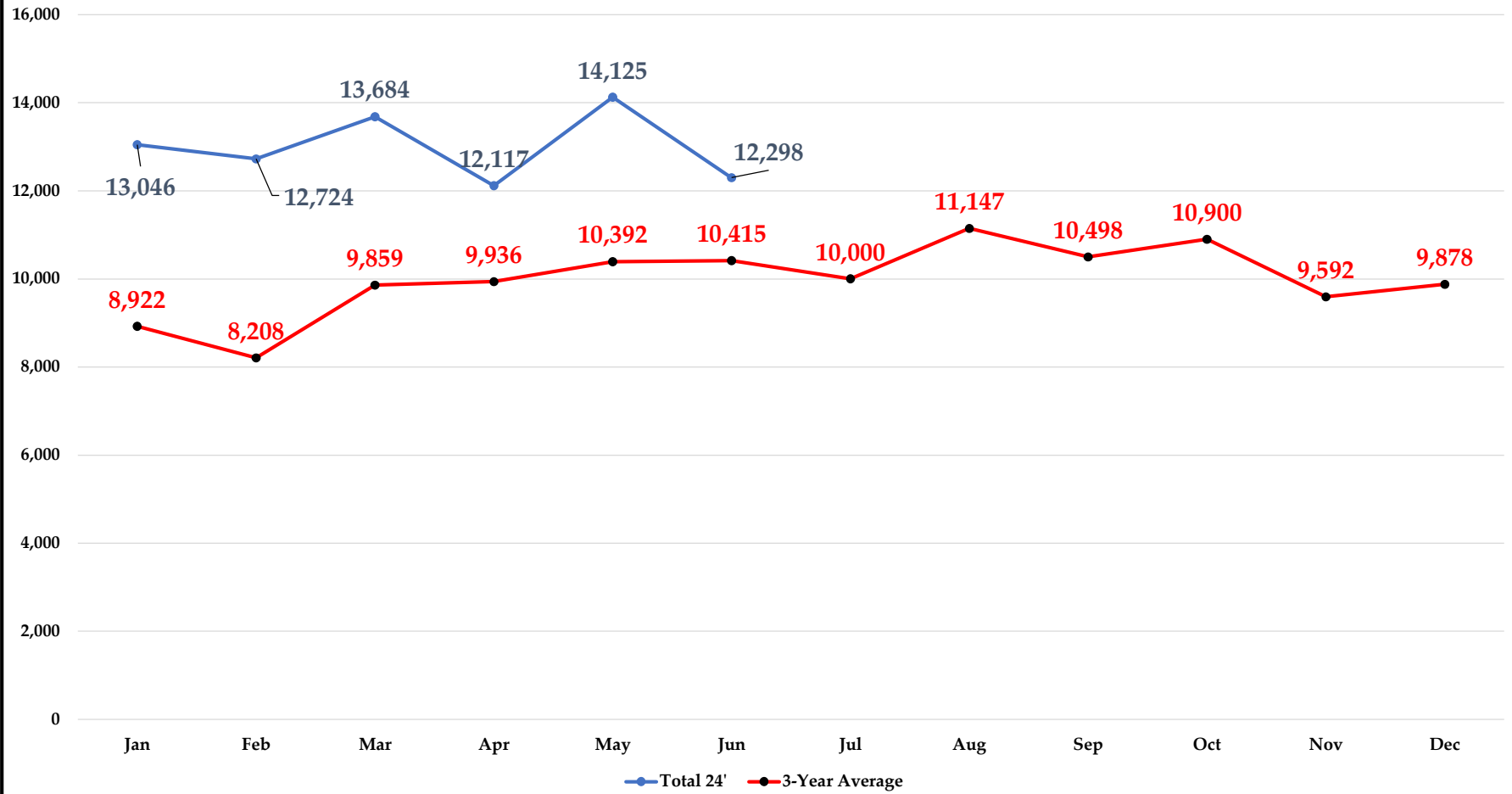
**Buses Approximately Every 15-30 Minutes**

**Buses Approximately Every 30 Minutes**

**Buses Approximately Every 60 Minutes**

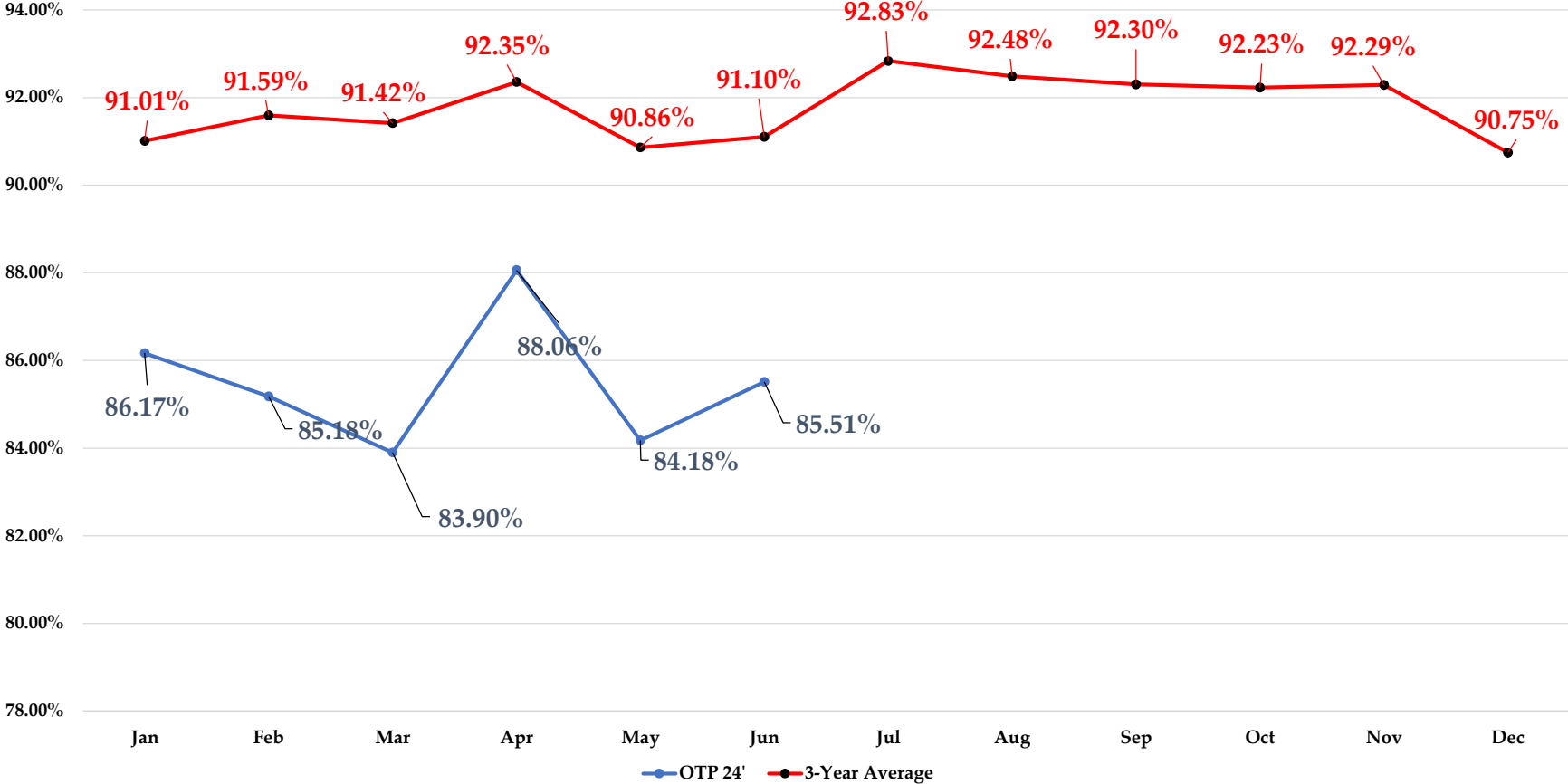
**Commuter Route**

# AnchorRIDES 2024 Ridership

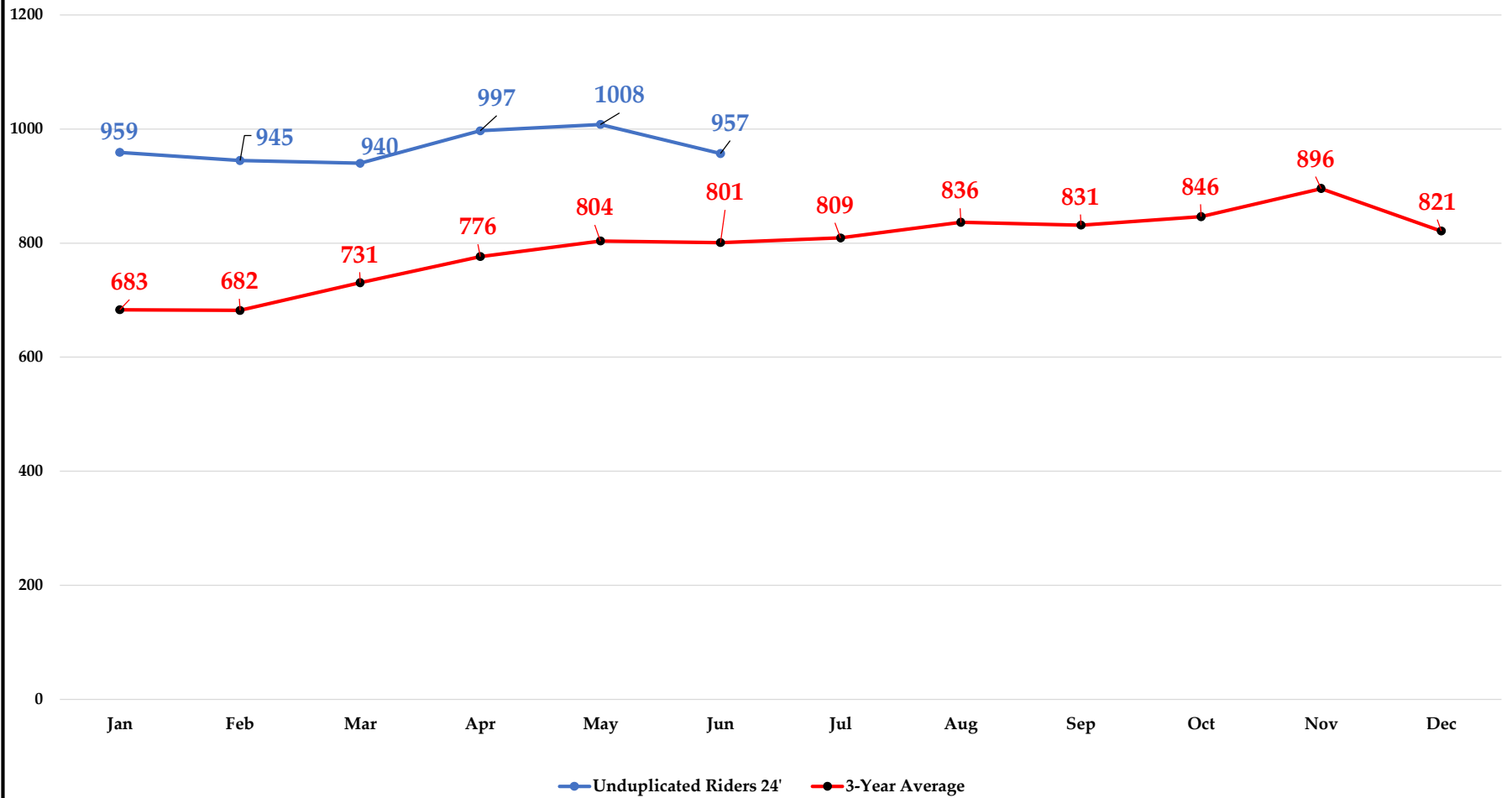


# 2024 AnchorRIDES On-Time Performance

15min +/-



## 2024 Unduplicated Customers



# July 11, 2024, PTAB Meeting RideShare Report

