

# People Mover Rider Survey

September 2024 Results

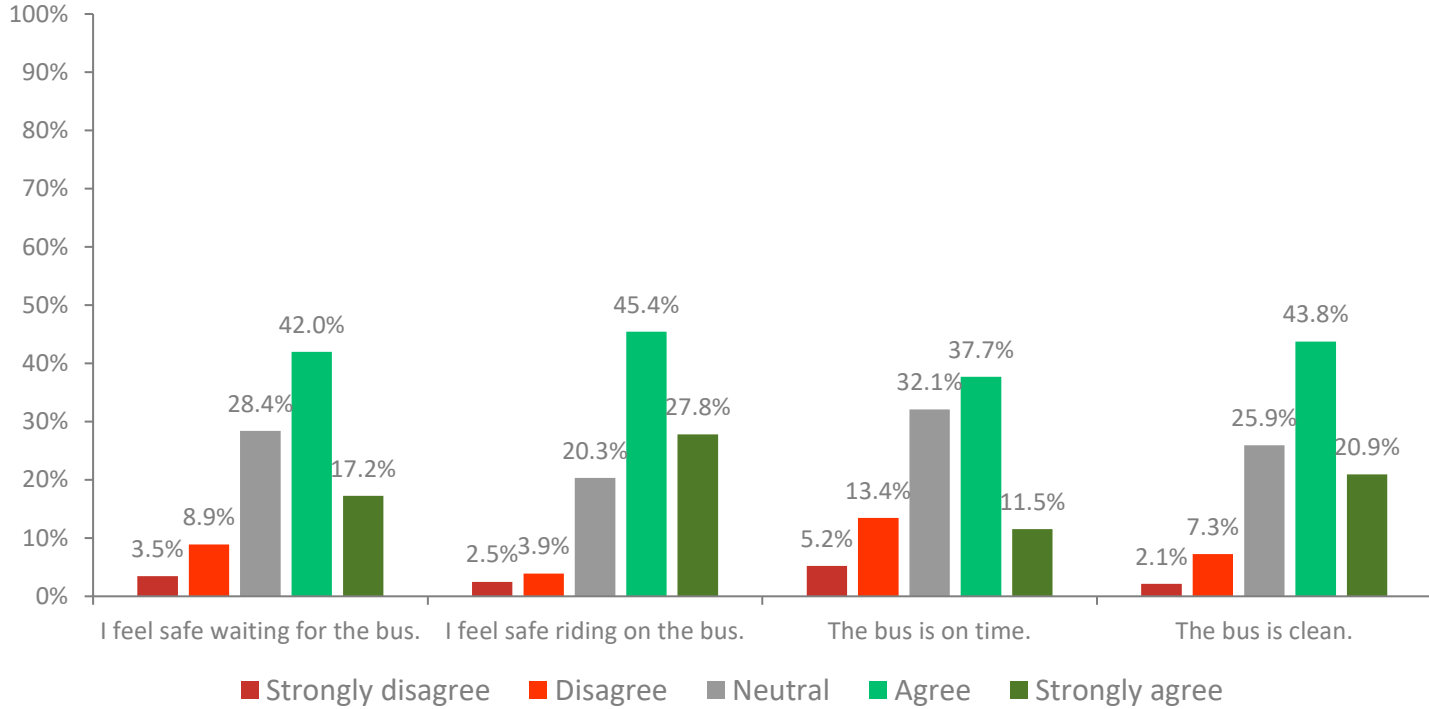
**841**

Total Responses in September 2024

Responses Since Inception: 5,677

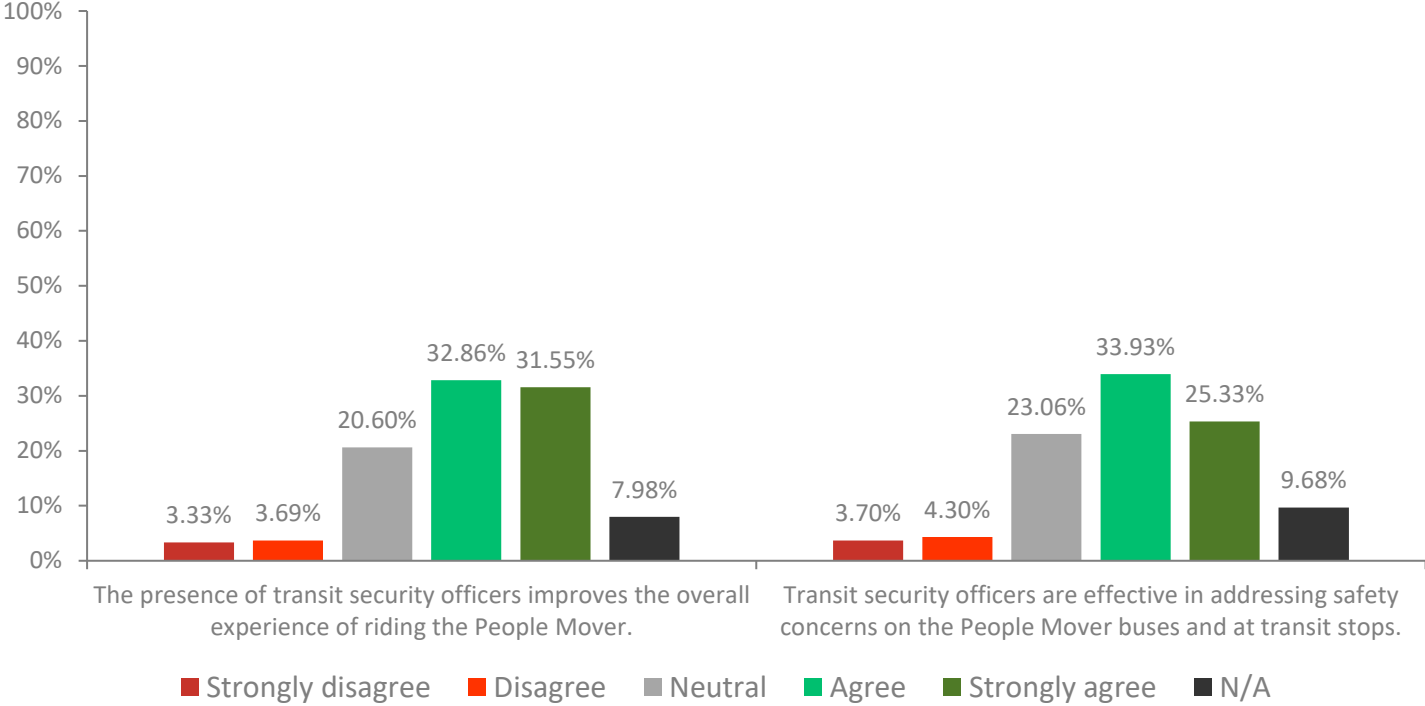
# Q1: Please rate how you feel about these statements.

Answered: 841 Skipped: 0



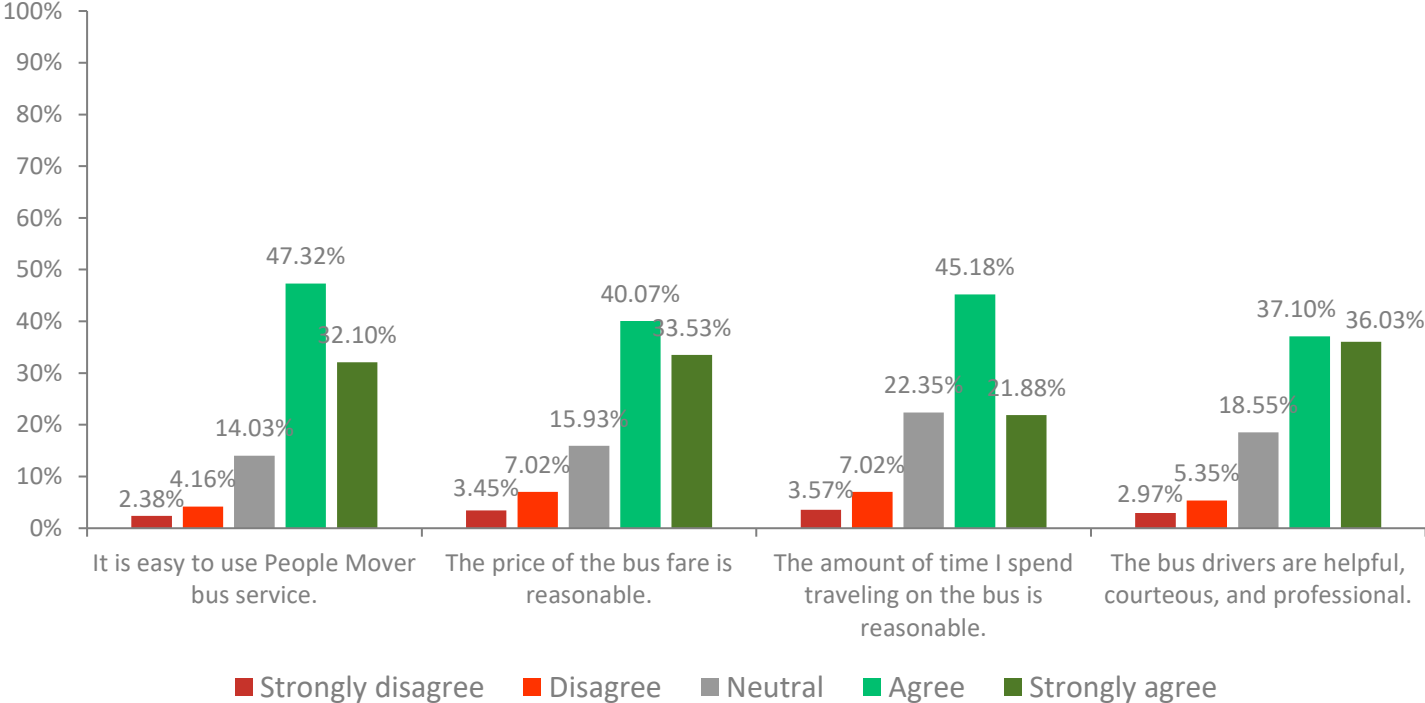
# Q2: Please rate how you feel about these statements.

Answered: 840 Skipped: 1



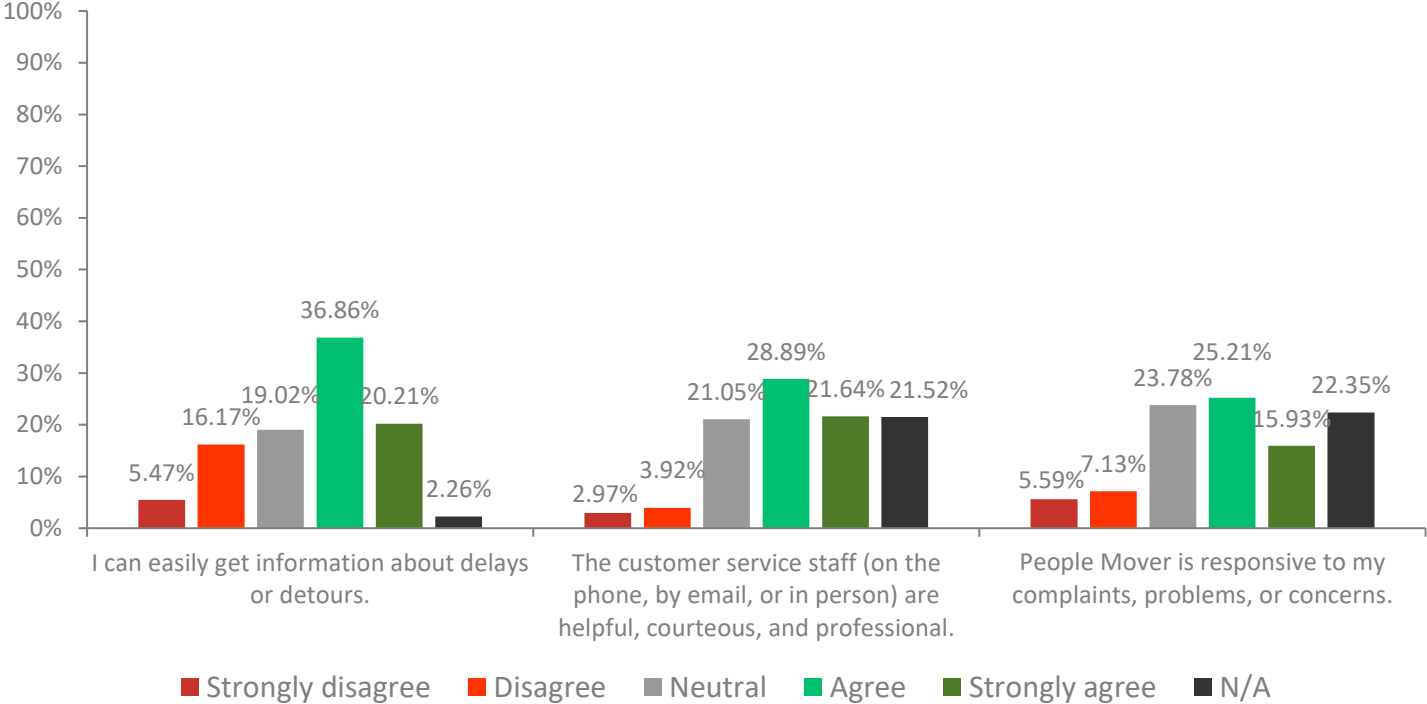
# Q3: Please rate how you feel about these statements.

Answered: 841 Skipped: 0



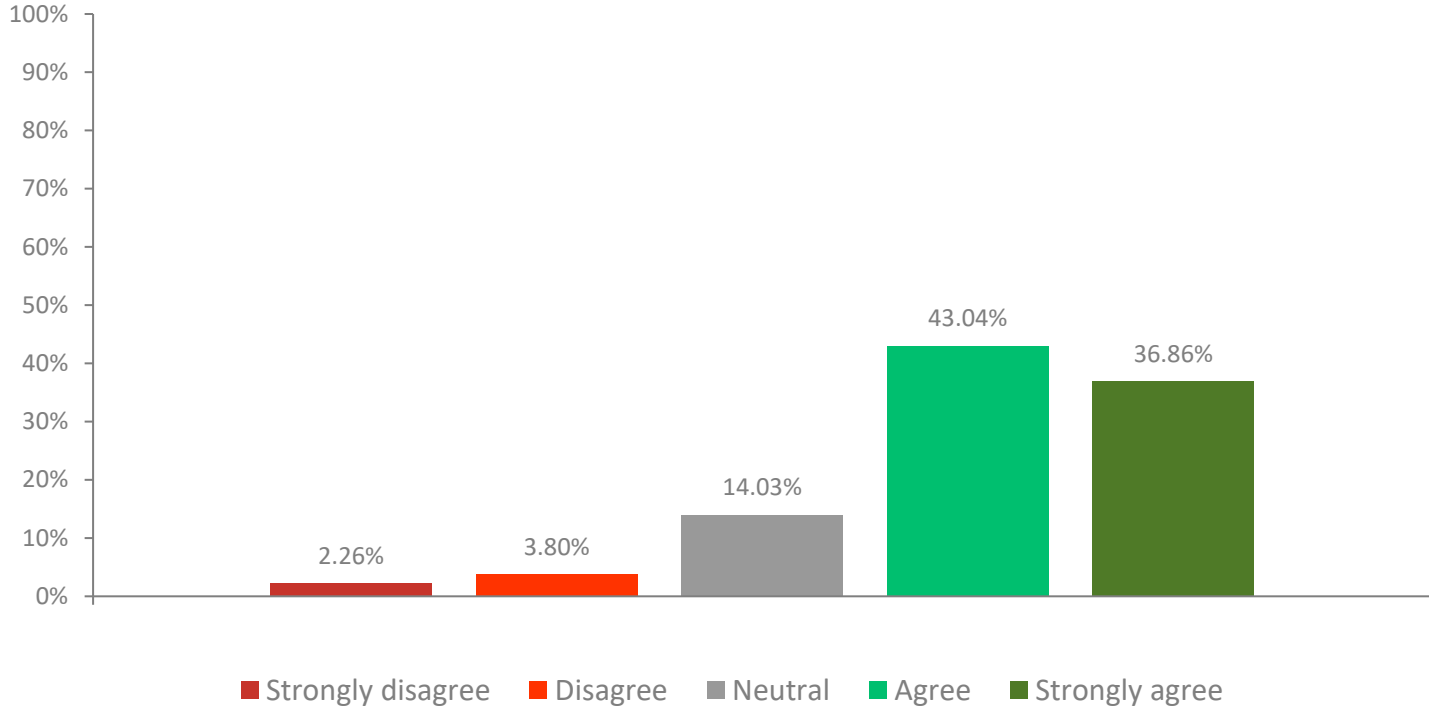
# Q4: Please rate how you feel about these statements.

Answered: 841 Skipped: 0



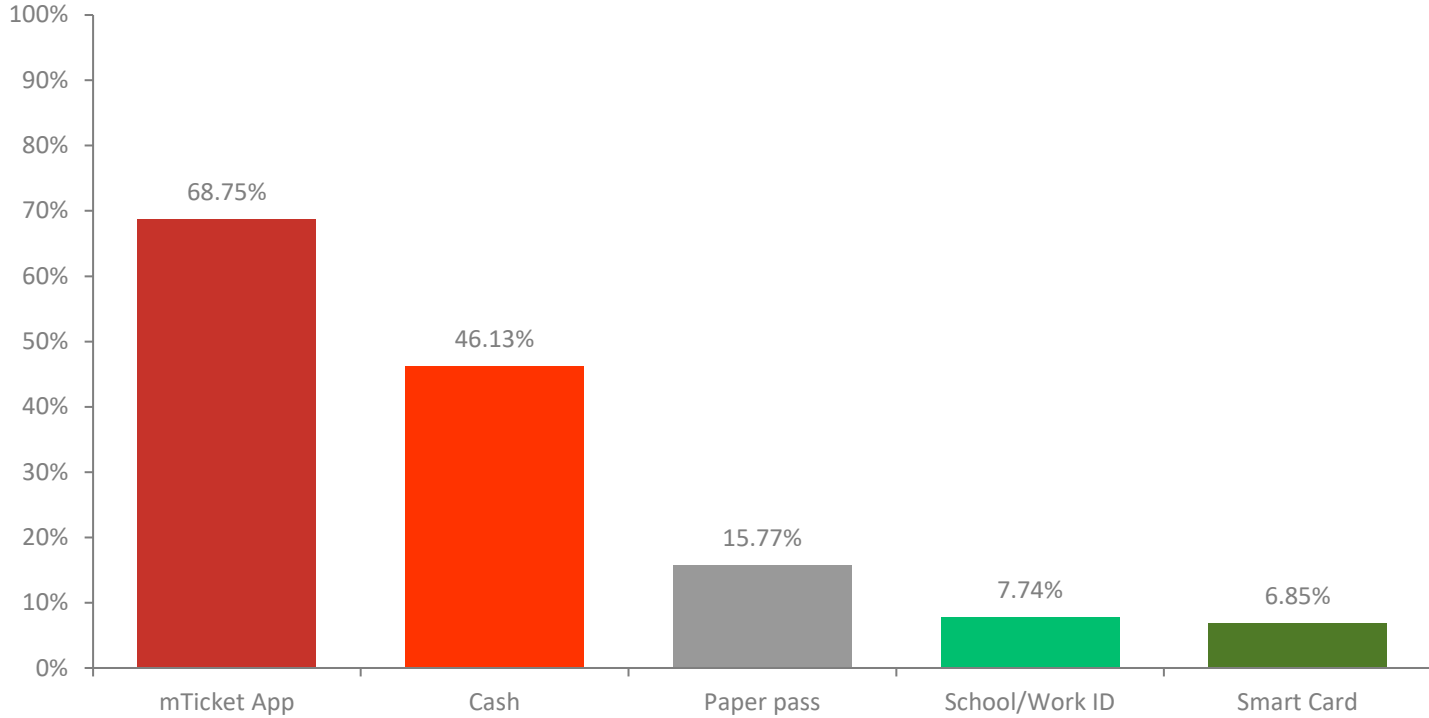
## Q5: It is convenient to pay the bus fare or buy tickets/passes.

Answered: 841 Skipped: 0



## Q6: How do you pay your fare?

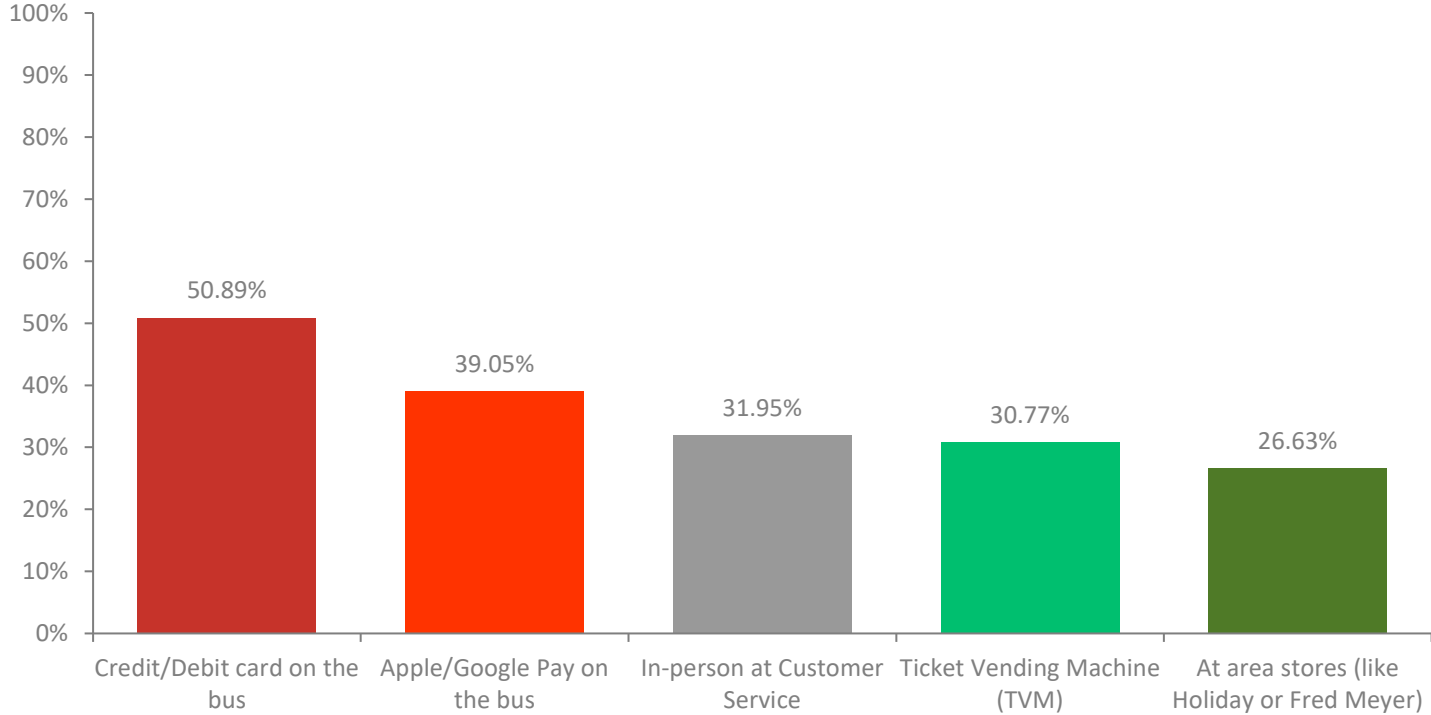
Answered: 672 Skipped: 169





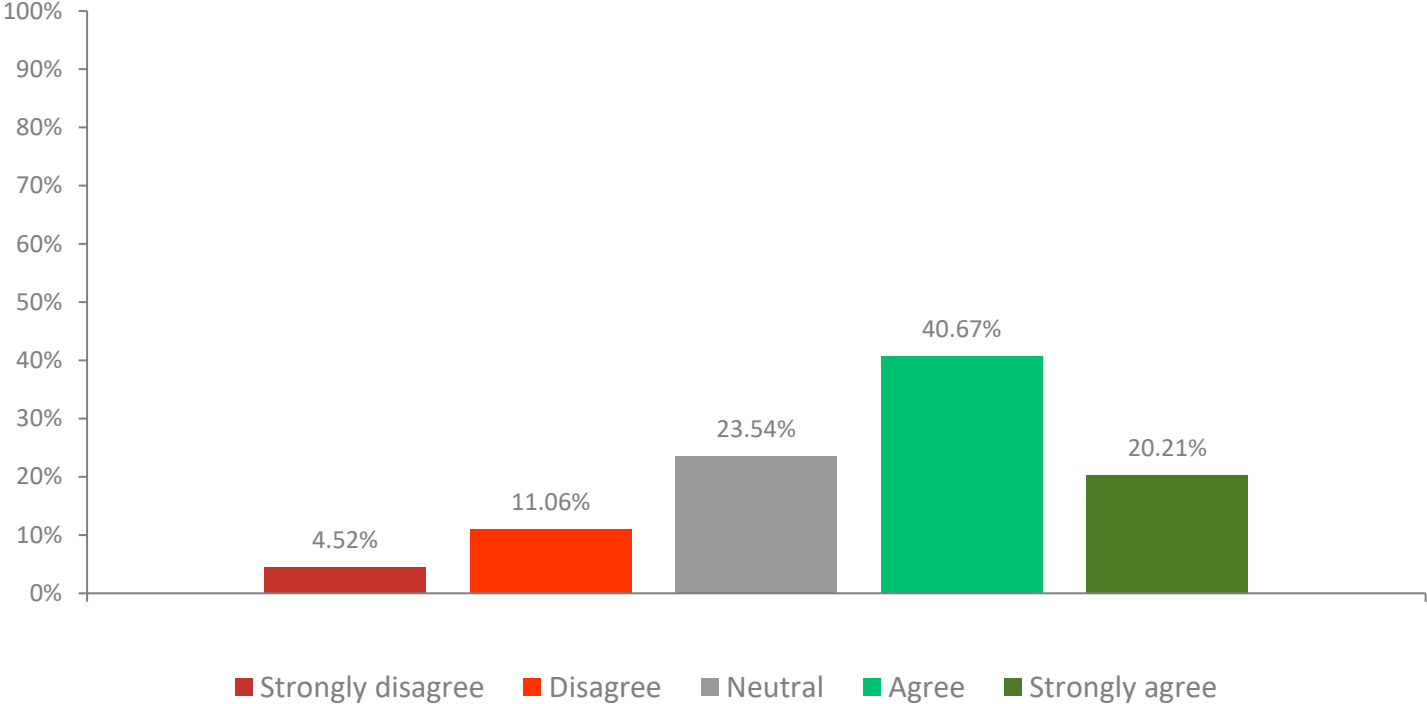
# Q7: How would you prefer to pay your fare?

Answered: 169 Skipped: 672



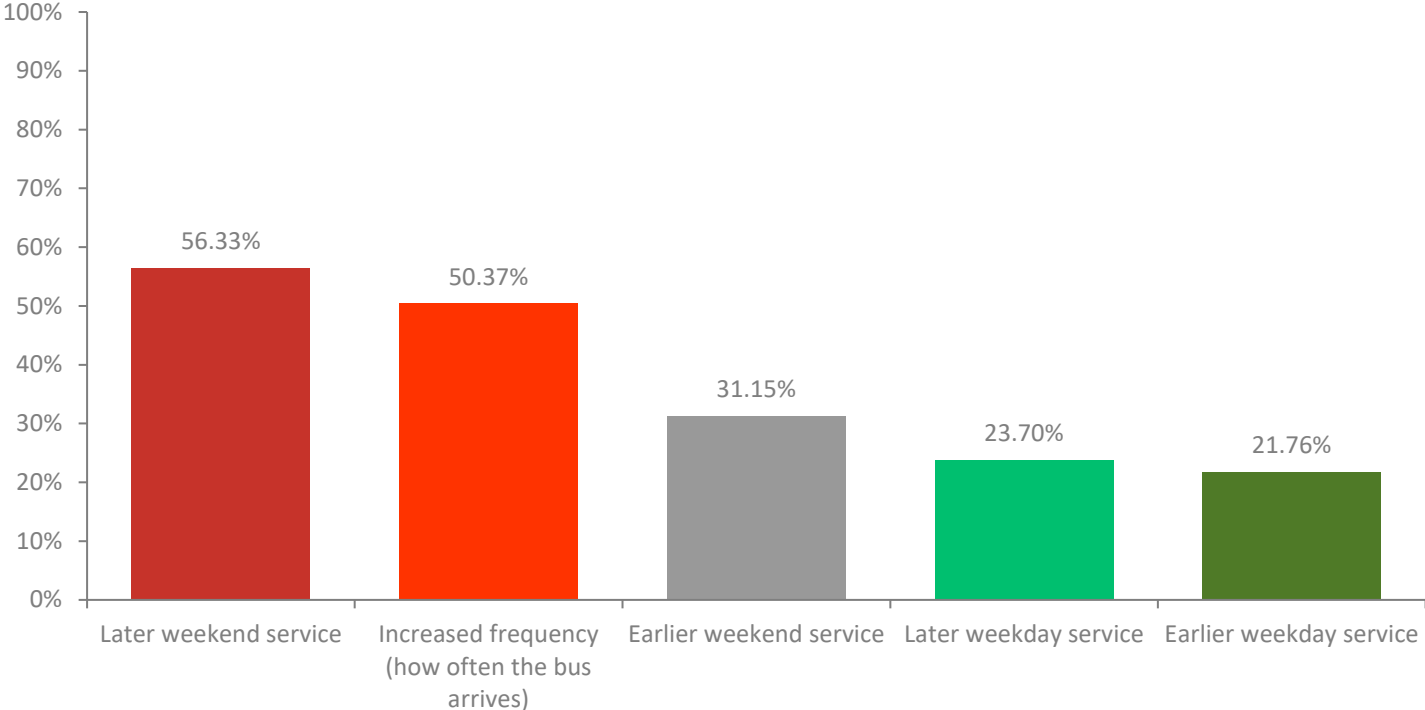
# Q8: People Mover is available when I need it.

Answered: 841 Skipped: 0



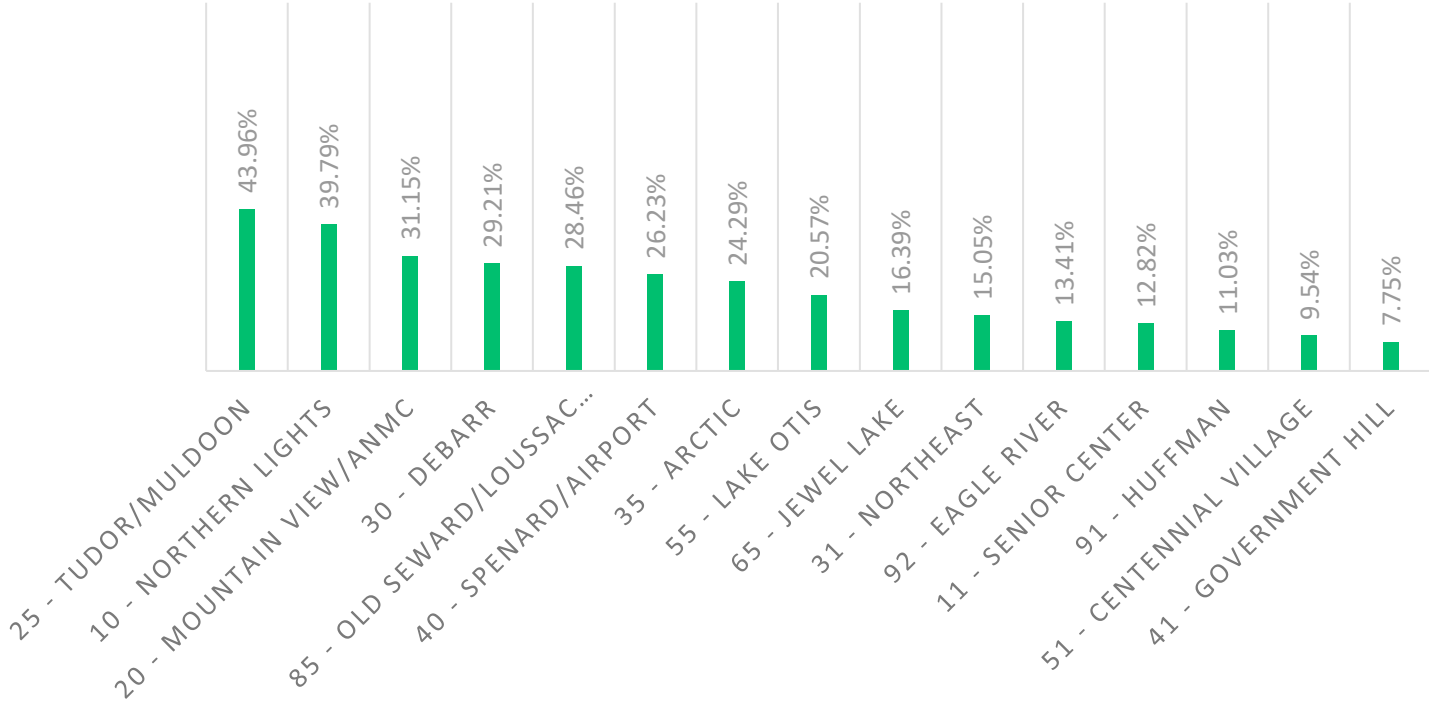
# Q9: How would you improve service?

Answered: 671 Skipped: 170



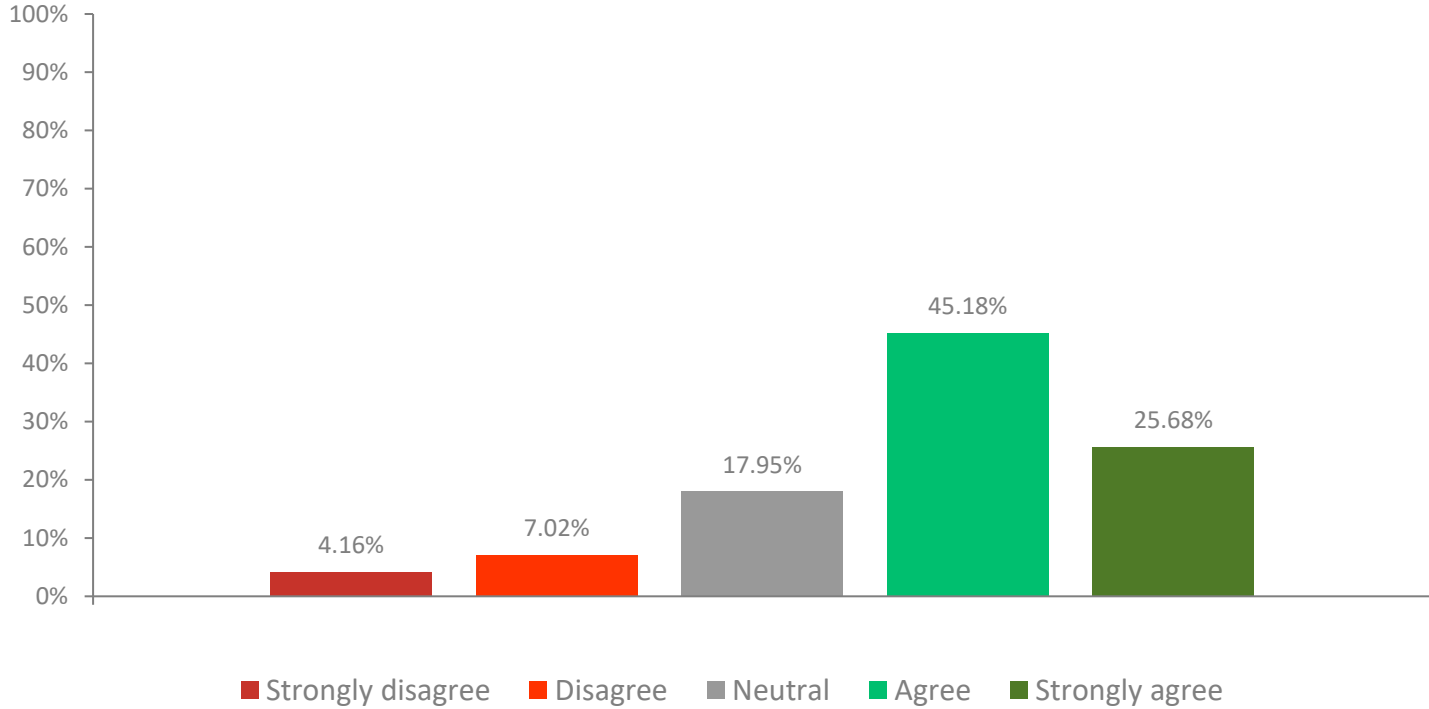
# Q10: Which routes?

Answered: 671 Skipped: 170



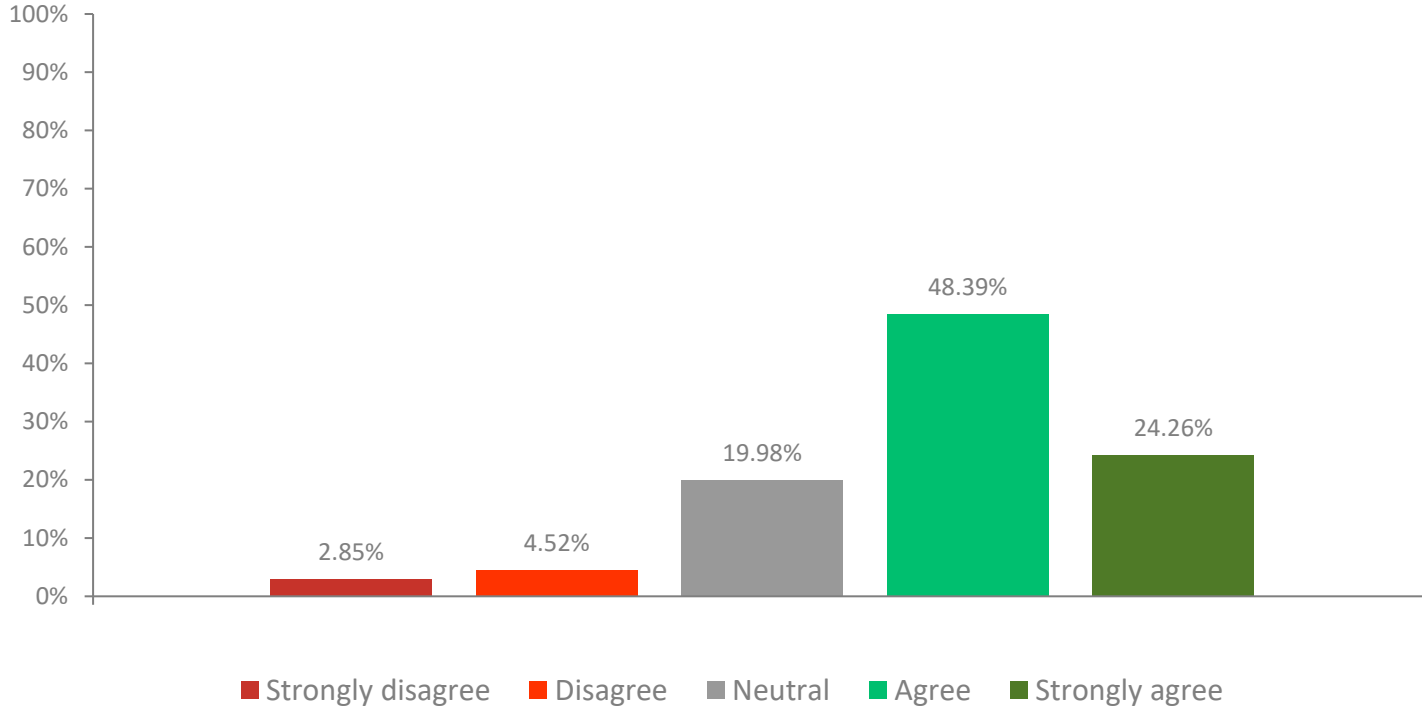
# Q11: The bus goes where I need it to.

Answered: 841 Skipped: 0



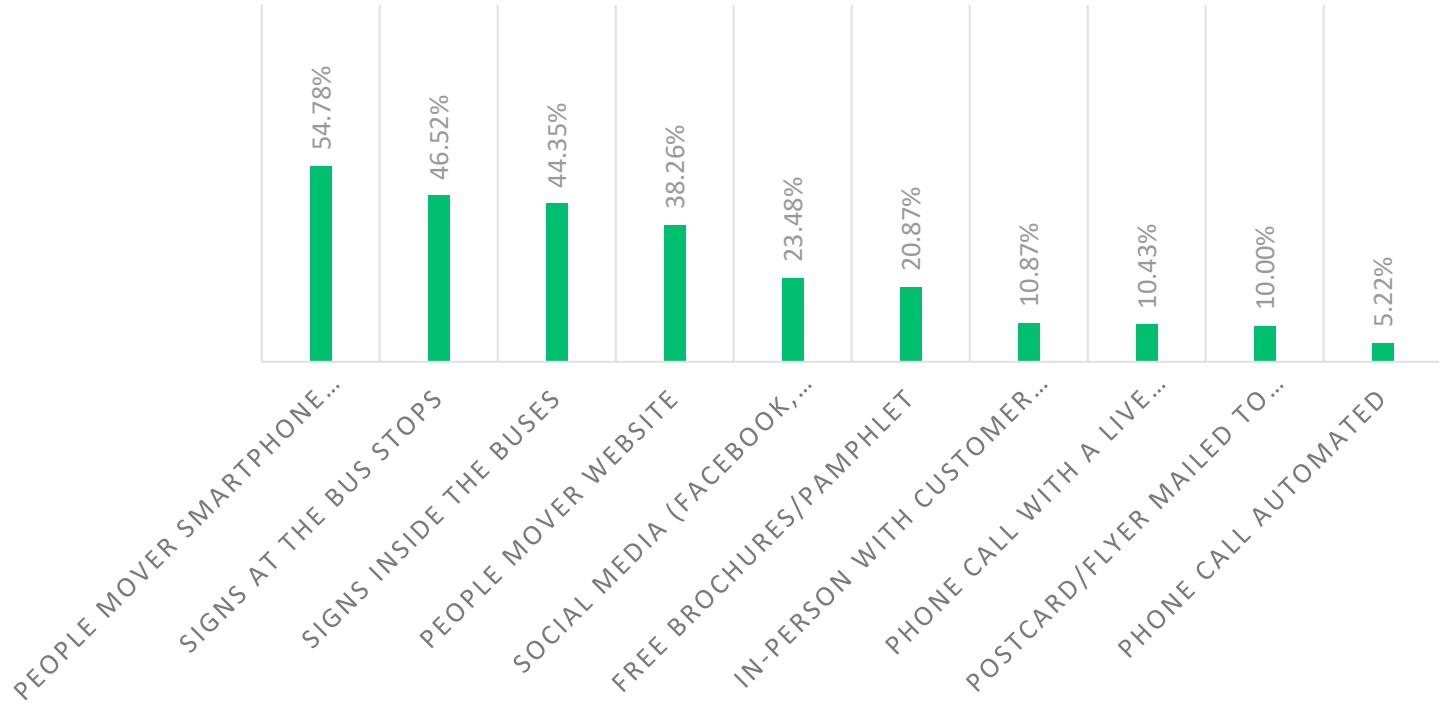
# Q13: It is easy to get information about People Mover bus service.

Answered: 841 Skipped: 0



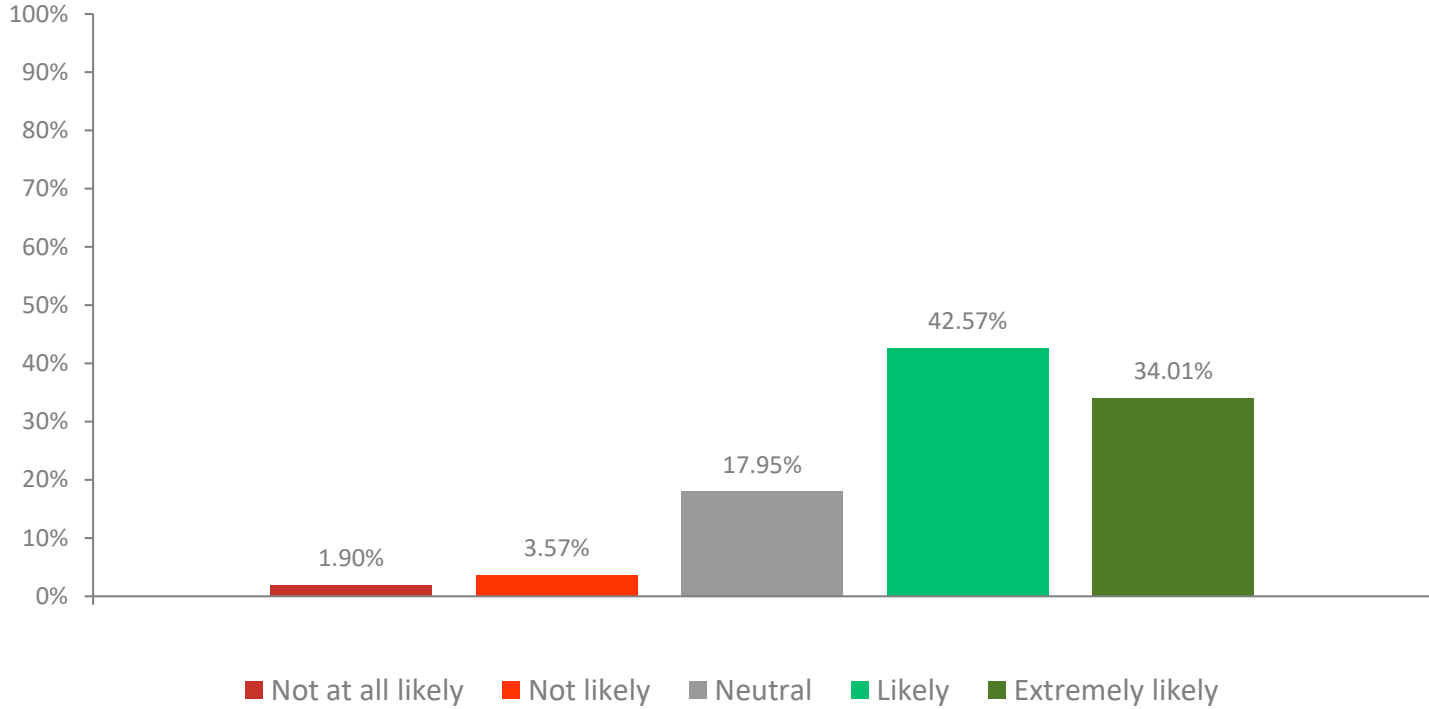
# Q14: How do you prefer to get information?

Answered: 230 Skipped: 611



# Q15: How likely are you to recommend People Mover to friends, family, or coworkers?

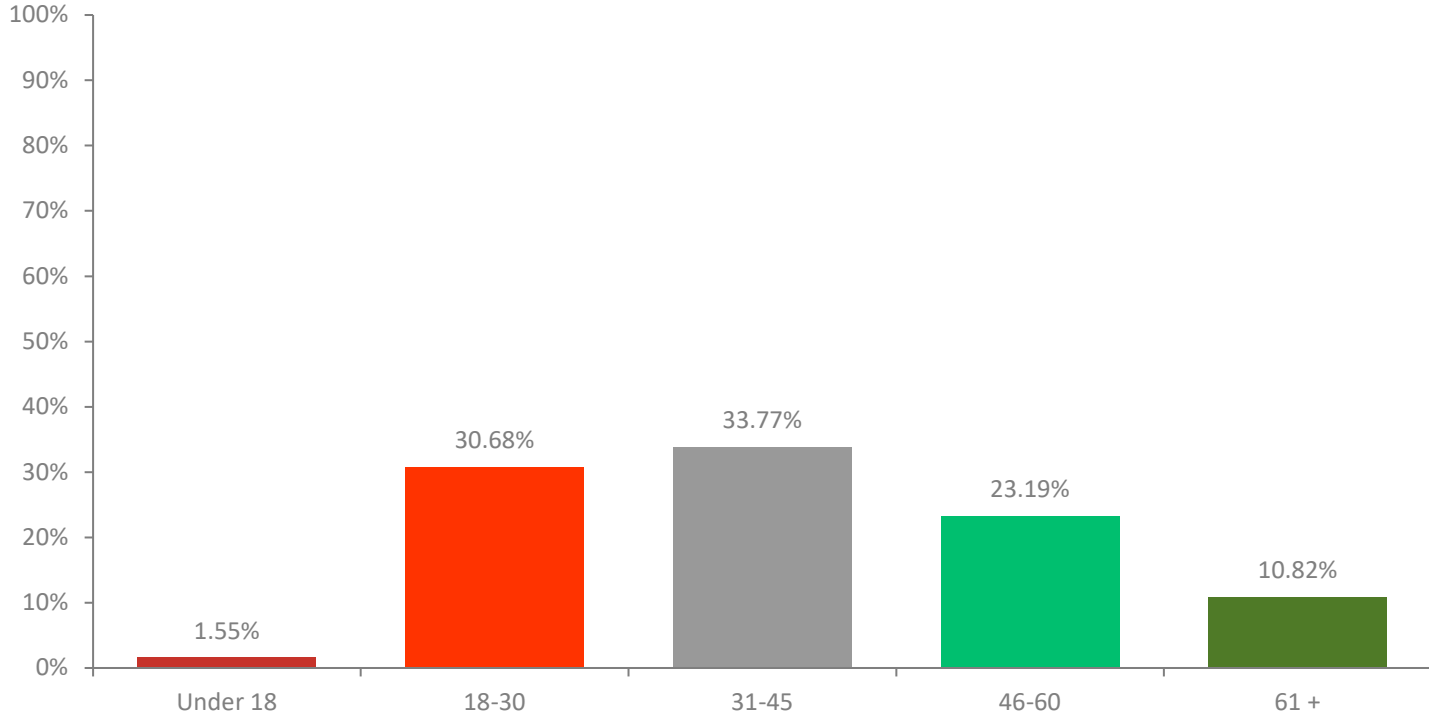
Answered: 841 Skipped: 0





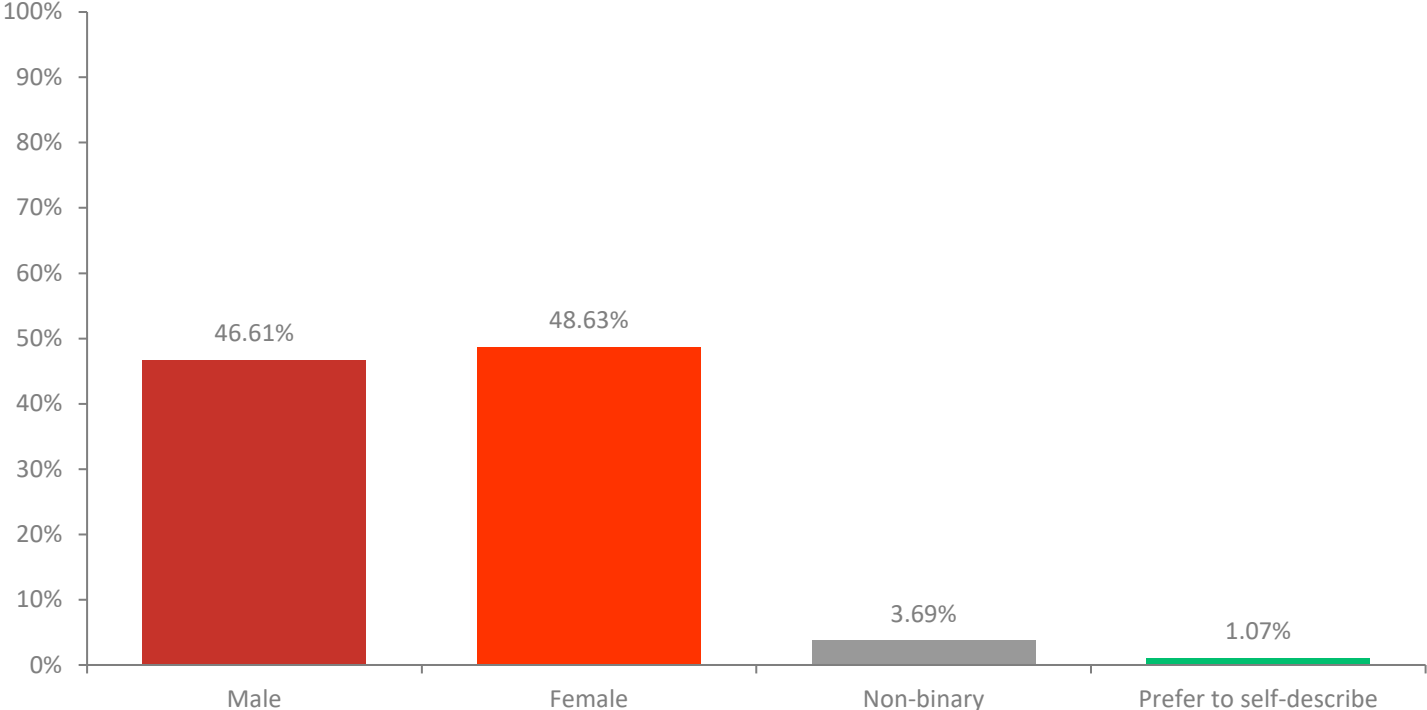
# Q16: What is your current age?

Answered: 841 Skipped: 0



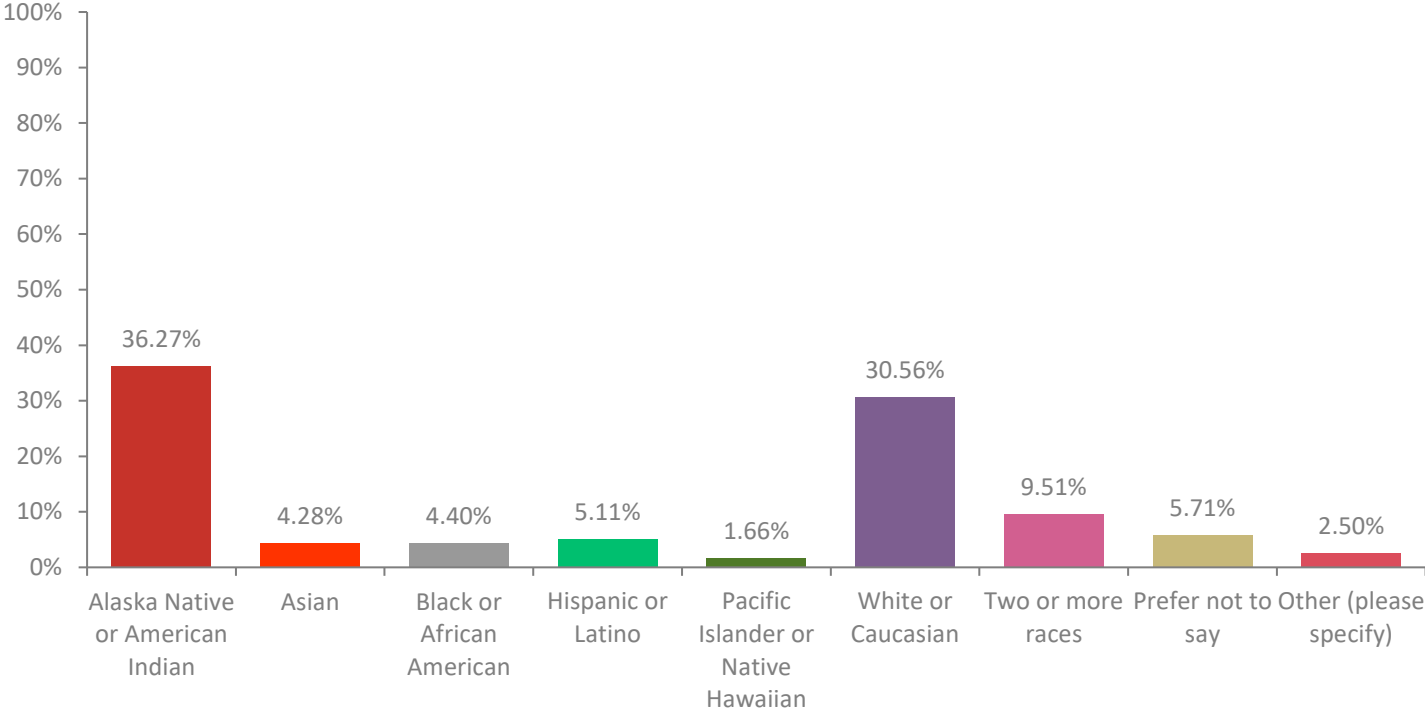
# Q17: What is your gender identity?

Answered: 841 Skipped: 0



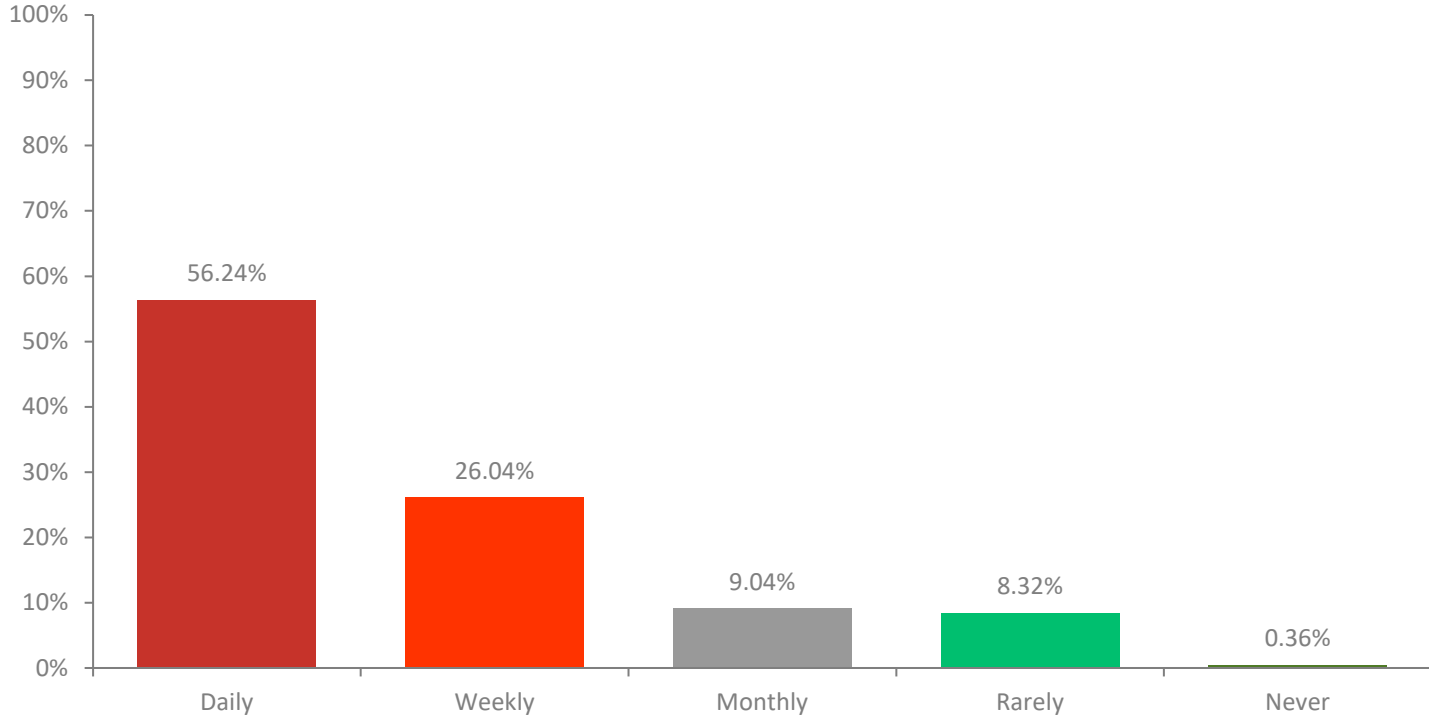
# Q18: What is your race/ethnicity?

Answered: 841 Skipped: 0



# Q19: How often do you use the bus?

Answered: 841 Skipped: 0



## Q20: Most frequent trip purpose?

Answered: 841 Skipped: 0

